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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I've been using Sonic for several years now. Not only do they have fabulous customer service, but when they stumble they apologize! They do everything to make any problem fixed. Nobody's perfect but these guys deliver on the promise of taking care of their customers. One time I had the bright idea of having the ringtone changed on my landline so that my elderly mother would call that number but it would be switched to my cell phone which she could never remember . This meant I would never miss a call from her because I have always had my cell phone with me . I called Sonic and they set it up within minutes .

Never had any thought of switching, in fact I've talked to lots of people who are unhappy and I tell them all the time if you're in the right area, Sonic's your place.

Claudine Jones