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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

With the big business bullies, one has to constantly haggle and negotiate terms and price with a contract. I prefer a well defined product that meets my needs with a fair market value price. AT&T and Comcast are unable and unwilling to do that. AT&T slowly moved their price from \$70 to \$180 trying to get me to pay for 200 channels when I only want 5 channels before I dropped them because I was unable to find competition other than Comcast who had previously threatened to have me arrested when I insisted that they connect my internet which I had paid for in that time period. Why should I pay for 200 channels when they're all useless. I don't speak Chinese, Spanish, Vietnamese, watch sports or watch Evangelists; so, why should my money go to support these stations?

With Comcast, I had paid for the first 3 month and the month was over 1/2 done and I still did not have connectivity. I called to have the issue resolved and after 3 hours of being shuffled between people on the other end of the phone, they said I had to go to a physical location. After standing in line at a physical location, they told me I had to call in. Despite my explanations of what I was told on the phone, they refused to help me. So I used my cell phone and stood there so they could talk to them on the my cell phone to resolve the issue. At that point, they threatened to call security simply because I insisted that they give me what I paid for. I told them to call security while I got connected to the company via phone and they threatened to call the police.

I asked them to cancel my service and refund my money and they said I had to call in..... They had the problem fixed in 4 hours when I called to cancel.

This is how the big companies treat customers. They are only looking for more money without quality products. They sue, impede, and monopolize instead of competing in a fair market because they're functionally unable to and resort to bullying.

Keep the competition alive to ensure quality products with fair pricing for our modern needs.

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