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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am writing today to express my concern and needs for the choice to choose a competitive provider for my fiber online service. I used to have AT&T providing internet and wireless service. I was so unhappy with the service that I had to choose another company. The connections were terrible and the top speed they offer me were not meeting my needs. When I tried to work with customer service, they told me that the limit in speed was due to the my location and interference from the Munis nearby. At one point, the customer service had to send text and emails because we were not able to hold a conversation without the call being dropped.

I am a school teacher in SFUSD, and we have moved on to technology based record keeping and communications. When access to broadband internet and phones are not reliable, it hinders my life as well as my students when I cant get my work done.

Then, I discovered a smaller company, Sonic, was providing fiber connections for internet access in my area at competitive rates. I did not hesitate to sign up. Let me tell you, its the best internet service that I have had ever since. Not only do they offer FAST internet, a phone line is also included. In addition, their rate is affordable. As you may know, SFUSD has been having a hard time keeping teachers due to the high standard of living in the Bay Area. It is not acceptable to squash competitions so a few companies dominate the market. Smaller companies like Sonic are offering good prices and services that can help people like me to live on a teachers salary. I say no to price increases on internet and phone service.

So I urge you, as a responsible decision maker, not to let big companies dominate the market and raise prices, yet not necessarily providing what is needed. Please support a fair economy where healthy competition can offer what people really need at affordable prices. Thank you for you consideration.

Elaine Tam