

Judith Greenblatt
1441 Cornell Ave
Berkeley CA 94702

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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose Sonic, a competitive provider, because of their superior customer service. When I call, someone immediately answers the phone and handles my need to my satisfaction. A few years ago, when Sonic was not available to me, when I inquired about service from a larger company, I was put off by the ignorance of employees at a call center not located in the United States. I was very happy when I moved back into an area served by Sonic.

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