

RE/MAX Del Oro

Via ECFS

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. § 160(c) to Accelerate Investment in Broadband and Next-Generation Networks, WC Docket No. 18-141

Dear Ms. Dortch,

I am writing to you on behalf of my small business; Remax Del Oro. We have two successful real estate offices in California, one in San Luis Obispo and the other Arroyo Grande and have been in business for many years. We are a longtime Digital West customer, and we urge you not to grant USTA's petition.

Digital West provides telephone and Internet services to our offices and we have recently moved to their cloud based telephone system as well. One advantage of working with Digital West is their ability to deliver fast Internet over the older AT&T copper wires for a far lower price than fiber optic services.

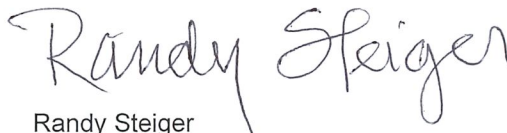
As a local company we prefer to work with a local company like Digital West that is familiar with our business and can respond quickly to our needs. We appreciate the competitive pricing, reliable services and the contributions to the local community from Digital West.

If the USTA Petition goes through Digital West would either no longer be able to serve our offices, or our prices would have to increase. It is puzzling to me that the FCC would even consider approving a petition that benefits AT&T and a few large companies and reduces the choices for phone and Internet that I have in the marketplace as a business owner.

We have utilized the services of large competing telecommunication companies in the past and found their "customer service" to be deplorable. It was as if they didn't care about us at all. Our ability to communicate with our customers is vital to our success. We cannot afford to have a company that doesn't respond swiftly with our needs. On the contrary, Digital West invests heavily in our community for a variety of causes. They care about the community as a whole as much as they care about their customers.

Please do not end the ability of providers like Digital West to offer an alternative to the incumbent telecom providers such as AT&T.

Sincerely,



Randy Steiger
Owner
Remax Del Oro Real Estate