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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I have been so happy with Sonic over other providers and very much like I have choice instead of just one or two providers. I was often frustrated and unhappy with the "big" providers and their lack of consumer support and their lack of consumer people skills.

I support broadband competition that lets me have choice as well as prices that are affordable. I am 69 and not tech savvy and have had the good fortune to feel heard and valued with my questions and concerns and have received attention and solutions in a timely manner. That means so much to me. Sonic can help me and talk to me in a language I understand and makes me feel I am valued at a customer and I did not have that same courtesy with the two other "big" companies and was often left frustrated and feeling unheard and not valued.

Sonic had been true to their word with pricing and not having so many "hidden" costs that just keep rising like happened with a couple of other providers.

I like having choice and I like competition instead of monopolizing of a couple of companies. I am sick and tired of being told this will be my monthly payment yet by the end of the year there have been one price hike after another....I do not experience with Sonic.

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