

Gennaro Kukonu  
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Sep 6th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

My name is Gennaro Kukonu, and I am a subscriber to Sonic.net who have served as my internet provider for many years now. One item of note is that I have been a resident of Silicon Valley for about 10 years and have been a subscriber of Sonic during my time here.

I recall when I moved into my first apartment in Mountain View a friend had recommended Sonic as an internet service provider. When I set up my modem, at first I had trouble making a connection to the internet. I called the Sonic service number and the technician spent a significant amount of time helping me to configure my modem even going past his regularly scheduled office hours.

Over the years I have had very few instances where I had an interruption in service and the Sonic support staff were always very professional and polite. In contrast I have heard accounts of subscribers to other carriers who have had more frequent service interruptions and sometimes also had poor customer support.

Thus, I had a very positive experience with Sonic and would gladly continue to use their services and also recommend that others do so as well. I would be really disappointed if the petition submitted by USTelecom were to end the leasing arrangements with CLECs and result in significant rate increases resulting in the possible closure of some.

Gennaro Kukonu