

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, DC 20554**

In the Matter of)	
)	
Request for Waiver of Commission Rules)	CC Docket No. 02-6
by)	
)	
University of Chicago Charter Schools Corp)	
)	
Schools and Libraries Universal Service)	
Support Mechanism)	

To: Federal Communications Commission

University of Chicago Charter Schools Corp

REQUEST FOR WAIVER

University of Chicago Charter Schools Corp¹ (UChicago Charter, the applicant), pursuant to Section 54.719(c) of the Federal Communications Commission's ("FCC") rules², hereby requests a waiver of the FCC Form 472 ("Form 472") invoicing deadline and any other Commission rules necessary to grant the requested relief.

UChicago Charter is a network for 4 publicly funded charter schools serving approximately 1600 students in Chicago, IL. The 4 locations have received support from the E-Rate program for many years and has maintained a focus on being good stewards of the dollars expended as a part of program funded activities.

BACKGROUND

The applicant originally submitted a BEAR Reimbursement FCC Form 472 (Invoice# 2899647; Attachment A) on January 9, 2019, in full compliance with all program rules, guidelines, and deadlines. The total reimbursement request of this invoice was \$166,855.50. However, that invoice contained a

¹ Billed Entity Number 16034746.

² 47 C.F.R. § 54.719(c).

clerical error wherein six (6) of the applicant paid invoices from Comcast Business Communications³, totaling a reimbursement \$112,855.50, covering service dates from Jan 2018 – June 2018, were accidentally entered as occurring in the prior year (2017 instead of 2018). USAC rejected a portion of that invoice, covering the identified service dates, identifying the invoices as “duplicates”.

After a lengthy, and somewhat confusing engagement with USAC, the applicant ultimately submitted a supplemental and subsequent BEAR Reimbursement FCC Form 472 (Invoice# 2945761; Attachment B) on July 3, 2019, in accordance with what the applicant believed to be appropriate program rules, guidelines, and deadlines. However, this subsequent invoice was also rejected by USAC, this time for exceeding an unclear and undocumented deadline extension which USAC interpreted to be 5/28/2019.

We are requesting that the Commission waive this deadline and allow USAC to reimburse the University of Chicago Schools Corp for the \$112,855.50 as detailed in the corrected Form 472 Invoice# 2945761.

DETAILED EXPLANATION

The applicant attempted to engage USAC in understanding a) the error that occurred, and b) the means by which the applicant could correct the error. This correspondence (Attachment B) started on March 6, 2019 and included an indication that USAC believed the invoices to be duplicates (due to the data entry error). However, it also included some confusing information regarding an already past deadline; saying response was required on February 22, 2019. This “deadline” was nearly 2 weeks BEFORE this email from USAC was sent to the applicant. So began an atypically confusing and disjoint attempt at engaging with USAC regarding what we needed to do to correct the error.

The applicant contacted USAC on three (3) separate occasions over the course of the next two weeks, in an attempt to get an expeditious and timely resolution to this matter. On two occasions the correspondence was by e-mail. However, given a weeklong gap in receiving a response, the applicant

³ Provider SPIN 143003990

also contacted the USAC support line⁴ asking if the reviewer could be prodded to respond to the applicant's email messages. The responses from USAC were at turns unclear, contradictory or so brief as to leave a great need for interpretation by the applicant. In fact, USAC updated the ticket July 18, 2019 to apologize for what they described as a "customer service case backlog". This is further evidence that our experience with the reviewer and the overall process was uniquely flawed during this funding year.

Ultimately the applicant received a message from the USAC reviewer (Attachment D) stating that the invoices could be resubmitted via the BEAR online portal⁵. There was no indication or implication of a deadline for this to occur. As such, the applicant relied on the details listed on the USAC website⁶, outlining the timelines and expectations for filing the Form 472. In part the site indicates that:

Deadline: You must file the BEAR Form no later than 120 days after the last date to receive service or 120 days after the date of the FCC Form 486 Notification Letter, whichever is later.

The applicant submitted the subsequent invoice⁷ on July 3, 2019, within the 120-day window explained on the USAC website. The invoice contained corrected dates for service within the proper funding window. The applicant submitted this invoice in good faith, believing this information on the website applied to the process and funds in question.

It is our hope that the Commission will understand that this is a unique occurrence and will grant us the funding we have been counting on. We have attempted to remain in full compliance with the rules and guidelines of the E-Rate program, and trust that our recent experience is a one-time issue that will not happen again in the future.

⁴ USAC Customer Service Inquiry #269281, called in March 13, 2019, 12:22PM CDT

⁵ See email from USAC reviewer (Attachment D) dated March 5, 2019; 12:20PM CDT

⁶ <https://www.usac.org/sl/applicants/step06/form-472-filing.aspx>

⁷ FCC Form 472, Invoice# 2945761

Respectfully submitted *on behalf of*
University of Chicago Charter Schools Corp,

Damon Warren
Director of Technology

UChicago Charter School
1313 E 60th Street
Chicago, IL 60637
warrend@uchicagocharter.org
312-533-8624

September 6, 2019

Please read instructions before completing.

(To be completed by schools, libraries, or consortia.)

Universal Service for Schools and Libraries

BILLED ENTITY APPLICANT REIMBURSEMENT FORM
For reimbursement of discounts on approved services already paid for by the Billed Entity Applicant.
Only one Service Provider Identification Number (SPIN) per form.
Must be completed and signed by the Billed Entity Applicant.
Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.

FCC NOTICE FOR INDIVIDUALS REQUIRED BY THE PRIVACY ACT AND THE PAPERWORK REDUCTION ACT

Part 54 of the Commission's Rules authorizes the FCC to collect the information on this form. Failure to provide all requested information will delay the processing of the application or result in the application being returned without action. Information requested by this form will be available for public inspection. Your response is required to obtain the requested authorization.

The public reporting for this collection of information is estimated to range from 1 to 2 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the required data, and completing and reviewing the collection of information. If you have any comments on this burden estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, AMD-PERM, Paperwork Reduction Act Project (3060-0856), Washington, DC 20554. We will also accept your comments regarding the Paperwork Reduction Act aspects of this collection via the Internet if you send them to PRA@fcc.gov. PLEASE DO NOT SEND YOUR RESPONSE TO THIS FORM TO THIS ADDRESS.

Remember - You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-0856.

THE FOREGOING NOTICE IS REQUIRED BY THE PRIVACY ACT OF 1974, PUBLIC LAW 93-579, DECEMBER 31, 1974, 5 U.S.C. 552a(e)(3) AND THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.

Applicant Form Identifier (Create an identifier for your own reference) FY18-19_ComcastInternet	FCC Form 472 Invoice # (To be inserted by administrator) 2899647
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BLOCK 1: HEADER INFORMATION	
1. Billed Entity Name	University of Chicago Charter Schools Corporation
2. Billed Entity Number	16034746
3. Service Provider Identification Number (SPIN)	143003990
Applicant FCC Form 498 ID	443014539
4. Contact Name	Damon Warren
5. Contact Telephone Number	773- 7528101 ext
6. Total Reimbursement Amount (total from Block 2, Column 14)	\$166,855.50

Billed Entity Applicant Reimbursement Form

For reimbursement of discounts on approved services already paid for by the Billed Entity Applicant.

Billed Entity Name University of Chicago Charter Schools Corporation Billed Entity Number 16034746Contact Name Damon Warren Contact Telephone Number 773-7528101Applicant Form Identifier FY18-19 ComcastInternet**BLOCK 2: LINE ITEM INFORMATION PER FUNDING REQUEST NUMBER**

	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)
	FCC Form 471 Application Number (from Funding Commitment Decision Letter)	Funding Request Number (FRN) (from Funding Commitment Decision Letter)	Bill Frequency	Customer Billed Date (mm/yyyy)	Shipping Date to Customer or Last Day of Work Performed (mm/dd/yyyy)	Total (Undiscounted) Amount for Service	Discount Rate	Amount Billed to USAC (Column 12 multiplied by Column 13)
	DO NOT WRITE IN THIS COLUMN.		For each FRN, complete either Column (10) or Column (11), but not both Columns					
1	171001597	1799078800	MONTHLY	7/1/2017		\$10,000.00	90.00	\$9,000.00
2	171001597	1799078800	MONTHLY	8/1/2017		\$10,000.00	90.00	\$9,000.00
3	171001597	1799078800	MONTHLY	9/1/2017		\$10,000.00	90.00	\$9,000.00
4	171001597	1799078800	MONTHLY	10/1/2017		\$10,000.00	90.00	\$9,000.00
5	171001597	1799078800	MONTHLY	11/1/2017		\$10,000.00	90.00	\$9,000.00
6	171001597	1799078800	MONTHLY	12/1/2017		\$10,000.00	90.00	\$9,000.00
7	171001597	1799078800	MONTHLY	1/1/2017		\$10,000.00	90.00	\$9,000.00
8	171001597	1799078800	MONTHLY	2/1/2017		\$10,000.00	90.00	\$9,000.00
9	171001597	1799078800	ONE-TIME	2/1/2017		\$65,395.00	90.00	\$58,855.50
10	171001597	1799078800	MONTHLY	3/1/2017		\$10,000.00	90.00	\$9,000.00
11	171001597	1799078800	MONTHLY	4/1/2017		\$10,000.00	90.00	\$9,000.00
12	171001597	1799078800	MONTHLY	5/1/2017		\$10,000.00	90.00	\$9,000.00
13	171001597	1799078800	MONTHLY	6/1/2017		\$10,000.00	90.00	\$9,000.00
14								
TOTAL REIMBURSEMENT AMOUNT TO BE ENTERED INTO ITEM (6)								\$166,855.50

BILLED ENTITY APPLICANT Reimbursement Form

Billed Entity Name University of Chicago Charter Schools Corporation

Billed Entity Number 16034746

Contact Name Damon Warren

Applicant Form Identifier FY18-19 ComcastInternet

Block 3: Billed Entity Certification

I declare under penalty of perjury that the foregoing is true and correct and that I am authorized to submit this Billed Entity Applicant Reimbursement Form on behalf of the eligible schools, libraries, or consortia of those entities represented on this Form, and I certify to the best of my knowledge, information and belief, as follows:

- A. The discount amounts listed in this Billed Entity Applicant Reimbursement Form represent charges for eligible services and/or equipment delivered to and used by eligible schools, libraries, or consortia of those entities for educational purposes, on or after the service start date reported on the associated FCC Form 486.
- B. The discount amounts listed in this Billed Entity Applicant Reimbursement Form were already billed by the Service Provider and paid for by the Billed Entity Applicant on behalf of eligible schools, libraries, and consortia of those entities.
- C. The discount amounts listed in this Billed Entity Applicant Reimbursement Form are for eligible services and/or equipment approved by the Fund Administrator pursuant to a Funding Commitment Decision Letter (FCDL).
- D. I acknowledge that I may be audited pursuant to this application and will retain for at least 10 years (or whatever retention period is required by the rules in effect at the time of this certification), after the latter of the last day of the applicable funding year or the service delivery deadline for the funding request any and all records that I rely upon to complete this form.
- E. I certify that, in addition to the foregoing, this Billed Entity Applicant is in compliance with the rules and orders governing the schools and libraries universal service support program, and I acknowledge that failure to be in compliance and remain in compliance with those rules and orders may result in the denial of discount funding and/or cancellation of funding commitments. I acknowledge that failure to comply with the rules and orders governing the schools and libraries universal service support program could result in civil or criminal prosecution by law enforcement authorities.

15. Signature of authorized person Signed electronically by Damon Warren

16. Date 1/9/2019

17. Printed name of authorized person Damon Warren

18. Title or position of authorized person Director of Technology

19. Telephone number of authorized person 773- 7528101 ext 1155

20. Address of authorized person 6300 S University, Chicago IL 60637

Please read instructions before completing.

(To be completed by schools, libraries, or consortia.)

Universal Service for Schools and Libraries

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Part 54 of the Commission's Rules authorizes the FCC to collect the information on this form. Failure to provide all requested information will delay the processing of the application or result in the application being returned without action. Information requested by this form will be available for public inspection. Your response is required to obtain the requested authorization.

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Applicant Form Identifier (Create an identifier for your own reference) FY1718-Comcast-ClerError	FCC Form 472 Invoice # (To be inserted by administrator) 2945761
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BLOCK 1: HEADER INFORMATION	
1. Billed Entity Name	University of Chicago Charter Schools Corporation
2. Billed Entity Number	16034746
3. Service Provider Identification Number (SPIN)	143003990
Applicant FCC Form 498 ID	443014539
4. Contact Name	Damon Warren
5. Contact Telephone Number	312- 5338624 ext
6. Total Reimbursement Amount (total from Block 2, Column 14)	\$112,855.50

Billed Entity Applicant Reimbursement Form

For reimbursement of discounts on approved services already paid for by the Billed Entity Applicant.

Billed Entity Name University of Chicago Charter Schools Corporation Billed Entity Number 16034746Contact Name Damon Warren Contact Telephone Number 312-5338624Applicant Form Identifier FY1718-Comcast-ClerError**BLOCK 2: LINE ITEM INFORMATION PER FUNDING REQUEST NUMBER**

	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)
	FCC Form 471 Application Number (from Funding Commitment Decision Letter)	Funding Request Number (FRN) (from Funding Commitment Decision Letter)	Bill Frequency	Customer Billed Date (mm/yyyy)	Shipping Date to Customer or Last Day of Work Performed (mm/dd/yyyy)	Total (Undiscounted) Amount for Service	Discount Rate	Amount Billed to USAC (Column 12 multiplied by Column 13)
			DO NOT WRITE IN THIS COLUMN.	For each FRN, complete either Column (10) or Column (11), but not both Columns				
1	171001597	1799078800	MONTHLY	1/1/2018		\$10,000.00	90.00	\$9,000.00
2	171001597	1799078800	MONTHLY	2/1/2018		\$10,000.00	90.00	\$9,000.00
3	171001597	1799078800	ONE-TIME	2/1/2018		\$65,395.00	90.00	\$58,855.50
4	171001597	1799078800	MONTHLY	3/1/2018		\$10,000.00	90.00	\$9,000.00
5	171001597	1799078800	MONTHLY	4/1/2018		\$10,000.00	90.00	\$9,000.00
6	171001597	1799078800	MONTHLY	5/1/2018		\$10,000.00	90.00	\$9,000.00
7	171001597	1799078800	MONTHLY	6/1/2018		\$10,000.00	90.00	\$9,000.00
8								
9								
10								
11								
12								
13								
14								
TOTAL REIMBURSEMENT AMOUNT TO BE ENTERED INTO ITEM (6)								\$112,855.50

BILLED ENTITY APPLICANT Reimbursement Form

Billed Entity Name University of Chicago Charter Schools Corporation

Billed Entity Number 16034746

Contact Name Damon Warren

Applicant Form Identifier FY1718-Comcast-ClerError

Block 3: Billed Entity Certification

I declare under penalty of perjury that the foregoing is true and correct and that I am authorized to submit this Billed Entity Applicant Reimbursement Form on behalf of the eligible schools, libraries, or consortia of those entities represented on this Form, and I certify to the best of my knowledge, information and belief, as follows:

- A. The discount amounts listed in this Billed Entity Applicant Reimbursement Form represent charges for eligible services and/or equipment delivered to and used by eligible schools, libraries, or consortia of those entities for educational purposes, on or after the service start date reported on the associated FCC Form 486.
- B. The discount amounts listed in this Billed Entity Applicant Reimbursement Form were already billed by the Service Provider and paid for by the Billed Entity Applicant on behalf of eligible schools, libraries, and consortia of those entities.
- C. The discount amounts listed in this Billed Entity Applicant Reimbursement Form are for eligible services and/or equipment approved by the Fund Administrator pursuant to a Funding Commitment Decision Letter (FCDL).
- D. I acknowledge that I may be audited pursuant to this application and will retain for at least 10 years (or whatever retention period is required by the rules in effect at the time of this certification), after the latter of the last day of the applicable funding year or the service delivery deadline for the funding request any and all records that I rely upon to complete this form.
- E. I certify that, in addition to the foregoing, this Billed Entity Applicant is in compliance with the rules and orders governing the schools and libraries universal service support program, and I acknowledge that failure to be in compliance and remain in compliance with those rules and orders may result in the denial of discount funding and/or cancellation of funding commitments. I acknowledge that failure to comply with the rules and orders governing the schools and libraries universal service support program could result in civil or criminal prosecution by law enforcement authorities.

15. Signature of authorized person Signed electronically by Damon Warren

16. Date 7/3/2019

17. Printed name of authorized person Damon Warren

18. Title or position of authorized person Director of Technology

19. Telephone number of authorized person 312- 5338624

20. Address of authorized person 6300 S University, Chicago IL 60637

Attachment C



Warren, Damon <warrend@uchicagocharter.org>

Fwd: YOUR E-RATE PROGRAM REMITTANCE STATEMENT: 443014539

1 message

Bonds, Adrienne <abonds@uchicagocharter.org>

Mon, Jul 8, 2019 at 7:06 AM

To: Aaron Hull <ajhull@uchicago.edu>, Charna Rachel Epstein <charna@uchicago.edu>, Damon Warren <warrend@uchicagocharter.org>, Tony Pajakowski <tpajakowski@uchicagocharter.org>, Ursula Mardyla <umardyla@uchicago.edu>

----- Forwarded message -----

From: <CustomerSupport@usac.org>

Date: Mon, Jul 8, 2019 at 6:37 AM

Subject: YOUR E-RATE PROGRAM REMITTANCE STATEMENT: 443014539

To: <abonds@uchicagocharter.org>



SCHOOLS AND LIBRARIES BEAR PROGRAM REMITTANCE STATEMENT
As Of July 08, 2019

Attn: Adrienne Bonds
UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION

RE: FCC Form 498 ID 443014539

This notice provides an explanation of your entity's Billed Entity Applicant Reimbursement (BEAR) payment for the following invoices.

Approved

7/4/2019	143003990 Comcast Business Communications 1899072518 FY1819Int_Comcast Applicant Name:UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION;SLD Invoice Number:2945758;BEAR Letter Date:07/04/2019;Line Item Detail Number:9634116;Amount Requested:8095.50;	\$8,095.50
7/4/2019	143003990 Comcast Business Communications 1899072518 FY1819Int_Comcast Applicant Name:UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION;SLD Invoice Number:2945758;BEAR Letter Date:07/04/2019;Line Item Detail Number:9634117;Amount Requested:8095.50;	\$8,095.50
7/4/2019	143003990 Comcast Business Communications 1899072518 FY1819Int_Comcast Applicant Name:UNIVERSITY OF CHICAGO CHARTER SCHOOLS	\$8,095.50

CORPORATION;SLD Invoice Number:2945758;BEAR Letter Date:07/04/2019;Line Item Detail Number:9634118;Amount Requested:8095.50;

7/4/2019	143003990 Comcast Business Communications 1899072518 FY1819Int_Comcast Applicant Name:UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION;SLD Invoice Number:2945758;BEAR Letter Date:07/04/2019;Line Item Detail Number:9634119;Amount Requested:8095.50;	\$8,095.50
7/4/2019	143003990 Comcast Business Communications 1899072518 FY1819Int_Comcast Applicant Name:UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION;SLD Invoice Number:2945758;BEAR Letter Date:07/04/2019;Line Item Detail Number:9634120;Amount Requested:8095.50;	\$8,095.50
7/4/2019	143003990 Comcast Business Communications 1899072518 FY1819Int_Comcast Applicant Name:UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION;SLD Invoice Number:2945758;BEAR Letter Date:07/04/2019;Line Item Detail Number:9634121;Amount Requested:8095.50;	\$8,095.50
7/4/2019	143003990 Comcast Business Communications 1899072518 FY1819Int_Comcast Applicant Name:UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION;SLD Invoice Number:2945758;BEAR Letter Date:07/04/2019;Line Item Detail Number:9634122;Amount Requested:8095.50;	\$8,095.50
7/4/2019	143003990 Comcast Business Communications 1899072518 FY1819Int_Comcast Applicant Name:UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION;SLD Invoice Number:2945758;BEAR Letter Date:07/04/2019;Line Item Detail Number:9634123;Amount Requested:8095.50;	\$8,095.50
7/4/2019	143003990 Comcast Business Communications 1899072518 FY1819Int_Comcast Applicant Name:UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION;SLD Invoice Number:2945758;BEAR Letter Date:07/04/2019;Line Item Detail Number:9634124;Amount Requested:8095.50;No Payment, Total Commitment Paid;1200;	\$0.00
7/4/2019	143003990 Comcast Business Communications 1799078800 FY1718-Comcast-ClerError Applicant Name:UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION;SLD Invoice Number:2945761;BEAR Letter Date:07/04/2019;Line Item Detail Number:9634131;Amount Requested:9000.00;Invoice Received Date [07/03/2019] Later Than FCC Extension Date [05/28/2019];80;	\$0.00
7/4/2019	143003990 Comcast Business Communications 1799078800 FY1718-Comcast-ClerError Applicant Name:UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION;SLD Invoice Number:2945761;BEAR Letter Date:07/04/2019;Line Item Detail Number:9634132;Amount Requested:9000.00;Invoice Received Date [07/03/2019] Later Than FCC Extension Date [05/28/2019];80;	\$0.00
7/4/2019	143003990 Comcast Business Communications 1799078800 FY1718-Comcast-ClerError Applicant Name:UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION;SLD Invoice Number:2945761;BEAR Letter Date:07/04/2019;Line Item Detail Number:9634133;Amount Requested:58855.50;Invoice Received Date [07/03/2019] Later Than FCC Extension Date [05/28/2019];80;	\$0.00
7/4/2019	143003990 Comcast Business Communications 1799078800 FY1718-Comcast-ClerError Applicant Name:UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION;SLD Invoice Number:2945761;BEAR Letter Date:07/04/2019;Line	\$0.00

Item Detail Number:9634134;Amount Requested:9000.00;Invoice Received Date [07/03/2019] Later Than FCC Extension Date [05/28/2019];80;

7/4/2019 143003990 Comcast Business Communications 1799078800 FY1718-Comcast-ClerError \$0.00
 Applicant Name:UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION;SLD Invoice Number:2945761;BEAR Letter Date:07/04/2019;Line Item Detail Number:9634135;Amount Requested:9000.00;Invoice Received Date [07/03/2019] Later Than FCC Extension Date [05/28/2019];80;

7/4/2019 143003990 Comcast Business Communications 1799078800 FY1718-Comcast-ClerError \$0.00
 Applicant Name:UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION;SLD Invoice Number:2945761;BEAR Letter Date:07/04/2019;Line Item Detail Number:9634136;Amount Requested:9000.00;Invoice Received Date [07/03/2019] Later Than FCC Extension Date [05/28/2019];80;

7/4/2019 143003990 Comcast Business Communications 1799078800 FY1718-Comcast-ClerError \$0.00
 Applicant Name:UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION;SLD Invoice Number:2945761;BEAR Letter Date:07/04/2019;Line Item Detail Number:9634137;Amount Requested:9000.00;Invoice Received Date [07/03/2019] Later Than FCC Extension Date [05/28/2019];80;

Total Approved Disbursement \$64,764.00

Total Actual Disbursement: \$64,764.00

If you have any questions, please contact USAC Customer Operations at (888) 641-8722 or CustomerSupport@usac.org. You may also visit us at www.usac.org.

© 2019, Universal Service Administrative Company, All rights reserved.

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Adrienne J. Bonds
Operations Administrator
University of Chicago Charter School
1313 E. 60th Street
Chicago, IL. 60637
(773) 834-8371 office
(312)709-3613 cell
(773) 926-0514 fax
abonds@uchicagocharter.org

UChicago Charter School
 Scholarship • Leadership • Excellence • Grit

**Attachment D**

Warren, Damon <warrend@uchicagocharter.org>

RE: SLD Invoice No.2899647

1 message

Alaysiah Fitzgerald <Alaysiah.Fitzgerald@usac.org>
To: "Warren, Damon" <warrend@uchicagocharter.org>

Fri, Mar 15, 2019 at 12:20 PM

Yes you should still be able to resubmit in the BEAR Site

Universal Services Administration**Initial Reviewer**

Alaysiah Whitson-Fitzgerald

Office: (833)-205-1185 ext.58591

Alaysiah.fitzgerald@usac.org

From: Warren, Damon [mailto:warrend@uchicagocharter.org]
Sent: Friday, March 15, 2019 1:13 PM
To: Alaysiah Fitzgerald <Alaysiah.Fitzgerald@usac.org>
Subject: Re: SLD Invoice No.2899647

Am I able to resubmit through the BEAR site? I think we're past the deadline for doing that.

DW

Damon Warren

Technology Director
UChicago Charter School

Scholarship • Leadership • Excellence • Grit

Urban Education Institute

[1313 E. 60th St, Chicago, IL 60637](#)

[312.533.8624](tel:312.533.8624) (mobile)
www.uchicagocharter.org (web)

warrend@uchicagocharter.org

On Fri, Mar 15, 2019 at 10:07 AM Alaysiah Fitzgerald <Alaysiah.Fitzgerald@usac.org> wrote:

Good Morning,

Yes you would have to cancel this invoice and then resubmit but in order to cancel the invoice you would need to provide me with written consent to do so. That can be a simple response to this email stating you would like to cancel this invoice. If you have any further question feel free to contact me.

Universal Services Administration**Initial Reviewer**

Alaysiah Whitson-Fitzgerald

Office: (833)-205-1185 ext.58591

Alaysiah.fitzgerald@usac.org

From: Warren, Damon [mailto:warrend@uchicagocharter.org]
Sent: Friday, March 15, 2019 9:37 AM
To: Alaysiah Fitzgerald <Alaysiah.Fitzgerald@usac.org>
Subject: Re: SLD Invoice No.2899647

Good morning,

This was a clerical error on my part. The dates should all read 2018 not 2017. How do I resolve this? Do I send you the worksheet? Or a copy of the invoice?

Appreciate the help.

DW

On Fri, Mar 15, 2019 at 6:39 AM Alaysia Fitzgerald <Alaysia.Fitzgerald@usac.org> wrote:

SLD Invoice No	SP_App Invoice No	Line ID	Customer Billed Date	Customer Ship Date	471	FRN	SPIN	Service Provider Name	Applicant Name	BEN	Undiscounted Amt	Discounted Amt
2899647	FY18-19_ComcastInternet	9451597	1/1/2017		171001597	1799078800	143003990	Comcast Business Communications	UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION	16034746	10000	9000
2899647	FY18-19_ComcastInternet	9451610	2/1/2017		171001597	1799078800	143003990	Comcast Business Communications	UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION	16034746	10000	9000
2899647	FY18-19_ComcastInternet	9451611	2/1/2017		171001597	1799078800	143003990	Comcast Business Communications	UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION	16034746	65395	58855.5
2899647	FY18-19_ComcastInternet	9451612	3/1/2017		171001597	1799078800	143003990	Comcast Business Communications	UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION	16034746	10000	9000
2899647	FY18-19_ComcastInternet	9451613	4/1/2017		171001597	1799078800	143003990	Comcast Business Communications	UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION	16034746	10000	9000
2899647	FY18-19_ComcastInternet	9451614	5/1/2017		171001597	1799078800	143003990	Comcast Business Communications	UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION	16034746	10000	9000
2899647	FY18-19_ComcastInternet	9451615	6/1/2017		171001597	1799078800	143003990	Comcast Business Communications	UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION	16034746	10000	9000

I am reviewing your request for reimbursement of the invoice line/s noted above.

The current Invoice Line(s) appears to be a duplication of the previous Invoice Line(s), see attached duplicate report.

If the current invoice line(s) is a duplicate of the prior line(s) please provide authorization to cancel of the current Invoice Line(s).

Or

If not a duplicate please provide the following documentation in support of the previous Invoice Line(s) as well as the current Invoice Line(s)

BILLS:

Either A:

If the request for reimbursement for each FRN per Invoice is comprised of 20 bills or less (sub-bills and sub accounts may contribute to this figure):

Please submit:

- I. A copy of the summary page/s for the bill/s received from Service Provider, to show:

- a. Bill Date,
- b. Service Provider Name,
- c. Bill-To Entity,
- d. Current Charges,
- e. Description of Products / Services Delivered,
- f. Period of Service (for Digital Transmission and/or Internet Access),
- g. Individual Call Detail NOT required (for phone bills).
- II. As guidance, a worksheet (sample attached) to summarize the bill/s (by month/ account number, as applicable) and to indicate:
 - a. Total current charge per bill,
 - b. Identification and removal of all ineligible products and services,
 - c. Calculation of the Undiscounted/Requested amounts.
- III. If any locations on the bills / worksheet are cross connect / meet points, please identify and state the Entity/s receiving the service.
- IV. If the service provider/ listed on the bill is different from the service provider of record for the above FRN, please specify:
 - a. Has a change of service provider occurred? Yes/No
 - b. If No, please confirm the third party listed on the bill is an authorized third party biller.
 - a) If the third party listed on the bill is an authorized third party biller, please also provide the following:
 - i. A signed and dated contract or documentation of the written and dated offer from the third party biller to the service provider listed on the above FRN
 - ii. The service provider's written and dated acceptance of the offer authorizing the third party biller to bill the applicants for the services provided on its behalf.
 - iii. A signed and dated contract or documentation of the written and dated offer from the third party biller to the billed entity listed on the FCC Form 471 for this FRN as well
 - iv. The billed entity's written and dated acceptance of the offer authorizing the third party biller to bill the applicants for the services provided on behalf of the actual service provider.
- V. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.
- VI. If the invoice is for retainage/retention charge and associated products/services are not indicated on the bill, please provide a copy of the prior bill(s) for the products/services where the retention was withheld.

Or B:

If the request for reimbursement for each FRN per Invoice is comprised of more than 20 bills (sub-bills and sub accounts may contribute to this figure):

Please initially submit:

- I. Only a worksheet (sample attached) to summarize the bill/s (by month/ account number, as applicable) and to indicate:
 - a. Total current charge per bill,
 - b. Identification and removal of all ineligible products and services,
 - c. Calculation of the Undiscounted/Requested amounts.
- II. The completed worksheet certification form (attached) to certify the accuracy of the worksheet.
- III. If any locations on the bills / worksheet are cross connect / meet points, please identify and state the Entity/s receiving the service.
- IV. If the service provider/ listed on the bill is different from the service provider of record for the above FRN, please specify:
 - a. Has a change of service provider occurred? Yes/No
 - b. If No, please confirm the third party listed on the bill is an authorized third party biller.
 - a) If the third party listed on the bill is an authorized third party biller, please also provide the following:
 - i. A signed and dated contract or documentation of the written and dated offer from the third party biller to the service provider listed on the above FRN
 - ii. The service provider's written and dated acceptance of the offer authorizing the third party biller to bill the applicants for the services provided on its behalf.
 - iii. A signed and dated contract or documentation of the written and dated offer from the third party biller to the billed entity listed on the FCC Form 471 for this FRN as well
 - iv. The billed entity's written and dated acceptance of the offer authorizing the third party biller to bill the applicants for the services provided on behalf of the actual service provider.
- V. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.
- VI. If the invoice is for retainage/ retention charge, please include a copy of the prior bill(s) for the product/services where the retention was withheld.

Upon receipt of the worksheet by the SLP, you will be required to provide a sampling of bills (selected by SLP) to verify the worksheet.

- VII. The bills received from Service Provider, to show:
 - a. Bill Date,

- b. Service Provider Name,
- c. Bill-To Entity,
- d. Current Charges,
- e. Description of Products / Services Delivered,
- f. Period of Service (for Digital Transmission and/or Internet Access),
- g. Individual Call Detail NOT required (for phone bills).

RESPONSE REQUIREMENT:

Please provide this information to me as soon as possible within the next 7 calendar days, by End of Day Friday, 2/22/19. Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Universal Services Administration**Initial Reviewer**

Alaysiah Whitson-Fitzgerald

Office: (833)-205-1185 ext.58591

Alaysiah.fitzgerald@usac.org

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--
Damon Warren

Technology Director
UChicago Charter School

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Urban Education Institute

[1313 E. 60th St, Chicago, IL 60637](https://www.uchicagocharter.org)

[312.533.8624](tel:312.533.8624) (mobile)

www.uchicagocharter.org (web)

warrend@uchicagocharter.org

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Attachment E

#269281

Summary News Related Actions

Case Details

Topic	FCC Form 472 - BEAR - Status Inquiry	Form Type	FCC Form 472
Status	Closed	Form Number	2899647
Priority	Medium	Created By	USAC
Inquiry Type	Phone	Created On	3/13/2019 12:17 PM CDT
		Organization	UNIVERSITY OF CHICAGO CHARTER SCHOOLS CORPORATION

Case Description

Description Customer is trying to get in contact with Invoice Reviewer

Case Artifacts

Documents

Name	Uploaded By	Upload Date
No items available		

Attachments

Attachment	Attachment Type
No items available	

Case Thread

User	Note	Date
USAC	<p>I would like to begin by apologizing for the length of time this case has been open without a response. We are working on lowering our customer service case backlog to improve the customer experience.</p> <p>During my investigation I was able to find that the review for invoice 2899647 was completed on 3/28/2019. If your payments were not transferred into your account please contact USAC's Finance Department at 888-641-8722, Option 4.</p> <p>If you have any questions or believe this case was closed incorrectly, please re-open this case or contact us at (888)-203-8100.</p> <p>Thank you, Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100</p>	7/18/2019 1:39 PM CDT
USAC	<p>If you have additional questions or need assistance, please contact us at (888)-203-8100.</p> <p>Thank you, Derrick H. Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100</p>	3/13/2019 12:22 PM CDT

Case Contact

Case Contact Damon Warren