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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Residential internet is critical to my employment because I spend the majority of my time working remote. I am a consumer living in West Sacramento, CA with a population of less than 50,000. The city was incorporated in 1987, but the area I live remains separate from the general population with development moving into the community. The area I reside is south of the Port of West Sacramento and has limited internet access with DSL lines installed approximately 10 years ago. At the time, I had one option for internet access and the quality was poor. When the company upgraded the neighborhood to U-verse, my internet was cancelled without notice. I had received options to upgrade to U-verse, but never a notice to cancel. The company restarted my internet service for 30-days. During that time, I found Omsoft and have enjoyed much improved internet access and quality. Omsoft is consistent and with fair pricing that does not increase after an introductory period. Other residents in my area now have two options for internet service. Both companies offer great deals on introductory offers with significant price increases once the agreement expires. Every person I know with internet from the two major companies complains about the service and quality.

Key points:

I chose Omsoft because the internet quality was poor and my provider cancelled my service without notice when I did not sign up for U-verse. My internet quality with Omsoft is faster with better quality.

We need competition in the area I reside because the two internet companies offer appealing introductory offers with significant price increases once the agreement expires.

The two larger companies provide the best offers with bundles that do not meet my needs. I need fast, reliable internet.

Broadband internet is necessary because my employer requires I work remote 90 percent of the time. Without quality broadband, I would have to travel to a location that provides internet access.

The DSL lines were installed in my neighborhood approximately 10 years ago, so I have no option in switching to fiber.

My telephone service is with a major company because I have no option to change.

I work in the agricultural industry encompassing nine contiguous counties north of Sacramento. This is a rural area of California. Our members rely on local broadband, otherwise they would have no internet access.

Please consider allowing smaller companies to provide broadband internet options to companies and consumers. I attest my experience has been much improved with Omsoft as my carrier.

Best regards,

Roberta Firoved