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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I have chosen Sonic as my local provider in San Francisco as I have only 3 other companies to choose from - and they are all much more expensive and not much on customer service. Having signed up with Sonic I get better rates, better customer service than I have in a long time with either AT&T, ComCast or Verizon.

We don't need any additional price hikes - the prices are already skyrocketing, and at a time when many of us are trying to lower our cost of living. As someone who is setting up a home-based business, access to quality phone and internet service is critical for me.

Historically, competition keeps overpricing in check and helps improve the quality of services offered by all providers. In San Francisco, every time the competition is edged out, the prices go up, and the service options/customer service go down.

For all those reasons, I support broadband competition.

Irene Kaufman