

Rose Carle  
087 Haight St, #3  
San Francisco CA 94117

Sep 6th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I have had both At&T and Comcast as my internet provider. Comcast provided pretty good service, & they were very expensive. At&T was cheaper, but they kept overcharging me for months requiring a lot of my time to resolve. I was stood up on scheduled wiring appointments 3 times with no notice or explanation.

Sonic has been great. It worked immediately out of the box and on the rare occasions I have an issue, a Sonic tech is available to help me out. Also, I work at a non-profit and we use Sonic there too. Please do not force folks to only deal with Comcast or At&T. Without competition, there will be no end to their price gouging for lousy service.

Thank you.

Rose Carle