

# **Exhibit A**

**From:** [REDACTED] Communications  
**Date:** Monday, July 23, 2018 at 6:46 AM  
**To:** TSS Registry <[texting@somos.com](mailto:texting@somos.com)>  
**Subject:** Disable Texting

How do we disable toll free numbers from the texting database when the company(s) that enabled them do not respond to requests to disable the numbers?

All numbers currently enabled on [REDACTED] were not authorized by the customers of record. [REDACTED] did not approve them.

The customers of record would like to have them all disabled at your earliest convenience.

Please let us know.

Thank you

[REDACTED] Communications  
800-629-[REDACTED]

**Sent:** Tuesday, July 03, 2018 at 8:42 AM  
**From:** "[REDACTED] Communications"  
**To:** [texting@somos.com](mailto:texting@somos.com)  
**Subject:** [texting@somos.com](mailto:texting@somos.com)  
Good Morning -

We have requested that Zipwhip disable all numbers below.

They have not responded.

We are requesting that they be disabled at the Somos level. Sorry the list is so long.

Thank you

[REDACTED] Communications  
800-629-[REDACTED]

**Sent:** Thursday, June 28, 2018 at 9:34 AM  
**From:** "[REDACTED] Communications"  
**To:** [jlauer@zipwhip.com](mailto:jlauer@zipwhip.com)  
**Subject:** texting  
Good Morning Zipwhip:

Please immediately disable the below 78 numbers that are in the TSS Registry as Text enabled by Zipwhip for [REDACTED] numbers.

None were authorized by the customers of record and they had no knowledge this was done until we notified them.

800-200-[REDACTED]  
800-200-[REDACTED]  
800-200-[REDACTED]  
800-200-[REDACTED]



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800-555-  
800-555-  
800-700-  
800-729-  
800-839-  
800-921-  
800-981-  
866-212-  
866-343-  
866-343-  
866-343-  
866-343-  
866-343-  
866-343-  
866-343-  
866-343-  
866-343-  
866-343-  
866-343-  
866-343-  
866-343-  
866-343-  
866-424-  
877-344-  
888-222-  
888-222-  
888-444-  
888-762-  
888-762-  
888-762-  
888-762-  
888-762-  
888-763-  
888-888-  
888-888-  
888-999-

Thank you,

 Communications

800-629-