To whom it may concern regarding the application by Talk America Services, LLC to discontinue service to Delaware customers:

I received notification that effective 11/4/19; I would no longer have a landline as Talk America Services was discontinuing service in my area. I called the number provided in their letter for more information on where I could transfer my service. The only options for our area are Verizon or Comcast – both of which require that you get internet in order to have the phone line. There is apparently no local carrier to allow a person to have just a landline. I do not get cell service in my area (or it is very spotty and frequently drops calls or won’t allow you to even connect a call). I am disabled, but my son is also severely disabled with autism and severe seizures. I NEED to be able to have a working phone in my house. I don’t know how I will manage if they discontinue services.

Sincerely,

Kristen Alexander

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