

Bianca En
Moultrie St
San Francisco CA 94110

Sep 10th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I oppose the USTelecom petition. The competitive provider (Sonic, in this case) is the best customer service I have ever received - prompt, attentive, and solution oriented so I know I'm a customer and not just a dollar sign. This ISP is exactly what makes me want to shop local - they have great service and are proud of what they do. It's a product I need (and rely on for my business) and I do not want any other competitor out there.

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