

Sistema de Colegios Dominicos

FY2016 FRN 1666074846

Cases timeline

CASE # 181737

6.5.2017 - Customer service created due to error on invoicing for FRN 1666074846

6.8.2017 - "New information on case" message was received but no details were provided

6.14.2017 - Follow up of status

6.19.2017 – As per USAC, case was escalated to Customer Service Management and therefore closed as a customer service case. No information was received from Customer Service Management.

CASE #205968

11.9.2017 – Case opened to request appeal #46291 submitted by Sistema de Colegios Dominicos and once again as per USAC, case was escalated to Customer Service Management and therefore closed as a customer service case. No information was received from Customer Service Management.

1.23.2018 – Case is reopened as no contact has been made by any reviewer and USAC responds on the same date that case will be escalated for further information.

2.10.2018 – USAC informs that appeal is still under review explaining that certain system issues prevented the process of some appeals for FY2016

CASE #225595

2.26.2018 – USAC informs that appeal is still under review due to program compliance.

2.27.2018 – Case is reopened with the intent to verify status of invoices 2778516, 2778517, 2778519 and 2778521 submitted right after RFCDL was issued and was confirmed by USAC that all of the invoices were successfully submitted and were under review. Also Form 486 #41495 was confirmed filed on time.

3.1.2018 - Case is reopened to verify status of invoices 2778516, 2778517, 2778519 and 2778521 as we were concerned that last date to invoice was on 3/5/2018.

3.6.2018 – USAC responds explaining that invoices were still under review but since all invoices were submitted on time, we shouldn't be concerned about the deadline.

3.9.2018 – Case is reopened to inform USAC that we received the following notification for invoices 2778516, 2778517, 2778519 and 2778521: "No Form 486 Filed or Form 486 Missing Start Date;28;" |062017|\$0.00. USAC informs us that research will be done in order to provide us an accurate response. No response is received from USAC.

3.26.2018 – Follow up inquiry is made as no response has been received nor a contact has been made by USAC in order to investigate or provide further details. No response is received from USAC.

4.3.2018 - Follow up inquiry is made as no response has been received nor a contact has been made by USAC in order to investigate or provide further details. No response is received from USAC.

4.25.2018 - Follow up inquiry is made as no response has been received nor a contact has been made by USAC in order to investigate or provide further details. No response is received from USAC.

5.4.2018- Follow up inquiry is made as no response has been received nor a contact has been made by USAC in order to investigate or provide further details. No response is received from USAC.

5.16.2018- Follow up inquiry is made as no response has been received nor a contact has been made by USAC in order to investigate or provide further details. No response is received from USAC.

5.24.2018 - Follow up inquiry is made as no response has been received nor a contact has been made by USAC in order to investigate or provide further details. USAC responds that case has been escalated and will contact us as soon as additional information is available.

6.18.2018 - Follow up inquiry is made as no response has been received nor a contact has been made by USAC in order to investigate or provide further details. USAC responds that case has been escalated and will contact us as soon as additional information is available.

6.25.2018 - Follow up inquiry is made as no response has been received nor a contact has been made by USAC in order to investigate or provide further details. USAC responds that due to high volume of invoice concerns received for FY2016 and FY2017, a solution to our situation has been delayed and that our case was being worked on.

7.2.2018- Follow up inquiry is made as no response has been received nor a contact has been made by USAC in order to investigate or provide further details. No response is received from USAC.

7.23.2018- Follow up inquiry is made as no response has been received nor a contact has been made by USAC in order to investigate or provide further details. USAC responds that case has been escalated and we will be contacted as soon as additional information is available.

8.15.2018- Follow up inquiry is made as no response has been received nor a contact has been made by USAC in order to investigate or provide further details.

8.29.2018 - USAC's responds that we must submit an appeal waiver because invoices were submitted for a partially approved 486 due to CIPA compliance. We request for case to be reviewed carefully as all steps required were completed on the correct timeframe and as instructed by USAC when necessary. Appeal was submitted for this decision and RFCDL was issued by USAC for this FRN. USAC then responds that deadline was not met when invoicing, again an

issue that is not correct and as per USAC confirmed invoices 2778516, 2778517, 2778519 and 2778521 were all submitted successfully on time.

8.30.2018 – We submit invoices dates to USAC and again they claim invoice deadline was not met.

We are also including the FRN history as per Funds For Learning:

| Date | User | Event/Note | SLD Case |
|------------|-----------|--|----------|
| 04/04/2018 | ERM Admin | FRN 1699074846 removed from FRN Extension table Value of Last Updated Date changed to 04/29/2016 09:32 AM, FRN 1699074846, value of FRN Status changed from Funded to Pending, FRN 1699074846, value of Total Project Plant Route Feet changed from 0 to , FRN 1699074846, value of Average Cost Per Foot of Outside Plant changed from 0.00 to , FRN 1699074846, value of Total Strands changed from 0 to , FRN 1699074846, value of Number of E-rate Eligible Strands changed from 0 to , FRN 1699074846, value of Match Amount changed from 0.00 to , FRN 1699074846, value of Total Amount Financed changed from 0.00 to , FRN 1699074846, value of Annual Interest Rate changed from 0.00 to , FRN 1699074846, value of Special Construction State/Tribal Match Percentage changed from 0.00 to | |
| 03/31/2018 | ERM Admin | Form 471 #161035544 | |
| 03/31/2018 | ERM Admin | added to database Value of Last Updated Date changed to 04/29/2016 09:32 AM, FRN 1699074846, value of FRN Status changed from Funded to Pending, FRN 1699074846, value of Total Remaining Contract Length changed from to 24, FRN 1699074846, value of Total Project Plant Route Feet changed from 0 to , FRN 1699074846, value of Average Cost Per Foot of Outside Plant changed from 0.00 to , FRN 1699074846, value of Total Strands changed from 0 to , FRN 1699074846, value of Number of E-rate Eligible Strands changed from 0 to , FRN 1699074846, value of Match Amount changed from 0.00 to , FRN 1699074846, value of Total Amount Financed changed from 0.00 to , FRN 1699074846, value of Annual Interest Rate changed from 0.00 to , FRN 1699074846, value of Special Construction State/Tribal Match Percentage changed from 0.00 to | |
| 02/23/2018 | ERM Admin | Form 471 #161035544 | |
| 02/23/2018 | ERM Admin | added to database Changes to FRN 1699074846 | |
| | | - Status Text changed from 'MR1:Approved as submitted.' to 'MR1:The applicant did not submit any RAL corrections. | |
| | | MR1:Approved as submitted.' | |
| 02/23/2018 | ERM Admin | - Appeal Wave Number changed from " to '37' | |

Changes to FRN 1699074846

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|------------|-------|--|
| | ERM | |
| 12/09/2017 | Admin | - Status Text changed from " to 'MR1:Approved as submitted.' Value of Last Updated Date changed to 03/29/2017 10:30 PM, FRN 1699074846, value of FRN Status changed from Pending to Funded, FRN 1699074846, value of Total Project Plant Route Feet changed from 0 to , FRN 1699074846, value of Average Cost Per Foot of Outside Plant changed from 0.00 to , FRN 1699074846, value of Total Strands changed from 0 to , FRN 1699074846, value of Number of E-rate Eligible Strands changed from 0 to , FRN 1699074846, value of Match Amount changed from 0.00 to , FRN 1699074846, value of Total Amount Financed changed from 0.00 to , FRN 1699074846, value of Total Number of Terms (In Months) changed from to 24, FRN 1699074846, value of Annual Interest Rate changed from 0.00 to , FRN 1699074846, value of Special Construction State/Tribal Match Percentage |
| 12/01/2017 | Admin | changed from 0.00 to FRN 1699074846, value of Total Project Plant Route Feet changed from 0 to , FRN 1699074846, value of Average Cost Per Foot of Outside Plant changed from 0.00 to , FRN 1699074846, value of Total Strands changed from 0 to , FRN 1699074846, value of Number of E-rate Eligible Strands changed from 0 to , FRN 1699074846, value of Match Amount changed from 0.00 to , FRN 1699074846, value of Total Amount Financed changed from 0.00 to , FRN 1699074846, value of Total Number of Terms (In Months) changed from to 24, FRN 1699074846, value of Annual Interest Rate changed from 0.00 to , FRN 1699074846, value of Special Construction State/Tribal Match Percentage |
| 12/01/2017 | Admin | changed from 0.00 to Changes to FRN 1699074846 |
| 12/01/2017 | Admin | - Last Date to Invoice changed from '10/30/2017' to '03/05/2018' FRN 1699074846 |
| 11/30/2017 | Admin | added to FRN Extension table Form 471 #161035544 |
| 09/10/2017 | Admin | added to database Value of Certified Timestamp changed to 04/29/2016 09:32 AM, Worksheet # 159144, site with BEN 159144 added, Worksheet # 200583, site with BEN 200583 added, Worksheet # 200602, site with BEN 200602 added, FRN 1699074846, value of Funding Request Nickname changed from IA-FY-16-17 to IA-FY-16-17 , FRN 1699074846, value of Contract Type changed from CONTRACT to Contract, FRN 1699074846, value of Total Remaining Contract Length changed from 24 to , FRN 1699074846, value of FRN number from the Previous Year changed from to 0, FRN 1699074846, value of Total Number of Terms (In Months) changed from to 24 |
| 09/10/2017 | Admin | Changes to FRN 1699074846 |
| 06/13/2017 | Admin | - Payment Method changed from 'NOT SET' to 'SPI' |
| 03/31/2017 | Admin | Form 471 #161035544 Application Status changed to Committed |
| 03/31/2017 | Admin | Form 471 #161035544 Review Status changed to Committed Changes to FRN 1699074846 |
| 03/31/2017 | Admin | - Committed Amount changed from '\$0.00' to '\$43,800.00' |
| 03/31/2017 | Admin | - FCDL Date changed from " to '03/30/2017' |

- Wave Number changed from " to '40'

- Status changed from 'PENDING' to 'FUNDED'

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|------------|-------|---|
| | ERM | |
| 03/24/2017 | Admin | Form 471 #161035544 Review Status changed to Certified |
| | ERM | |
| 03/17/2017 | Admin | Form 471 #161035544 Application Status changed to Certified |
| | ERM | |
| 01/18/2017 | Admin | Form 471 #161035544 Application Status changed to Escalation to Manager Changes to FRN 1699074846 |
| | ERM | |
| 01/05/2017 | Admin | - Last Date to Invoice changed from '10/28/2017' to '10/30/2017' |
| | ERM | |
| 12/29/2016 | Admin | Form 471 #161035544 Application Status changed to Assigned to IR |
| | ERM | |
| 12/21/2016 | Admin | Form 471 #161035544 Application Status changed to Escalation to Manager Changes to FRN 1699074846 |
| | ERM | |
| 11/05/2016 | Admin | - Last Date to Invoice changed from " to '10/28/2017' |
| | ERM | |
| 10/19/2016 | Admin | E-rate Manager started tracking Form 471 #161035544 |
| | ERM | |
| 06/15/2016 | Admin | FRN 1699074846 added to E-rate Manager from SLD Data |