

Tiffany McFarland Olcese  
2817 Freeport Blvd  
Sacramento CA 95818

Sep 11th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am tired of these monopolistic businesses having total control. We NEED to have a choice ( not just one or two large providers).

After years of watching my parents stuck with ATT , and then getting AT&T for my cellphone out of college (because again they had exclusivity with iphone), I was beyond frustrated by the lack of care and service because they didn't have any competition. The moment I was able to, I "broke up" with AT&T (oddly enough on valentine's day 2010--- yes, I remember the day because I felt relieved that I could have a local competitor.

I have similar stories of dismay over the way that Comcast/xfinity treats their customers, and because I won't play with the big boys, I live without cable tv (happily--- and so glad there are great options on streaming now). My husband and I are young professionals in our 30s and we have chosen (even when the price isn't the best--because of the costs incurred by the big guys) to use smaller competitive ISPs.

We work from home, and use the internet to reach our child's doctors, find out if there are any alerts in our neighborhood, etc. We also do not have a landline. Our internet is our office, our landline, our movie theatre at night.

When I started with Sonic, I was just so pleased to have a technician with a friendly voice in a nearby town who understood me and was always helpful. You can't get that with the big guys. Now, 7 years later, Sonic has fiber in San Francisco! Amazing! I moved to Sacramento and was able to have one non-comcast non- AT&T provider in my first home. And now in my second home, that ISP is not available, but thankfully Sonic IS. It's appalling that we do not make more room for competition in an area that is proving more vital than telephones and is a part of every school, library, and government building, let alone the vast majority of homes. This is the future and we need to take care of this today!

Tiffany McFarland Olcese