

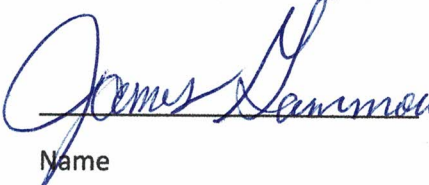
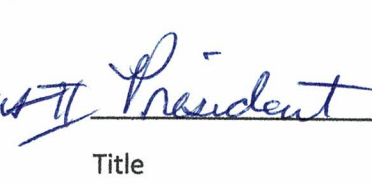
Scope of Coverage:

- Name of filer: **Fastlink Communications LLC**
- Filer's FCC Registration Number: **0025879123**
- Trade name of DBA name under which the described ISP services are offered to consumers: **Fastlink Communications LLC**
- Type of ISP service: **Fixed Terrestrial Wireless**
- Brief description of service covered by the disclosure: **We provide wireless point-to-point internet for residential homes and businesses.**
- Effective date of the disclosure: **9/12/2018**
- Whether the submission is a new/first-time disclosure or an amendment to a prior submission: **First-time disclosure**

Certifications of Filing Accuracy

Each submission shall include a completed certification of accuracy, stating the name and signature of a company official (e.g., corporate officer, managing partner, or sole proprietor) who certifies that he/she has examined the information contained in the disclosure and that all information contained in the submission is true and correct.

I verify that the following statement is true and correct.

 James Hammond  President

Name

Title

9-12-18

Date

Substantive Disclosure Submission

➤ Network Management Practices

Blocking. Any practice (other than reasonable network management elsewhere disclosed) that blocks or otherwise prevents end user access to lawful content, applications, service, or non-harmful devices, including a description of what is blocked.

Not applicable

Throttling. Any practice (other than reasonable network management elsewhere disclosed) that degrades or impairs access to lawful internet traffic on the basis of content, application, service, user or use of a non-harmful device, including a description of what is throttled.

Not applicable

Affiliated Prioritization. Any practice that directly or indirectly favors some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, to benefit an affiliate, including identification of the affiliate.

Not applicable

Paid Prioritization. Any practice that directly or indirectly favors some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, in exchange for consideration, monetary or otherwise.

Not applicable

Congestion Management. Descriptions of congestion management practices, if any. These description should include the types of traffic subject to the practices; the purposes served by the practices; the practices' effects on end users' experience; criteria used in practices, such as indicators of congestion that trigger a practice, including any usage limits triggering the practice, and the typical frequency of congestion; usage limits and the consequences of exceeding them; and references to engineering standards, where appropriate.

Not Applicable

Application-Specific Behavior. Whether and why the ISP blocks or rate-controls specific protocols or protocol ports, modifies protocol fields in ways not prescribed by the protocol standard, or otherwise inhibits or favors certain applications or classes of applications.

Not Applicable

Device Attachment Rules. Any restrictions of the types of devices and any approval procedures for devices to connect to the network.

Not Applicable

Security. Any practices used to ensure end-user security or security of the network, including types of triggering conditions that cause a mechanism to be invoked (but excluding information that could be reasonably be used to circumvent network security).

The customer is responsible for maintaining security of their own network. We do not provide networking or security services for our end users. A customer that is subjected to a denial of service attack or unwanted activity is urged to notify us as soon as possible. We will work with our customers to correct the issues in a reasonable and timely manner.

We have commercially appropriate security measures in place to protect our network against unauthorized access and intrusions, however we do not guarantee that our customers are protected from all security breaches.

➤ Performance characteristics

Service Description. A general description of the service, including the service technology, expected and actual access speed and latency, and the suitability of the service for real-time applications.

We offer fixed wireless point-to-point internet service with speeds as high as 20Mbps download and 5Mbps upload for customers. We offer special packages for businesses with speeds as high as 20Mbps download and 20Mbps upload. Line of sight will affect the ability for some customers and they may not be able to receive the full 20Mbps download and 5Mbps upload.

Impact of Non-Broadband Internet Access Service Data Services. If applicable, what non-broadband Internet access service data services, if any, are offered to

end users, and whether and how any non-broadband Internet access service data services may affect the last-mile capacity available for, and the performance of, broadband Internet access service.

Not Applicable

➤ **Commercial Terms**

Price. Our current prices for residential customers. Business customers are welcome to give us a call and we can discuss pricing.

Plan Rates

Residential Rates

Rate Plan 1 – Up to 768 Kbps Download/Up to 256 Kbps Upload - \$29.99 a month

Rate Plan 2 – Up to 1 Mbps Download/Up to 512 Kbps Upload - \$39.99 a month

Rate Plan 3 – Up to 1.5 Mbps Download/Up to 768 Kbps Upload - \$49.99 a month

Rate Plan 4 – Up to 2 Mbps Download/Up to 1 Mbps Upload - \$59.99 a month

Rate Plan 5 – Up to 3 Mbps Download/Up to 2 Mbps Upload - \$69.99 a month

Rate Plan 6 – Up to 5 Mbps Download/Up to 2 Mbps Upload - \$79.99 a month

Rate Plan 7 -- Up to 10 Mbps Download/ Up to 2.5 Mbps Upload- \$89.99 a month

Rate Plan 8 – Up to 20 Mbps Download/Up to 5 Mbps Upload - \$99.99 a month

No Contract \$125.00 Installation Fee

1 Year Contract \$75.00 Installation Fee

2 Year Contract Free Installation

Wireless Routers from \$64.00 to \$175.00 plus Tax

Policies. A complete and accurate disclosure about the ISP's privacy practices, if any. For example, whether any network management practices entail inspection of network

traffic, and whether traffic is stored, provided to third parties, or used by the ISP for non-network management purposes.

We do not store network traffic, provide traffic to any third party, or use network traffic for any non-network management purposes.

Redress Options. Practices for resolving complaints and questions from consumers, entrepreneurs, and other small business.

Customer complaints or questions can be made in person at our office, by phone, or by email. Typical problems can be resolved within 24 hours.