

RECEIVED  
DEC 28 1992  
FCC MAIL ROOM

RECEIVED

DEC 28 1992

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

December 22, 1992

ORIGINAL  
FILE

The Federal Communications Commission  
1919 M Street, N. W.  
Washington, D. C. 20554

Re: Rule Making Proceedings

Cable Rate Regulation-  
MM Docket 92-266

Cable Customer Service-  
MM Docket 92-263

Honorable Commissioners:

The rates for our cable service through Continental Cable Co. started out around \$12, and now we pay \$36 plus per month for basic cable service.

We frequently have interruptions, and when we telephone to apprise the operators about our outage we often are left dangling and listening to music. Finally, someone comes on and explains that "we're working in your area."

Lately, Continental has been putting its own commercials on certain channels, especially the CNBC continuous business news station. No warning of the interruption, just drop in a local commercial about Swap Shop, an awning maker, and a tire dealer. This is unreasonable, especially when one is watching an alphabetical listing of stocks, or during an especially interesting interview with a leading business man.

It is hoped that you will not let the cable companies evade the rate regulation and rule making prescribed in the Cable Television Consumer protection and Competition Act of 1992.

Sincerely,

*W. R. Poole*  
William R. Poole  
5510 S. W. 5th Street  
Plantation, Florida 33317

Tel. (305) 5183-1405

No. of Copies rec'd \_\_\_\_\_  
List A B C D E \_\_\_\_\_