

Paperkidd Productions & Publishing, LLC. | Jarrell Curne

816-708-9030 dbfresh@paperkidd.com 14919 Pine View Drive Grandview, MO 64030

September 11, 2018

Marlene H. Dortch
FCC Secretary
445 12th Street, SW
Washington, DC 20554



Re: Notice of Complaint -- File No. EB-18-MD-003, Proceeding Number 18-140

The defendant Verizon Wireless is still contacting under the incorrect business name. Paperkidd Productions & Publishing has attached mail obtained last week as proof Cellco Partnership consistently sends correspondence to the wrong company name; this is what caused the initial confusion that still persist.

Paperkidd Productions & Publishing has received two bills recently, please be advised the defendant Verizon Wireless offered bill credits as a settlement offer that was refused multiple times verbally, and in writing. After the June 21st notice from the bureau the defendant proceeded to post the credits anyway after being rejected during mediation, as an attempt to force Paperkidd to close the complaint without monetary compensation being paid. This is unjust because Plaintiffs have made it clear to the bureau that is insufficient.

Furthermore, the defendant Verizon Wireless is still cramming charges. The plan Plaintiff Paperkidd Productions has a 45 unlimited plan. That plan is per phone line, and the defendant only has 1 phone line. The other 3 devices are a apple watch, and two (2) iPads. The issue is the price of the iPads are \$15 check 1st bill. Yet the defendant Verizon is charging over double that amount at \$45 for each iPad which can't make or receive calls. This shows the defendant is "continuously" cramming among other things.

Plaintiff needs to add I need to add one line for an assistant. It has been 7 months, this account was opened in March and Verizon Wireless is a disruption to the business. As they continue to cram charges attempting to force Plaintiff unlawfully out of funds, they refuse to allow the purchase of a new device after more then half a year has past. Please ask defendants counsel David Haga to fix the price of the other two lines as they are iPads not phone lines and the \$45 charge for each is unjust. Please also ask Mr. Haga to make arrangements for trade-in of a iPhone 7 for a iPhone 8 on a 5th line that can be charged \$45; but neither iPad or watch should be as we wait for the bureau to make a decision.

VRB30513 B AUG2018

**Thank you for
working with us.**

Jarrell Cume
Cume Investments Llc
14919 Pine View Dr
Grandview, MO 64030-4509



verizon✓

Contact your local rep, MICHAEL ASHLOCK
Verizon Business Representative
913.344.2045 | Michael.Ashlock@VerizonWireless.com



Invoice Number Account Number Date Due Page
9812811450 942198127-00002 Past Due 3 of 8

Overview of Lines

Lines Charges	Page Number	Monthly Charges	Usage and Purchase Charges	Equipment Charges	Surcharges and Other Charges and Credits	Taxes, Governmental Surcharges and Fees	Third-Party Charges (Includes Tax)	Total Charges	Voice Plan Usage	Messaging Usage	Data Usage	Voice Roaming	Messaging Roaming	Data Roaming
816-400-6028 Jarrell Cume	4	\$10.00	---	---	\$2.25	\$.71	---	\$12.96	23	---	.002GB	---	---	---
816-708-8869 Jarrell Cume	5	\$45.00	---	---	\$.84	\$.87	---	\$46.71	---	---	.214GB	---	---	---
816-708-8972 Andrea? Cume	5	\$45.00	---	---	\$.84	\$.87	---	\$46.71	---	---	.001GB	---	---	---
816-708-9030 Jarrell Cume	6	\$45.00	---	---	\$2.90	\$1.30	---	\$49.20	2136	3,693	13.492GB	---	---	---
Total Current Charges		\$145.00	\$.00	\$.00	\$6.83	\$3.75	\$.00	\$155.58						