

The area affected by this impairment is in CenturyLink's Lake Preston wire center approximately six (6) miles north of the town of Lake Preston, South Dakota. This area was impacted by flooding as a result of runoff from heavy winter snow and as well as by significant spring and summer storms, making CenturyLink's facilities more vulnerable to impairment. Further, it appears that CenturyLink facilities on the premises of a local landowner were damaged, further impacting service. CenturyLink is not aware of the specific circumstances that caused this damage. CenturyLink has restoration efforts underway and currently anticipates restoring service to impacted customers within approximately 30 days.

II. INFORMATION REQUIRED PURSUANT TO SECTION 63.63(a)

A. Effective Date of Impairment and Service Areas Affected

As noted above, CenturyLink became aware of the impairment of service on July 11, 2019. As noted above, the area impacted is approximately six (6) miles north of the town of Lake Preston, South Dakota. Three (3) customers are without service and some others are experiencing static on their lines as a result of this impairment.

B. Nature and Estimated Duration of the Conditions Causing the Impairment

CenturyLink became aware of the impairment on July 11, 2019. The flooding that contributed to the impairment has receded; however, facilities on the property of a local landowner were recently damaged, further impacting service. CenturyLink is not aware of how this damage occurred. CenturyLink has commenced its restoration efforts and currently expects restoring service to impacted customers within approximately 30 days.

C. Facts Showing That Such Conditions Could Not Have Been Reasonably Foreseen to Prevent Such Impairment

CenturyLink has had facilities in this area for decades to serve customers in this portion of the Lake Preston wire center. The weather events in this region over the past several months were extraordinarily severe, which was not foreseeable, and likely contributed to the damage CenturyLink recently sustained.

D. A Description of the Service Involved

CenturyLink's wireline telecommunications services and other real-time two-way voice communications services, as defined in Section 63.60(f) of the Commission's Rules, have been impaired in limited areas of the Lake Preston, South Dakota wire center, near the town of Lake Preston.

E. The Nature of Service Which Will Be Available or Substituted

As mentioned above, CenturyLink currently expects to fully restore service within the next 30 days. Temporary service from CenturyLink's wireline facilities is not available in the affected area due to the damage to our facilities. CenturyLink understands that wireless service is available in the impacted area.

F. The Effect Upon Rates to any Person in the Community

CenturyLink does not expect this impairment to have any adverse effect upon the rates CenturyLink charges its customers in this area.

G. Restoration Efforts

As mentioned above, restoration efforts are nearing completion and CenturyLink currently anticipates a full restoral of service to affected customers within the next 30 days. As such, CenturyLink expects that this service impairment will be resolved relatively shortly and that no further filings will be necessary.

III. CONCLUSION

For the foregoing reasons, in light of the damage to CenturyLink's facilities in limited portions of the Lake Preston, South Dakota wire center, CenturyLink respectfully requests Commission approval of this Application.

Respectfully submitted,

**QWEST CORPORATION d/b/a
CENTURYLINK QC**

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