



*Congress of the United States  
House of Representatives  
Washington, D.C. 20515*

*Anna G. Eshoo  
Eighteenth District  
California*

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Received & Inspected

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FCC Mail Room

July 14, 2017

The Honorable Ajit Pai, Chairman  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554

Dear Chairman Pai,

I write to applaud your leadership and the bipartisan effort undertaken by the FCC at the July Open Meeting to combat the scourge of unwanted robocalls. This is consistently one of the top complaints I receive from my constituents and I appreciate the focus and action the Commission has taken on this issue.

At best, unwanted calls are a nuisance that invade the privacy of our citizens. At worst, they are used by criminals to scam the American people, particularly seniors. The effect is particularly pernicious when scammers are able to use Caller ID spoofing to hide the true source of the call, leaving consumers with little recourse.

Taking a bipartisan approach to this issue is so important. Criminals don't care if their targets are Republicans or Democrats. The Commission's work across party lines to put an end to the epidemic of unwanted calls is appreciated by me, my constituents, and millions of people across our country.

Most gratefully,

Anna G. Eshoo  
Member of Congress

cc: The Honorable Mignon Clyburn, Commissioner, Federal Communications  
Commission  
The Honorable Michael O'Rielly, Commissioner, Federal Communications  
Commission



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

August 30, 2017

The Honorable Anna G. Eshoo  
U.S. House of Representatives  
241 Cannon House Office Building  
Washington, D.C. 20515

Dear Congresswoman Eshoo:

Thank you for your letter expressing support for the Commission's recent efforts to protect consumers from the scourge of unwanted robocalls.

Robocalls are consistently a top consumer complaint to the FCC, and protecting consumers from abusive and invasive robocalls is one of my top priorities. U.S. consumers were bombarded by an estimated 2.4 billion robocalls a month in 2016. Not only are unwanted robocalls intrusive and irritating, but they are also frequently employed to scam our most vulnerable populations, like elderly Americans, out of their hard-earned dollars. That's why I have teed up an aggressive agenda to target and eliminate unlawful robocalls.

In June, for example, we took major, unprecedented action against what appears to be the most egregious "neighbor spoofing" robocalling scheme we have ever seen—a man who apparently made 96,758,223 robocalls to Americans through several faux marketing companies he owns and manages.

In July, we sought comment on implementing authentication standards for telephone calls to further secure our telephone networks against illegal robocallers. And we also started exploring methods to ensure calls get to the right consumer, for example by creating a comprehensive reassigned numbers database.

And in August, we took another major enforcement action against an apparent mass robocaller—a man who apparently used unassigned phone numbers 21.5 million times to display inaccurate caller ID information so that he could avoid detection.

The Commission is committed to stopping illegal robocalls through increased enforcement and the development of industry solutions to prevent, detect, and filter unwanted robocalls. I appreciate your interest in this matter, and I look forward to working with you to protect consumers from the scourge of illegal robocalls. Please let me know if I can be of any further assistance.

Sincerely,

A handwritten signature in blue ink, reading "Ajit V. Pai", is positioned above the printed name. The signature is fluid and cursive, with the first letters of each word being capitalized and prominent.

Ajit V. Pai