



7425 Las Colinas Pl. NE, Albuquerque, NM 87113, 505-220-7275

September 19, 2019

Letter of Appeal – Request for Waiver CC Docket No. 02-6

To Whom It May Concern:

Entity & BEN	Grants Public Library (BEN 143239)
Contact Person	Karen Pulliam
Contact Information: Mailing Address	7425 Las Colinas Pl NE, Albuquerque, NM 87113
Phone Number	505-220-7275
Email	kpulliam@icc-psd.com
Service Provider	Continental Divide Electric Cooperative (SPN: 143050269)
Funding Year	2019-2020
Application Type & Application Number	Form 471 #191011314
FRN	1999014175
Appeal Reason	Request for Waiver of Program Rules due to Ministerial and/or Clerical Errors.

Appeal Explanation:

As an E-rate consultant for Grants Public Library, I submitted a Form 471 #191011314 which was approved/funded, but contained a clerical error in the MRC for FRN 1999014175. The error was brought to my attention by the service provider and I immediately filed an appeal to USAC which was denied due to the 60-day rule on 9/18/2019 (see attached). I am requesting a waiver of the program rules to be given ample time to allow USAC to change the MRC from \$118.94 to \$1189.38 per the attached supporting documentation.

Thank you for your consideration in this unfortunate request.

Sincerely,

A handwritten signature in black ink, appearing to read 'Karen Pulliam', is written above the typed name.

Karen Pulliam
E-rate Administrator
ICC/E-rate Consulting
505-220-7275
505-899-8888 Fax
kpulliam@icc-psd.com

Attachments

[Records](#) / [Appeals](#)

APPEAL GPL FCDL CLERICAL ERROR - #157591

[Summary](#) [Associated FRNs](#) [News](#) [Related Actions](#)

In-Review	Outreach	Wave Ready	Committed
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▼ **Appeal Information**

View Status (-)	Submitting Organization Grants Public Library (BEN: 143239)
Status USAC issued a revised funding decision on 09/18/2019. Check your Newsfeed for the decision.	Created By Karen Pulliam
	Created On 7/30/2019 11:15 AM EDT
Funding Year 2019	

▼ **Main Contact**

Name Karen Pulliam	Email kpulliam@icc-psd.com
Phone Number 505-220-7275	

▼ **Narrative**

It has come to my attention that unfortunately, I incorrectly entered the wrong MRC charges for FRN #1999014175. I only entered the discounted portion instead of the Total MRC. Can I please change the MRC from \$118.94 to \$1189.38. Please see attached supporting documentation. Thank you.

▼ **Appeal Details**

Decision appealed by Funding Commitment Decision Letter applicant

If you wish to modify or cancel your appeal, or, if you have any questions about your appeal, please contact the E-rate Program's Client Service Bureau (CSB) at (888) 203-8100.

[View Supporting Documentation \(-\)](#)

▼ **Supporting Documentation**

Document ID	Document	Description	Upload Stage	Uploaded By	Uploaded On
58729	Red Bolt Bill WITH CORRECTIONS.pdf	INVOICE WITH NEW MRC CALCULATIONS	Intake	Karen Pulliam	7/30/2019 12:09 PM EDT

Revised Funding Commitment Decision Letter

Funding Year 2019

Contact Information:

Ron Gonzales
Grants Public Library
1101 N FIRST ST
GRANTS, NM 87020
motherwhiteside@gmail.com

BEN: 143239**Post Commitment Wave:** 9

Totals

Original Commitment Amount	\$1,284.55
Revised Commitment Amount	\$1,284.55

What is in this letter?

Thank you for submitting your post-commitment request for Funding Year 2019 Schools and Libraries Program (E-rate) funding. Attached to this letter, you will find the revised funding statuses and/or post commitment changes to the original Funding Commitment Decision Letter (FCDL) you received. Below are the changes that were made:

- Appeals

The Universal Service Administrative Company (USAC) is providing this information to both the applicant(s) and the service provider(s) so that all parties are aware of the post-commitment changes related to their funding requests and can work together to complete the funding process for these requests.

Next Steps

1. **File the FCC Form 486**, Service Confirmation and Children's Internet Protection Act (CIPA) Certification Form, for any FRNs included in this RFCDL, if you have not already done so. Please review the CIPA requirements and file the form(s).



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- o If USAC approved funding on an FRN in your original FCDL, the deadline to submit the FCC Form 486 is 120 days from the date of the original FCDL or from the service start date (whichever is later).
 - o If a new FRN was created for this RFCDL or funding was not approved on an FRN in your original FCDL but is approved in this RFCDL, the deadline to submit the FCC Form 486 is 120 days from the date of this RFCDL or from the service start date (whichever is later).
2. **Invoice USAC**, if you or your service provider have not already done so. Work with your service provider(s) to determine if your bills will be discounted or if you will request reimbursement from USAC after paying your bills in full.
- **If you (the applicant) are invoicing USAC:** You must pay your service provider(s) the full cost for the services you receive and file the [FCC Form 472](#), the Billed Entity Applicant Reimbursement (BEAR) Form, to invoice USAC for reimbursement of the discounted amount.
 - **If your service provider(s) is invoicing USAC:** The service provider(s) must provide services, bill the applicant for the non-discounted share, and file the [FCC Form 474](#), the Service Provider Invoice (SPI) form, to invoice USAC for reimbursement for the discounted portion of costs. Every funding year, service providers must file an [FCC Form 473](#), the Service Provider Annual Certification Form, to be able to submit invoices and to receive disbursements.
 - **To receive an invoice deadline extension, the applicant or service provider** must request an extension on or before the last date to invoice. **If you anticipate, for any reason, that invoices cannot be filed on time**, USAC will grant a one-time, 120-day invoice deadline extension if timely requested.

How to Appeal or Request a Waiver of a Decision

You can appeal or request a waiver of a decision in this letter **within 60 calendar days** of the date of this letter. Failure to meet this deadline will result in an automatic dismissal of your appeal or waiver request.

Note: The Federal Communications Commission (FCC) will not accept appeals of USAC decisions that have not first been appealed to USAC. However, if you are seeking a waiver of E-rate program rules, you must submit your request to the FCC and not to USAC. USAC is not able to waive the E-rate program rules.

- **To submit your appeal to USAC**, visit the Appeals section in the [E-rate Productivity Center \(EPC\)](#) and provide the required information. USAC will reply to your appeal submissions to confirm receipt. Visit USAC's [website](#) for additional information on submitting an appeal to USAC, including step-by-step instructions.
- **To request a waiver of the FCC's rules or appeal USAC's appeal decision**, please submit it to the FCC in proceeding number CC Docket No. 02-6 using the [Electronic Comment Filing System](#) (ECFS). Include your contact information, a statement that your filing is a waiver request,



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identifying information, the FCC rule(s) for which you are seeking a waiver, a full description of the relevant facts that you believe support your waiver request and any related relief, and any supporting documentation.

For appeals to USAC or to the FCC, be sure to keep a copy of your entire appeal, including any correspondence and documentation, and provide a copy to the affected service provider(s).

Obligation to Pay Non-Discount Portion

Applicants are required to pay the non-discount portion of the cost of the eligible products and/or services to their service providers. Service providers are required to bill applicants for the non-discount portion of costs for the eligible products and/or services. The FCC stated that requiring applicants to pay the non-discounted share of costs ensures efficiency and accountability in the program. If using the BEAR invoicing method, the applicant must pay the service provider in full (the non-discount plus discount portion) **before** seeking reimbursement from USAC. If using the SPI invoicing method, the service provider must first bill the applicant **before** invoicing USAC.

Notice on Rules and Funds Availability

The applicants' receipt of funding commitments is contingent on their compliance with all statutory, regulatory, and procedural requirements of the Schools and Libraries Program and the FCC's rules. Applicants who have received funding commitments continue to be subject to audits and other reviews that USAC and/or the FCC may undertake periodically to assure that funds that have been committed are being used in accordance with such requirements. USAC may be required to reduce or cancel funding commitments that were not issued in accordance with such requirements, whether due to action or inaction, including but not limited to that by USAC, the applicant, or the service provider. USAC, and other appropriate authorities (including but not limited to the FCC), may pursue enforcement actions and other means of recourse to collect improperly disbursed funds.



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Revised Funding Commitment Decision Overview

Funding Year 2019

Funding Request Number (FRN)	Service Provider Name	Request Type	Revised Committed	Review Status
1999014175	Continental Divide Electric Cooperative	Appeals	\$1,284.55	Denied



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Post Commitment Request Number: 157591	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1999014175	Service Type: Data Transmission and/or Internet Access	Original Status: Funded	Revised Status: Funded
FCC Form 471: 191011314			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$1,427.28	Total Eligible One Time Charges	\$0.00
Total Pre-Discount Charges		\$1,427.28	
Discount Rate		90.00%	
Revised Committed Amount		\$1,284.55	

Dates	
Service Start Date	7/1/2019
Contract Expiration Date	6/30/2020
Contract Award Date	
Service Delivery Deadline	6/30/2020
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	Continental Divide Electric Cooperative
SPIN (498ID)	143050269
Contract Number	
Account Number	70680855507
Establishing FCC Form 470	

Consultant Information	
Consultant Name	Karen Pulliam
Consultant's Employer	International Computer Corporation
CRN	16062109

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

Our records show that your appeal was filed more than 60 days after the date your decision letter was issued. Your appeal was filed on 07/30/2019. The Funding Commitment Decision Letter was issued on 04/27/2019. Federal Communications Commission (FCC) rules require appeals to be filed within 60 days of the date on the decision letter being appealed. FCC rules do not permit the Universal Service Administrative Company (USAC) to consider your appeal.

CITY OF GRANTS
PO BOX 879
GRANTS NM 87020-0879

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Account #: 7068085507
Service Address: 1101 N FIRST ST NEW LIBRARY

100mbps.

Account Information		Activity Since Last Statement		AMOUNT
Rate:	Broadband ERATE - Non-Disc	Previous Balance		118.94
Billing Period:	01/01/2019 TO 01/31/2019	Payments Received		118.94
	Router Information	Prior Balance		0.00
		<u>Current Billing</u>		
		Sales tax (8.125%)		8.94
		Service Level Agreement		110.00
		Total Current Charges		118.94
		MRC = \$1100.00		
		TAX = 89.38		
		TOTAL MRC = \$1189.38		
		Current Balance Due	01/22/2019	\$118.94
		Prior Balance Forward Due	01/14/2019	\$0.00
		Total Amount Due		\$118.94