

## FY17 MNW WAN - #146808

Summary

Associated FRNs

News

Related Actions

In-Review

Outreach

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Committed

## ▼ Appeal Information

[View Status \(+\)](#)**Funding Year** 2017**Submitting Organization** [ST JOSEPH COUNTY PUB LIBRARY \(BEN: 130399\)](#)**Created By** Tammy Condon**Created On** 5/28/2019 5:47 PM EDT

## ▼ Main Contact

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## ▼ Narrative

We filed and were approved for \$156,000.00 on FRN 1799111512 based on the contracted rates. The service provider incorrectly billed for the service. The correct monthly recurring cost is \$13,000 and St Joseph County Library was invoiced \$10,000. We filed the BEAR based on expenditures of \$120,000.

The service provider - Maple Net Wireless opened customer service case 275009, with details regarding their error.

We are asking for the appeal to enable the Library to submit a reimbursement request for the remaining \$36,000 that was omitted from the invoice once the service provider bills for the shortage.

## ▼ Appeal Details

**Decision appealed by applicant** FCC Form 472 (BEAR) Notification Letter

If you wish to modify or cancel your appeal, or, if you have any questions about your appeal, please contact the E-rate Program's Client Service Bureau (CSB) at (888) 203-8100.

[View Supporting Documentation \(+\)](#)