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September 30, 2019
Via ECFS Filing

Secretary, Federal Communications Commission
Washington, DC 20554
ATTN: Wireline Competition Bureau

**RE: Talk America Services, LLC – WC Docket No. 19-258
Application to Discontinue Service**

Dear Ms. Dortch:

Please accept this letter submitted on behalf of Talk America Services, LLC in the above referenced docket in response to comments submitted in the docket by Ms. Kristen Alexander, a Talk America Services customer. In her letter, Ms. Alexander expressed concern that she would be unable to obtain an alternative landline telephone service when Talk America Services discontinues service in Delaware.

Talk America Services researched other options for a landline service available in Ms. Alexander's area and determined that Verizon, the incumbent local exchange carrier in her area, offers an unbundled landline/copper basic local service, which provides a viable alternative to her current service from Talk America Services. A Talk America Services customer service representative called Ms. Alexander and left a message relaying this information to her.

Talk America Services regrets the inconvenience to Ms. Alexander and other customers who it will no longer be able to serve. The company is attempting to provide as much assistance as possible to help them find and transition to alternative providers.

Sincerely,

/s/ Sharon Thomas

Sharon Thomas
Consultant

ST/im