November 1, 2019

My name is Laurel “Lelan” Miller. I just recently lost all my hearing and I have always communicated orally/aurally. I do not use sign language. I teach blind Veterans how to use the white cane and how to use low vision equipment so they can be rehabilitated. Life before InnoCaption was terrible. I couldn’t use the phone to do anything. Things like making doctor appointments and doing job interviews were just impossible. I didn’t want my privacy invaded by having hearing people help me with the phone calls. Now my life is so much better with InnoCaption even though all my hearing is now gone. I can make my own phone calls and have my phone calls captioned so I can now use the phone to do job interviews by phone, talk to my doctors about my upcoming cochlear implant surgery, and do everything that I was able to do on the phone before I lost all my hearing. Please fully fund InnoCaption. InnoCaption has actually enabled me to live and work again. They saved my life and saved my ability to be employed. Thank you.