

Comments for the FCC concerning the recent changes by ATT and all other carriers:

" I believe that the current change by ATT and all other carriers to suppress geographic information of callers causes irreparable damage to call routing systems and is inherently unfair to consumer call systems as well as consumers.

Call routing systems like 1-800 Response can adhere to the same privacy agreements as ATT and other carriers to protect consumers. ATT has voluntarily responded to consumer privacy issues by agreeing to not share personal consumer information except confidentially to staff and facilities using the information to process calls. Companies that are in the business of routing ATT calls on behalf of consumers can also agree to the same privacy restrictions that ATT uses. By restricting this information, ATT customers and other carrier users are deprived of the same availability of call routing systems and unfairly deprived of access to communication systems and consumer opportunities, thus being unfairly discriminated and damaged.

My suggestion is let the call routing providers have the same right to use confidential geo information as ATT and other carriers, provided that they adhere to the same terms of consumer privacy under Federal law with that information."