**Before the**

**Federal Communications Commission**

**Washington DC 20544**

In the Matter of Credit Union National Association (CUNA)

Petition for Declaratory Ruling

Rules and Regulations Implementing the Telephone Consumer Protection Act of 1992

CG Docket No. 02-278

**Comments of Diana Mey**

I write in opposition to the Petitioner's request. As a housewife and stay-at-home mom of 3 (now grown) sons, I fought for the better part of the last two decades against the very calls that petitioner seeks an exemption. This has included making numerous trips to Washington DC to testify before this Commission in support of a National Do Not Call registry and registering my number as soon as that Registry went live in 2003; spending thousands of hours listening to, logging and transcribing illegal calls; filing complaints through the Commission's online automated system; testifying as a witness for the FTC in a case against a notorious marketer of medical devices who targeted vulnerable senior citizens; providing recordings and other evidence of illegal telemarketing activity to other governmental agencies and successfully prosecuting companies who violate the TCPA rules and invade my privacy.

Considering all this, one might think my phone would be immune from such illegal calls. But it isn't. Only recently I made a rather significant purchase over the phone and when asked by the representative if in addition to an email reminder, would I like to get a precorded call notifying of me of when my order shipped. I very clearly declined the latter. Yet in contradiction to my clearly expressed wishes, this very well-known company sent a prerecorded shipment reminder to my cell phone anyhow. If the Commission gives this exemption to CUNA, it will only open the floodgates to other companies who somehow think consumers welcome calls from annoying and faceless robots.

This Commission has repeatedly said they want consumers to be in the driver's seat and have the ability to control what types of calls they wish to get. Granting the CUNA petition would be completely contrary to that position.

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