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Dockets ORIGINAL
Room 230 FILE ~~AAA~~

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, D.C. 20554

[Handwritten initials]

mim Docket 92-266

IN REPLY REFER TO:

27 JAN 1993

8310-MEA
CN9300117

Honorable David L. Boren
United States Senate
453 Russell Senate Office Building
Washington, DC 20510

RECEIVED
FEB - 1 1993

Dear Senator Boren:

Thank you for your letter on behalf of Felix Cruz of Norman, Oklahoma. Your constituent objects to rate increases by his local cable television operator in advance of the implementation of the Cable Act of 1992.

The Commission has a clear understanding that Congress adopted the Cable Act of 1992 to constrain unreasonable cable rates. The Commission is in the process of formulating rules implementing the rate provisions of the law and is seeking public comment on those provisions that address rate rollbacks, refunds, and evasions of statutory requirements. The Commission will attempt to implement these provisions faithfully, and will consider the conduct of the cable industry during the interim in deciding what kind of regulation is needed.

Your constituent's letter will be placed in the record of this proceeding so that the Commission can be mindful of his concerns during its deliberations.

Sincerely,

Roy J. Stewart

Roy J. Stewart
Chief, Mass Media Bureau

Number of Copies rec'd
ABCDEFGHI

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Congressional

CONGRESSIONAL CORRESPONDENCE TRACKING SYSTEM
01/15/93

LETTER REPORT

CONTROL NO.	DATE RECEIVED	DATE OF CORRESP	DATE DUE	DATE DUE OLA(857)
9300117	01/15/93	12/15/92	01/28/93	

TITLE	MEMBERS NAME	REPLY FOR SIG OF
Senator	David Boren	BC

CONSTITUENT'S NAME	SUBJECT
Terry E Gersuch Felix Couz	inq. re: rate regulation & 92 Cable Act

REF TO	REF TO	REF TO	REF TO
MMB	EMF	C+I	
DATE	DATE	DATE	DATE
01/15/93	1-15-93	1-21	

REMARKS: Respond to the attention of Mo Goff.

OFFICE OF CHIEF

JAN 14 10 01 PM '93

CLASS MEDIA BUREAU

United States Senate

MMB
catv-rates
117

Respectfully referred to:

Director Office of Legislative
Affairs
Federal Communications Commission
1919 M St. NW, Rm. 808
Washington, D.C. 20554

PLEASE RESPOND TO ATTENTION OF:

Mo Goff
Office of Senator David L. Boren
Russell Senate Office Building
Room 453
Washington, D.C. 20510

(202) 224-4724

Because of the desire of this office to be responsive to all inquiries and communications, your consideration of the attached is requested. Your findings and views, in duplicate form, along with return of the enclosure, will be appreciated by



David L. Boren, U.S.S.



MULTIMEDIA CABLEVISION
Oklahoma Regional Office

IMPORTANT RATE INFORMATION

Dear Valued Customer:

Your subscription to cable television is one of the smartest ways to invest your family's entertainment dollar! Multimedia Cablevision has been bringing you Television programming of a Quality — and Quantity — simply UNMATCHED in any other form. Through Multimedia Cablevision you and your family are able to enjoy the scope of entertainment and information available from channels like SUPERSTATION TBS, CNN, THE DISCOVERY CHANNEL, ESPN, THE NASHVILLE NETWORK, ARTS & ENTERTAINMENT NETWORK, and MORE THAN TWO DOZEN OTHERS!

While we work to keep expenses as low as possible, periodic rate adjustments are necessary to offset a portion of our increased operating and programming costs. While the nation's overall inflation rate has been modest, a number of our most significant expenses are increasing at a much faster rate. Our single largest expense, the cost of purchasing the programming that we carry on the cable system, will increase by 8%. Other expenses, such as vehicle expense, insurance and system electrical power, will increase by 12% - 15%.

Considering these increased expenses, effective January 1, 1993, the rate for basic cable will rise only 6.7% to \$19.78. Charges for all other services - HBO, CINEMAX, SHOWTIME, THE DISNEY CHANNEL, REMOTE CONTROL AND ADDITIONAL OUTLETS WILL remain the same. We feel this modest rate adjustment indicates our continuing effort to hold down rates.

During the past year we have continued to improve customer service. We are proud to announce that we have been certified by the National Cable Television Association as having met or exceeded all of their requirements. The NCTA standards included answering our telephones within an average of 30 seconds, completing all installations within seven working days, and completing service calls within 24 hours of the request. We remain committed to providing the highest quality of customer service.

Sincerely,

Terry E. Gorsuch
General Manager

We Work For You!

820 West Irish Lane • P.O. Box 5058 • Edmond, Oklahoma 73083
Fax (405) 348-8059 • Phone: (405) 359-3535 or 1-800-348-6488

Post-It™ brand fax transmittal memo 7871		1 of 1 pages >	
To:	Snider, David Bill	From:	Felix Cruz
Co.:	D.S. Carriers	Co.:	Pro Woodlake DR
Dept.:		Phone:	Norman OK 73071
Fax #:	202/394-3144	Fax #:	405/682-6537

TEL NO.

Dec 15, 92 16:48 P.01

Check per reply

ions
6.7% on
rising rate increase
used to inflation?
Timing inappropriate
the current congressional
is on cable (re)regulation?

and your response
1st Court
2 Woodlake Drive
Norman, OK 73071-6814