

## 2016 DHR Appeal - #125890

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### Appeal Information

[View Status \(+\)](#)**Funding Year** 2016**Submitting Organization** DERECH HATORAH OF ROCHESTER (BEN: 16061283)**Created By** Lea Goldstein**Created On** 10/10/2018 10:33 AM EDT

### Main Contact

**Name** Lea Goldstein**Email** leagoldstein@frontiernet.net**Phone Number** 585-266-2920

### Narrative

We have not received reimbursement in 3 years. Our consultant kept telling me that our reimbursements were pending. I finally called today and spoke to Sabrina. She was VERY helpful. She informed me that our 2016 requests were committed and then denied! Her notes said that more documentation was requested but never received. Can I be provided with an opportunity to see those requests for documentation so I can provide what is needed? Also, we pointed out several times that Frontier provides both our phone and internet access, so even if phone reimbursements are being phased out, we should still get reimbursed for the internet portion of the bill, correct? Please let me know what we need to do to fix this. Thank you very much.

-Lea Goldstein  
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### Appeal Details

**Decision appealed by applicant** Funding Commitment Decision Letter

If you wish to modify or cancel your appeal, or, if you have any questions about your appeal, please contact the E-rate Program's Client Service Bureau (CSB) at (888) 203-8100.

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