

A5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS (Cont'd)

5.5.2 SEMIPUBLIC TELEPHONE SERVICE (Cont'd)

11. When service is furnished outside the base or locality rate area or exchange zone, regular extra exchange line mileage charges will apply.
12. The minimum contract period is one month.
13. The customer will be required to aid the public in the use of this service.
14. The Company will furnish and display, at the customer's request, such of its standard signs as are necessary to properly advertise the telephone. At locations where it is necessary to secure a permit and pay a fee for the privilege of placing a sign, the customer will be required to secure the permit and pay the fee.
15. Booths and other items of supplemental equipment will be provided in accordance with the rates and regulations specified in D.
16. Customers must provide to Company personnel ready access to the telephone equipment during normal working hours. Failure to do so could result in a loss of semipublic service.
17. Only one single slot coin box instrument will be furnished and installed per semipublic line.
18. Semipublic telephone service is not represented as adapted for extension or data service. The service contemplates the provision of satisfactory voice transmission when only the main coin telephone station is in use.

(N)
.....
(X)

A5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS (Cont'd)
5.5.2 SEMIPUBLIC TELEPHONE SERVICE (Cont'd)

C. RATES AND CHARGES

1. Rates and Charges for Semipublic Telephone Service

(a)

<u>Rate Group</u>	<u>Service & Equipment Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- 1	\$ 56.00	\$ 39.25	1SP
- 2	56.00	39.25	1SP
- 3	56.00	39.25	1SP

2. The following—service and equipment \square access line change charge applies:

- for temporary transfer of calls, at customer's request

(b)

	<u>Service & Equipment Charge</u>
- per \square access line changed	\$- 27.50

3. Message Charges(1)

(c)

	<u>Charge</u>
- Local messages, each	\$.25

NOTE 1: See A5.2 for local operator handled calls. (The operator-handled station-to-station charge is not applicable to direct dialed Interzone coin calls.)

EFFECTIVE: FEB 1 1986

A5. EXCHANGE SERVICES

- S.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS (Cont'd)
- S.5.2 SEMIPUBLIC TELEPHONE SERVICE (Cont'd)
- C. (Cont'd)

4. Volume Control Handset

(d)

	<u>Service & Equipment Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
<u>Volume control handset with receiver circuit amplification for use on semi- public telephones</u>				
- Each	\$ 10.00	\$ 3.70	C87	(I, M)

Material on this page previously found on page 51 of this section.

AS. EXCHANGE SERVICES

- 5.3 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS (Cont'd)
5.5.2 SEMIPUBLIC TELEPHONE SERVICE (Cont'd)

D. BOOTHS

1. Booths furnished by the Company will be of a standard finish. Customers may have booths finished to fit their individual requirements at their own expense subject to the approval of the Company.
2. Where outdoor booths are furnished in connection with Semipublic Telephone Service or for use with other than pay telephone service, the customer will be required to furnish an adequate base upon which the booth can be mounted and anchored.
3. Booths, including the necessary power wiring, will be furnished by the Company without charge in connection with Public Telephone Service. The rates and charges specified for Semipublic Telephone Service include the provision of power wiring where required. Power wiring for booths used with other than pay telephone service will be provided by the customer.
4. The customer will furnish the commercial power for the operation of lights, signs, fans, etc., for all booths.

Rates and Charges

(a)

<u>Booths</u>	<u>Service & Equipment Charge</u>	<u>Monthly Rate</u>	<u>USCC</u>	(C)
- Acoustic shelf, stainless steel construction, each	\$ 62.00	\$ 18.55	AZC--	(I)
- Shelf-type stainless steel and clear acrylic construction, each	62.00	15.55	ADH--	:
- Indoor desk type, each	37.00	60.35	E02--	:
- Indoor Telecart type, each	37.00	38.40	E0C--	:
<u>Coin shelf, finished with laminated plastic</u>				
- 23 5/8 inches wide, each	46.50	7.80	M72--	
- 16 1/2 inches wide, each	46.50	7.80	M80--	(I)

AS. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS (Cont'd)

5.5.3 COINLESS PUBLIC TELEPHONE SERVICE

A. DESCRIPTION

1. The Company may furnish public telephones without coin-collecting equipment in selected locations for the purpose of satisfying demand for optional billing services on an originating basis only. In the normal mode, Coinless Public Telephone Service affords transients the option of selecting a preferred billing arrangement for outgoing messages: charging to a third number or to a Company calling card account, or placing calls collect. In certain locations, however, calls will be billed on a collect basis only. (T)

B. REGULATIONS

1. Coinless Public Telephone users may normally place calls without charge to Company numbers such as repair service, 800 service numbers, and public emergency service numbers such as 911. However, at the option of the Company, all such calls may be blocked from phones located in areas not accessible to the general public. (T)

When service is furnished in areas accessible to the general public, the Company is solely responsible for determining locations appropriate for installation of Coinless Public Telephones.

3. Coinless Public Telephones may be provided on the premises of city, state, and Federal prisons where potential usage by inmates participating in institutionally authorized telephoning programs warrants establishing the service. Such telephones will be provided for the purpose of originating collect messages to numbers in the North American Dialing Plan only. All other traffic—including calls to Company numbers such as repair service, 800 service numbers, and public emergency service numbers such as 911—may be blocked. Where prison authorities so stipulate, inmate service may be further restricted to toll calling only. The Company reserves the right to deny or terminate such service if unsatisfactory revenues or collection experiences are indicated. (T)

MOUNTAIN STATES TELEPHONE
AND TELEGRAPH COMPANY
ARIZONA

EXCHANGE AND
NETWORK SERVICES
TARIFF

PAGE 54
RELEASE: 2

ED: JAN 21 1986

EFFECTIVE: FEB 1 1986

AS. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS (Cont'd)

5.5.3 COINLESS PUBLIC TELEPHONE SERVICE (Cont'd)

B. (Cont'd)

4. Equipment

- a. Coinless Public Telephones may be wall-mounted or desk-type models, and are not equipped with coin-collecting devices or receptacles. They may be furnished with booths, shelves, and directories at the discretion of the Company depending upon location of the telephones.
- b. Extension service will not be provided with Coinless Public Telephones. However, where prison security arrangements restrict inmates from gaining access to a central Coinless Public Telephone location, the Company may elect to provide multiple jacks through which the telephone may be connected to the network at appropriate times.

C. CHARGES

See AS.2 for application of local operator handled calls.

(C)

A5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS (Cont'd)

5.5.4 PANEL COIN COLLECTOR TELEPHONE

A. DESCRIPTION

The panel coin collector is designed to be recessed in the wall, for diagonal mounting in a 90-degree corner or for use in certain telephone booths.

B. REGULATIONS

1. Where the set is recessed in the wall, the customer is required to provide an opening to accommodate the telephone.
2. The rates for the panel coin collector are in addition to other applicable rates for the service and facilities with which it is associated.
3. The following service and equipment charges will apply for a change from a regular coin collector to a panel coin collector (C)

C. RATES

(a)

<u>Panel Coin Collector</u>	<u>Service & Equipment Charge</u>	<u>Monthly Rate</u>	<u>USCC</u>	
Each	10.00	\$ 11.25	CVZ	(I) (C) (D)

ATTACHMENT #3

.....

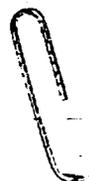
PROPRIETARY INFORMATION

	<u>ANNUAL ESTIMATED LEC REV</u>	<u>ANNUAL ESTIMATED COMMISSION AT 22%</u>
1991	\$ 2,265,000	\$ 498,300
1992	\$ 2,400,900	\$ 528,198
1993	\$ 2,544,954	\$ 559,890
1994	\$ 2,697,651	\$ 593,483
1995	\$ 2,859,510	\$ 629,092
<hr/>		
TOTAL CONTRACT	\$12,768,015	\$2,808,963

NOTE: U S West revenue accounts for 75% of the total revenue generated. The other 25% of the revenue is generated by your inter-lata carrier.

For the purpose of this chart, a growth factor of 6% per year has been added. This is by no means a guarantee that the usage will grow at this rate, but it is a best guess estimate.

U S West will pay Maricopa County Jails 22% of the gross originated revenues on NSP local calls and NSP intra-lata toll calls.



COST TO CONSIDER

POSSIBLE COST	U S WEST PROVIDED	PRIVATELY OWNED
The Telephone	FREE	?
Line Installation	FREE	?
Monthly Telephone Line Charge	FREE	?
Conduit Installation	FREE	?
Contract Labor	FREE	?
Booth or Shelf	FREE	?
Repairs Electrical Connections	FREE	?
Maintenance	FREE	?
Replacements	FREE	?
Technological Enhancements	FREE	?
Coin Collection & Refunds	FREE	?
Bookkeeping & IRS Reporting	FREE	?
Relocation	FREE	?
Upgrading Service	FREE	?
Handicapped Accessibility	FREE	?

ATTACHMENT #4

⋮

ATTACHMENT

MAINTENANCE AND SERVICE

1. Who is the Manager in the Phoenix area and where is this person located?

John D. Hudspeth
2424 W. Camelback Road
Phoenix, Arizona
(602)249-5106

2. Who is the repair and installation contact in the Phoenix area and where is this person located?

John M. Redd
1121 S. Horne Rd
Mesa, Arizona
(602)833-5642

Louis E. Johnson
2424 W. Camelback Rd
Phoenix, Arizona
(602)249-5126

Ed Farnsworth
2424 W. Camelback Rd
Phoenix, Arizona
(602)249-5137

	<u>Local</u>	<u>Regional</u>	<u>AvgYears Service</u>
Maintenance/Installation	40	172	18
Maint/Install Support	14	33	15
Sales People	6	32	14
Business Office Personnel		34	16
Systems Engineers		10	12
Product Managers		7	12

3. What steps will your personnel perform prior to final cut over into service to ensure the service is operating properly?

No cut over is necessary as the system is already in place. Only additions and replacements are required.

4. What is the maximum time to provide interim service if an equipment/network outage is experienced?

USWC CPS would provide interim service within 24 hours.

5. Is there availability of maintenance personnel 24 hours a day, 365 days per year?
USWC CPS has personnel available 24 hours a day, 365 days per year if necessary.

6. From the time of notice that an outage exists, do you guarantee that response time for your personnel to be on site to begin repairs of the instrument will be accomplished during the same day?

USWC CPS will respond to any outage within 24 hours of notification of the outage.

7. The Vendor is requested to provide information that describes the Vendor's capability to maintain services in case of network disaster, emergency or malfunction. Please provide the following requested information to support demonstrated performance of this capability including:

A. Brief description of disaster response procedure.

DISASTER RESPONSE PROCEDURE

U S West Communications has 34 Consumer Public Services technicians in the Phoenix area for a total of 58 technicians and 220 network distribution personnel in the state of Arizona. If necessary USWC CPS will utilize all available resources, within the state including but not limited to technicians, operators, installers, system engineers and maintenance support personnel to respond in the case of a disaster. We would move in portable telephone units which are on hand until permanent service can be reestablished. The same would be true for any facilities that would be involved.

ATTACHMENT #5

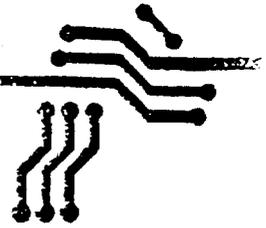
9A

1. TN 602-251-3610	EX PHX	CO MAIN	ORD # N 14246619	CS DBV	SLS CDE 0010311
2. TN 602-251-3611	EX PHX	CO MAIN	ORD # N 14246620	CS DBV	0010311
DD & DD CODE 9-18-89	ACC 8-5	PWC 1	FPD	CUS CODE	PICX? 288
RO #	ORG & TEL # BILL BRADY 602-249-5155				
LISTED NAME (SPNP) MADISON STREET JAIL					
ADDRESS INCL ST., AVE., BLVD, ETC. 225 W. MADISON ST				LOC HOUSE 1 LEVEL 2 POD A+B	
BILLING ADDRESS IF DIFFERENT MARICOPA COUNTY SHERIFFS DEPT			CITY PHOENIX	STATE ARIZ	ZIP 85003
ATTN: LOU WOODLAND 125 W. MADISON ST.			TAR BK	YPH	SIC 09735
CONTACT NAME PHIL SEVEYSON			CONTACT # OR OSB 256-5300		
1. S&E (USOCS)	2. S&E (USOCS)	RAS	CTRC	NSC	SAT 1HR
I-DBV	I-DBV	SAI 02	TSI 8	SAD 9222	KN
I-TTB/csn01	I-TTB/csn01	CRN	BUC 14047	MAC 10001	
I COLL2/DES	I-COLL2/DES	DTE RCVD		SOI	
COINLESS	COINLESS	INDOORS <input checked="" type="checkbox"/>		OUTDOORS <input type="checkbox"/>	
I-CFF/csn01	I-CFF/csn01	RMKR TAN 86-6000472-6		EX <input type="checkbox"/> NEX <input checked="" type="checkbox"/>	
MAP/Pending	MAP/Pending	CONTRACT # J-036		EXP DATE 8-14-90	
JOB A95A3K	JOB A95A3K				
ACCESS OR RMVL INFO:					

SKETCH

ATTACHMENT #6

October 30, 1990



U. S. West Communications
Mr. William R. Brady
2424 West Camelback Road
P.O. Box 2320
Phoenix, Arizona 85002

Dear Bill:

Per our conversation on October 26, 1990, I am pleased to provide you the information you requested for Maricopa County RFP. The IMARRS equipment is software driven to ensure state-of-the-art features, and customer requested functions are met in a timely matter.

Detailed Call Reporting:

The system shall be able to supply an extensive data base of all inmate calling information, and virtually offers any call report desired (Calls to a specific phone number, area code, state, frequently call numbers, calls by personnel ID number, correlating and cross referencing calls made by inmates and/or institutional employees, hot number referencing reports, state wide correlation reports and etc.). Frequently call number reports are user programmable.

The Inmate Telephone Tracking System (ITTS) is a fully integrated software package designed for tracking and correlation of telephone calls within a prison system. It combines a user-friendly interface utilizing A-B-C style selection menus for ease of use. ITTS can automatically flag calls which may be of interest on an investigation by virtue of their appearance on a " Hot Numbers" list, or by virtue of the fact that they were called from a different facilities. ITTS also provides powerful searching and matching capabilities which can be used by investigators to access even more information about the calls in question.

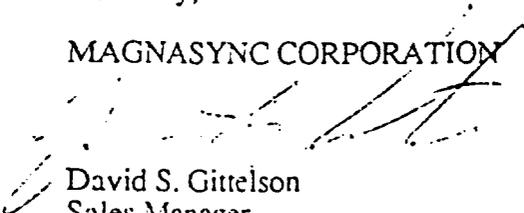
Call Timing:

System shall have the ability to not only limit call durations (in one minute increments), but shall be able to program different call lengths for different telephone numbers, local calls, interlata calls and intralata calls. System shall be able to turn telephone service on / off at specific times of day.

If there is any additional information needed, please contact me at 213-962-03821 between the hours of 8:00 a.m. to 5:00 p.m. Monday through Friday .

Cordially,

MAGNASYNC CORPORATION



David S. Gittelson
Sales Manager
Voice Logging Systems

Enclosures:

MAIN MENU SCREEN

```

      IIIII INMATE TELEPHONE TRACKING SYSTEM IIIII
      MAIN MENU

      A - INMATE TRACKING REPORT MENU

      B - UTILITY MENU

      C - PREPARE SYSTEM FOR RELOCATION/SHIPPING
  
```

DESCRIPTION

This is the main menu screen, accessed from the online screen on the previous page. Selecting option 'A' will take you to the screen below.

A - INMATE TRACKING REPORT MENU

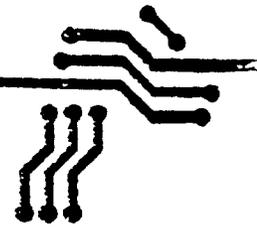
```

      //////////////////////////////////////
      INMATE TRACKING REPORT MENU
      A - INMATE PHONE MANAGEMENT REPORT      12/1 - 12/31/87 - Alaska State
      B - FACILITY/CELLBLOCK DETAIL REPORT    12/1 - 12/31/87 - Alaska State
      C - CHANNEL REPORT                      12/1 - 12/31/87 - Alaska State
      D - INMATE CALLS BY DAY                 12/1 - 12/31/87 - Alaska State
      E - INMATE CALLS IN STATE               12/1 - 12/31/87 - Alaska State
      F - INMATE CALLS OUT OF STATE          12/1 - 12/31/87 - Alaska State
      G - CALLS PER HR. BY CHANNEL            12/1 - 12/31/87 - Alaska State
      H - CALLS PER HR. FOR THE SYSTEM        12/1 - 12/31/87 - Alaska State
      I - HOT NUMBERS DATABASE REPORT         12/1 - 12/31/87 - Alaska State
      J - FACILITY/CELLBLOCK CORRELATION     12/1 - 12/31/87 - Alaska State
      K - INMATE CALLS BY TIME OF DAY
      L - INMATE CALLS BY DURATION
      M - INMATE FREQUENTLY CALLED NUMBERS
      N - INMATE SPECIFIC CALLS SEARCH
  
```

FI=Exit report menu A-N Selects a report

DESCRIPTION

This menu lists the reports available on ITTS. A thru J are batch reports, updated at the close of the online day. K thru N are online reports. Examples of reports A - N follow.



NEWS RELEASE

NEW PRODUCT INTRODUCTION

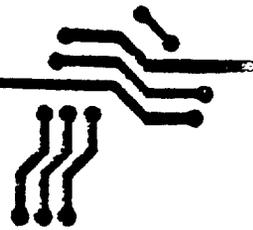
IMARRS SYSTEMS

Introducing Magnasync Corporation's New **Inmate Monitoring And Recording Reporting System (IMARRS)**. The IMARRS system specifications were originally developed for State Correctional Facilities to reduce felonies on the telephones. Currently IMARRS is in place in the Department Of Corrections, State Of California.

Magnasync Corporation will act as a systems manufacturer, consultant, designer and/or integrator of state-of-the-art inmate telephone monitoring, recording, reporting, and automated operators services. IMARRS systems are designed and tailored specifically for each and every correctional institution to ensure maximum crime prevention. All systems are designed to be user friendly and are highly reliable.

The systems are designed to assist correctional institutions in investigating all criminal activities committed on or in conjunction with the inmate telephones. An IMARRS system will enable investigative officers to investigate, prosecute, reduce and correct inmate fraud, drug trafficking and other related felonies. Our systems can incorporate any combination of the following features: verbatim recording of all inmate telephone conversations, full detailed call reports, area code and number dialed reports, frequently called numbers, number blocking for protection, automated operators service, debit systems, data base cross references, automatic transfer to cassette, visually / audibly monitors all active inmate calls, programmable length of calls and revenue generating telephones.

Please review the attached detailed information, and if there are any questions or you need assistance, please call Mr. David S. Gittelsohn at 213-962-0382, Ex # 208 between 8:00 A.M. to 4:00 P.M., Monday through Friday PDT.



Features List

1. Verbatim Recording

Record 10 to 240 channels simultaneously with total redundancy, built in failsafe system to monitor the recording capability of each channel of the system.

2. Detailed Call Reporting

An extensive data base of all inmate calling information offers virtually any call report desired. (All calls to a specific phone number, area code, state, frequently called numbers or all calls by a specific inmate)

3. Data Base Cross Reference

System will cross reference all required inmate or other data bases. For example: IMARRS will cross reference all inmate calls made from the inmate telephones, with all calls placed through the PBX. If there is a match, the system will report on all referenced activity, or cross reference a Hot Drug Number data base.

4. Block Specific Numbers

Call screening can be used to block calls to specific phone numbers. This will prevent any inmate, for example, from being able to call a sentencing judge or the warden, or payphone numbers.

5. Automated Collect Calling Operators

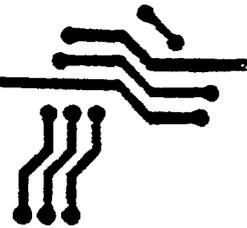
Total automated collect calls. The inmate is asked to state their name. The inmates name is recorded and played to the called party. When the called party answers they hear " You have a collect call from " inmates name", to decline the call hang up; to accept the call dial 3 now".

6. Time of day On/Off Control

IMARRS system can be programmed to automatically turn off service at a specific time of day and then turn service on at a different time of day.

7. Automatic Transfer to Cassette

System will down load the reel to reel conversation on one inch tape to a standard cassette tape. The cassette can then be sent to the interested parties for further investigation. Cassette can have audio time if required.



8. **Inmate Activity Status Monitor**

Provides audio and visual activity on all inmate telephones. Enables user to remotely monitor all telephones.

9. **Inmate Authorization Code**

Inmates may optionally be given individual codes, or ID numbers, which must be dialed or used to allow calling.

10. **Debit Accounting**

The debit system will interface with the billing system and enable the call to be connected or will prevent the call from continuing. This will depend on monies in the inmate account.

The above features are just a few of the many designs MAGNASYNC CORPORATION is incorporating into the IMARRS package.

September 25, 1992

County of Santa Clara
Department of Corrections
Inmate Welfare Fund Manager, Cherie Riqueros
180 W. Hedding Street
San Jose, CA 95110

Re: RFP #240-1WF0306

Ms. Riqueros,

Pacific Bell would like to thank Santa Clara County for inviting us to submit our response for Inmate Phone Service, RFP #240-1WF0306.

Santa Clara County is one of Pacific Bell's most valued customers. We believe our long term stability in the marketplace, superior quality service, knowledgeable and dedicated professionals and competitive commissions continue to contribute to a successful association.

Our response is attached for your review. Included are two complementary bids from long distance carriers. These carriers bids are submitted to facilitate your choices. You are free to accept our bid and choose any long distance carrier you want.

We will be happy to answer any questions you may have. Please call me on (408) 491-1379.

Sincerely,



K.C. Shelly
Account Executive

County of Santa Clara
Department of Correction



180 West Hedding Street
San Jose, California 95110-1772
(408) 299-4005

Quasim Inham
Director

SECTION 7

LETTER OF ACKNOWLEDGEMENT

I, K. C. Shelly from Pacific Bell
Proposer Company Name

hereby acknowledge receipt of the RFP, sent by UPS overnight service August 18, 1992, Addendum #1, distributed at the mandatory site tour on August 25, 1992, and Addendum #2 enclosed in this packet.

I am also aware that the RFP due date has been extended from September 18, 1992 to September 25, 1992 at 5:00 p.m..

I understand that failure to return this "Letter of Acknowledgement" with my response, by the due date, will result in the rejection of my response and I will no longer be considered a candidate in the selection process for this RFP.

K. C. Shelly, Account Executive 9/24/92
Signature Date
Pacific Bell

Received 3:05pm 9-25-92



County of Santa Clara

Department of Correction

160 West Hedding Street
San Jose, California 95110-1772
(408) 299-4005



Quasim Inham
Director

SECTION 7

LETTER OF ACKNOWLEDGEMENT

I, John Barnes from AT&T
Proposer Company Name

hereby acknowledge receipt of the RFP, sent by UPS overnight service August 18, 1992, Addendum #1, distributed at the mandatory site tour on August 25, 1992, and Addendum #2 enclosed in this packet.

I am also aware that the RFP due date has been extended from September 18, 1992 to September 25, 1992 at 5:00 p.m..

I understand that failure to return this "Letter of Acknowledgement" with my response, by the due date, will result in the rejection of my response and I will no longer be considered a candidate in the selection process for this RFP.

John Barnes
Signature

9/22/92
Date