Amigo.Net

625 Main Street

Alamosa, Colorado 81101

Federal Communications Commission

Attn.: Appeals Department

Date: 11/9/2017

RE: Waiver of Invoicing Deadline for Schools and Library Program

Dear Appeals Officer,

My company, Zero Error Networks, L.L.C, doing business as Amigo.Net, provides telecommunication services to Moriarty School District in New Mexico.

This past funding year on August 31, 2017, I submitted an invoice for the USAC part of the funding amount to the Schools and Libraries for any remaining months of service to the Moriarty School District.

On October 16th, 2017, I received an email from a Ms. Flor Saenz, email address [Flor.Saenz@sl.universalservice.org](mailto:Flor.Saenz@sl.universalservice.org), stating I submitted a duplicate invoice for one month of service and requested more information. (Reference Number 102017).

I returned an email with the requested information to Ms. Saenz on October 16th, 2017.

Not hearing anything back from my October 16th, 2017 email I called the help line of the School and Libraries program on November 8th, 2017 and spoke to a Ms. Claudia Ruiz about the invoicing issue and she informed me what I needed to do to fix the problem. . (USAC Case No. 205789). After the call I re-submit the invoice.

On November 9th, 2017 I received an email from the School and Libraries Program that the invoice I submitted on November 8th, 2017 was, “later than invoice acceptable end date.”

On November 9th, 2017 I called the help line at the Schools and Libraries Program and spoke to a Mr. Samuel Piper and he said I needed to submit an appeal to the FCC for a waiver of the invoice deadline . (USAC Case No. 205965)

Based on the foregoing I’m requesting a waiver of the invoice deadline.

Thank you for your time an effort on this matter.

Sincerely

Ken Swinehart USAC SPIN 143005441