Bret Savage

From: SLD Problem Resolution Mailbox
Sent: Thursday, November 03, 2016 1:29 PM
To: bsavage@bighorn1.com
Subject: RE: CASE# 132144 ATTENTION: TAELER KING

Bret,

If you have missed the FY2015 Form 472 Filing Window deadline, there is not an available procedure to request an extension from USAC; however, you can submit a waiver request to the FCC. A waiver is a request to waive an FCC policy, rule, or deadline such as the FCC Form 472 invoice filing window deadline. For example, if you missed the filing deadline for FCC Form 472 because of extenuating circumstances, USAC cannot waive the deadline but you can ask the FCC to waive the rules in your case by filing a waiver request with the FCC.

For complete instructions, please see the January 15, 2016, News Brief: http://www.usac.org/sl/tools/news-briefs/preview.aspx?id=657. Scroll down to the heading "All waiver requests filed at FCC."

Thank You,

Taeler King
Client Service Bureau
Schools and Libraries Division
Helpline: 888-203-8100
Fax: 888-276-8736
E-Mail: SLDPR@GDIT.com

From: Bret Savage [mailto:bsavage@bighorn1.com]
Sent: Thursday, November 03, 2016 10:31 AM
To: SLD Problem Resolution Mailbox <SLDPR@GDIT.com>
Subject: RE: cASE# 132144 ATTENTION: TAELER KING

Hi Taeler,

I logged in and accepted the terms and conditions. I also created a password.
I want to get an extension for filing reports for recovering program funds.

☺
Thanks,
Bret Savage
Bookkeeper BHCSD1
307-548-1636

From: SLD Problem Resolution Mailbox [mailto:SLDPR@GDIT.com]
Sent: Wednesday, November 02, 2016 3:35 PM
To: bsavage@bighorn1.com
Subject: FW: cASE# 132144 ATTENTION: TAELER KING

Bret,

We have created your user account for the EPC system but there are a few more steps you will need to complete before we can designate you as the Account Administrator for your organization. We will need you to log in and accept the Terms and Conditions. **Please reply to this email to notify me when you have completed this.**

You should have received a separate invitation email with the subject line "USAC EPC Account Creation." If you do not receive the email, please check your junk or spam folder.

1. Go to EPC using the link in your email, or typing the URL https://portal.usac.org/ into your browser.
2. Click Accept.
3. On the login screen, click Reset Your Password.
4. Enter your Username (your e-mail address, in all lowercase) and click Request Password Reset.

The system will send you an email with a new URL.

5. Click the URL from the new email (or paste it into your browser). Please note this URL expires after 15 minutes.
6. Follow the instructions to create your password.
7. Log in to EPC.
8. Click the link in the welcome message to view the terms and conditions.
9. This takes you to your Tasks page and you will have a task to view your terms and conditions. Click the task.
10. Review the terms and conditions and click "Accept" at the bottom of the page.

Again, after you have completed these steps, please reply to this email so that I may designate you as the Account Administrator for your organization.

Thank You,

Taeler King
Client Service Bureau
Schools and Libraries Division
Helpline: 888-203-8100
Fax: 888-276-8736
E-Mail: SLDPR@GDIT.com

From: Bret Savage [mailto:bsavage@bighorn1.com]
Sent: Wednesday, November 02, 2016 2:10 PM
To: SLD Problem Resolution Mailbox <SLDPR@GDIT.com>
Subject: cASE# 132144 ATTENTION: TAELER KING

I would like to request a change in administrators for our account. Lori Peterson the previous administrator has retired back in late June of 2016. Can you see if I've been set up as an administrator, and if not I'll need to be set up.

Name: Bret Savage
Billed Entity #: 142500
Job Title: Bookkeeper
Phone #: 307-548-1636
E-mail: basavage@bighorn1.com
Mailing address: PO Box 688 Cowley, WY 82420

Thanks,
Bret Savage
Bookkeeper BHCSD1
307-548-1636