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**COMMUNICATIONS SUPPORT GROUP, INC.**

FEB 12 1993

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OFFICE: (714) 836-6280

February 11, 1993

FEDERAL COMMUNICATIONS COMMISSION (4) 836-0902  
OFFICE OF THE SECRETARY

Ms. Donna R. Searcy, Secretary  
Federal Communications Commission  
1919 M. St. N.W. Room 222  
Washington, D.C. 20554

SUBJECT: REPLY COMMENTS  
MM DOCKET 92-266

ORIGINAL  
FILE

FEB 12 1993  
FEDERAL COMMUNICATIONS COMMISSION

Dear Ms. Searcy,

Please accept this letter as brief reply comments by Communications Support Group, Inc. regarding the matter of the Commission's proposed cable television rate regulation rulemaking. This is to indicate our support of the comments filed by the National Association of Telecommunications Officers and Advisors.

We wish to react to two matters identified in a number of filings. The matter of cable operators retiering their cable services is resulting in substantial consumer dissatisfaction. Just days following the filing of our comments on January 26, 1993, Century Cable in Beverly Hills, CA announced that it would retier and raise rates beginning April 1, 1993.

We are attaching Century's notice to subscribers and new channel line-up. As can be seen from the channel card, Century is proposing a combination of off-air channels, shopping channels, and some popular superstations. Century's price is \$16.30.

Other systems in our area have announced similar tiers but at substantially different prices. Many appear hopeful that early announcements may in some way buffer the impact of the FCC's rules. We urge the FCC to look carefully at this issue when establishing dates and prices for its benchmarks.

Secondly, we agree with the comments of Mission Viejo, CA and others which call for a combination of benchmark and cost of service analysis. Franchising authorities should be entitled to a review of complete expense information including corporate administration, management, and other fees.

We frequently hear that rates must increase at the local system level because costs of programming is increasing. The FCC should clearly track relationships between the system operators and programming providers --as in many cases, they are held by the same parent companies (Time Warner, TCI, Viacom, etc.).

Sincerely,

  
John Risk  
President

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# CENTURY CABLE

7811 Santa Monica Boulevard • West Hollywood, CA 90046 • (213) 654-5600

January 31, 1993

Dear Valued Century Cable Customer:

We strive to bring you the highest quality programming and service that today's technology can deliver. Our technical staff is on call 24 hours a day, 7 days a week, to ensure reliable and quality reception, and our customer service staff is only a phone call away! We try to maintain a balance between providing the best possible service at the lowest possible rates. However, we continue to experience significant increases in costs associated with the operation of our cable system.

Effective April 1, 1993, the rate for the basic cable service to which you currently subscribe will increase \$1.20 per month or 4.8%, from \$24.95 to \$26.15 per month. However, in the interest of providing you with a new choice which allows you to subscribe to a smaller, less expensive service, also effective April 1, 1993, the current basic cable service consisting of 52 channels will be split into two levels, Limited Basic and Satellite Tier:

The new Limited Basic service will consist of 25 channels including broadcast channels, WTBS, WWOR, CSPAN, shopping channels, local access and local origination channels.

The new Satellite Tier service will consist of 27 channels including all remaining satellite channels currently available.

These new service levels will be priced as follows:

	<b>Limited Basic</b>	<b>Satellite Tier</b>	<b>*Full Basic</b>
<b>Primary Outlet</b>	\$16.30	\$9.85	\$26.15
<b>Additional Outlet</b>	\$ 3.95	\$1.00	\$ 4.95

**\* Full Basic includes Limited Basic plus the Satellite Tier.**

**\*\* Please see reverse side for listing of channels in each service level.**

Since you currently subscribe to all of the programming included in the Full Basic service, you need not do anything. You will continue to receive the same channels at the new monthly rate of \$26.15, which is the sum of the Limited Basic priced at \$16.30 plus the Satellite Tier priced at \$9.85. If you wish to subscribe to the Limited Basic service only, you may call our office at any time to do so. Additionally, because you are regularly billed on the 15th day of each month, your April statement will reflect an increase equal to the incremental amount of the new monthly rate, prorated back to April 1, the effective date of these rate and service level changes.

Similarly, if you subscribe to additional outlet service, also on April 1, 1993, the price for additional outlets for the new Full Basic service, which includes programming you are currently purchasing, will increase 20 cents to \$4.95 per month. Limited Basic service on additional outlets will be priced at \$3.95 per month and the Satellite Tier additional outlet rate will be \$1.00 per month. Once again, if you currently subscribe to additional outlet service, you need not do anything to continue to receive your current additional outlet programming at the Full Basic service level for \$4.95 per month. Should you wish to subscribe to the new additional outlet Limited Basic service, you may call our office to do so. Please note that due to technical constraints with regard to the Limited Basic service and Satellite Tier, whatever level of service you select on your primary outlet will be duplicated on all additional outlets.

Also, please note that when subscribing to any of our premium services – HBO, Showtime, Cinemax, The Movie Channel, The Disney Channel or The Playboy Channel – you must subscribe to the Full Basic service level, consisting of Limited Basic and the Satellite Tier.

In April, we will send you a new channel line-up card reflecting these new service levels and the locations of the channels corresponding to the new levels. Until you receive the card, please consult the Prevue Guide on Channel 57 for current channel locations and program listings.

We are glad you are a Century Cable customer, and we look forward to serving you for many years to come.

Sincerely,

Richard Mathis  
General Manager



# CENTURY CABLE

## CHANNEL LINE-UP

### Beverly Hills, CA

• 2 KCBS (2)	T 32 VH-1
• 3 Beverly Hills BHTV Community Access	T 33 TNN
• 4 KNBC (4)	• 34 KMEX (34)
• 5 KTLA (5)	• 35 Beverly Hills Information Channel
• 6 Beverly Hills KBEV Public Schools	• 36 Beverly Hills Unified School District
• 7 KABC (7)	• 37 Beverly Hills Community Bulletin Board
T 8 ESPN	<b>P 38 CABLE VIDEO STORE (Pay Per View)</b>
• 9 KCAL (9)	<b>P 39 SPECIAL EVENTS (Pay Per View)</b>
• 10 Beverly Hills BHN City Channel	<b>P 40 PLAYBOY AT NIGHT (5:00 PM to 3:00 AM)</b>
• 11 KTTV (11)	<b>P 42 HOME BOX OFFICE</b>
T 12 MTV	<b>P 43 CINEMAX</b>
• 13 KCOP (13)	<b>P 44 SHOWTIME</b>
• 14 Local Origination KWHY (22)	<b>P 45 THE MOVIE CHANNEL</b>
T 15 CNN	<b>P 46 THE DISNEY CHANNEL</b>
T 16 USA	T 47 AMC
T 17 TNT	• 48 WTBS
T 18 NICKELODEON	• 49 WWOR
• 19 QVC	• 50 KSCI (18)
• 20 QVC FASHION CHANNEL	T 51 BRAVO
• 21 HSN	T 52 BLACK ENTERTAINMENT TV
T 22 PRIME TICKET	T 53 PREVIEW CHANNEL (Pay Per View)
T 23 A&E	T 55 THE WEATHER CHANNEL
T 24 E! ENTERTAINMENT TELEVISION	• 56 KDOC (56)
T 25 THE DISCOVERY CHANNEL	T 57 PREVUE GUIDE
T 26 THE FAMILY CHANNEL	T 58 COMEDY CENTRAL
T 27 LIFETIME	T 59 THE LEARNING CHANNEL
• 28 KCET (28)	T 60 THE BOX
T 29 CNBC	• 61 LA PUBLIC ACCESS
T 30 CNN: Headline News	• 98 C-SPAN I
T 31 NOSTALGIA	T 99 C-SPAN II

• = Limited Basic

T = Satellite Tier

P = Premium or Pay Per View Service available with Full Basic