Petition for Waiver

of FCC Form 474 Filing Deadline

MSPNETWORKS LLC

Form 474 Service Provider

Identification Number: 143035891

Please reference USAC tickets:

255258 and 255305

Requesting 120 days extension for the following FRN numbers:

FRN: Application#

1799043367 171021232

1799043368 171021234

1799043379 171021240

1799043373 171021235

1799043383 171021241

1799043384 171021242

MSPNetworks is requesting a waiver to extend the above listed FRN numbers for the E-Rate funding year 2017 to 120 days. MSPNetworks has rendered and provided all listed FRN services to the school for funding year 2017. The rendered services included Internet Access and basic maintenance services for funding year 2017. MSPNetworks is seeking a waiver that will grant the 120 days extension for the listed above FRN numbers, MSPNetworks discovered an issue with our initial account setup on the USAC portal, the issue with the portal was that it was preventing the single admin on the portal from been able to make any administrative changes on the portal, MSPNetworks as a service provider was under the impression that only consultants had this admin rights given, the wonderful support staff at USAC were able to explain all the service provider features of the EPC site. The technical issue was due to the admin account not having the correct security rights as listed and fixed on USAC case 255258. MSPNetworks did not have the ability to extend deadlines ourselves until it was fix by USAC support department and the security rights were fixed after the deadline has passed. As a small company we are trying to avoid taking on a big company financial loss to our core business and be able to continue working with the E-Rate program as a service provider that loves working and providing services to our educational clients.

Remedial Actions:

In order to prevent the type of inadvertent but now identified oversight shortcomings described herein from occurring in the future, MSPNetworks has undertaken a number of remedial actions, noted below.

These actions, in the Company's view, should ensure that its USAC administration procedures are updated in order to avoid repeating the procedural compliance issues.

* MSPNetworks has instituted a requirement that its third-party accounting provider add a USAC-specific line item on monthly financial reports that will show any outstanding USAC balance.
* MSPNetworks has implemented redundant monitoring of all USAC communications related to USAC-initiated remittance statements transmitted by email, including internal and external tracking of all USAC invoices, FCC Form 474 submissions, and remittances.
* MSPNetworks will now attend web seminars provided by USAC to ensure that this will not occur in the again in the future,

MSPNetworks believes good cause exists for a grant of this waiver. MSPNetworks has presented extraordinary circumstances for consideration of this waiver.

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CTO

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