USAC CASE **#255305**

Thank you for contacting USAC Client Service Bureau regarding Invoice Status.

Invoice #2848108 was rejected due to no response for requested documentation and the FCC Form 498 needs to be updated. You indicated that the FCC Form 498 had been updated. I advised that you should resubmit the invoice with the requested documentation, If the invoice is rejected, at that time you would appeal to USAC. **I saw that you had been an EPC user since 3/2017. It is unfortunate that your user status was only recently updated**. If you have any questions or believe this case was closed incorrectly, please re-open this case or contact us at (888)-203-8100. Thank you, Avila W Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100