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VIA E-MAIL and ECFS

November 14, 2017

William Dever (william.dever@fcc.gov)
Ben Childers (ben.childers@fcc.gov)
Competition Policy Division
Wireline Competition Bureau
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

**Re: CenturyLink QC 3rd Quarter 2017 Special Access Metrics Report No. 1
WC Docket No. 05-333 (via ECFS)**

Dear Mr. Dever, Mr. Childers,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* (*MO&O*) released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207, CenturyLink QC¹ files its Special Access Metrics Report for the Third Quarter of 2017. This Report No. 1 includes all of the metrics required in the *MO&O* with the exception of the New Installation Trouble Report Rate which, as ordered, will be filed as Report No. 2 up to fifteen days later. As set forth in the *MO&O*, the metrics are "[due] to the Commission by the 45th day after the end of the quarter with the exception of the New Installation Trouble Report Rate, which will be provided by the 60th day after the end of the quarter."²

If you have questions regarding this report, please contact me at 206-346-9428 or at Glenda.weibel@centurylink.com.

Sincerely,

/s/Glenda R. Weibel

Attachment

¹ Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

² *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2017

State	Metric	Metric Name	Product	JULY 2017				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	100.00%	4	100.00%	.
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	302	96.03%	187	98.93%	-0.39
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	33	93.94%	8	100.00%	-1.22
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0					
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	152	92.76%	77	85.71%	-1.86
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	100.00%	3	33.33%	-2.85
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	593	1.69%	78	2.56%	-1.33
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18666	4.59%	10225	3.71%	1.15
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1859	0.75%	1385	0.51%	-0.47
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	10:10	2	2:28	-0.14
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	856	4:22	379	5:54	-3.81
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	2:00	7	2:31	-1.25
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	24	100.00%			.
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	259	98.07%	181	98.34%	-1.09
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	45	95.56%	13	92.31%	-1.28
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	117	89.74%	87	85.06%	-1.61
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	1	100.00%	.
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	734	0.41%	108	1.85%	-2.11
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	19471	1.58%	10483	1.72%	-1.56
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2063	0.97%	1468	1.77%	-2.26
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	4:27	2	2:31	-0.49
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	307	4:00	180	5:01	-2.07
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	20	3:51	26	7:46	-1.58
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	22	86.36%	5	100.00%	-1.04
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	101	97.03%	82	96.34%	-1.16
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	100.00%	3	66.67%	-2.16
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	59	74.58%	32	90.63%	-0.03
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	1	100.00%	.
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	548	0.73%	34	0.00%	-1.48

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2017

				JULY 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10679	1.43%	5341	1.44%	-1.03	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1083	0.55%	923	0.33%	-0.53	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	28:03			.	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	153	5:03	77	6:33	-1.63	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	2:11	3	1:51	-0.93	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%			.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	46	93.48%	40	100.00%	-0.37	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	50.00%	1	100.00%	-1.26	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	33.33%			.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	19	78.95%	16	68.75%	-1.42	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	154	1.95%	5	0.00%	-1.81	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3949	1.72%	3099	0.90%	0.79	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	455	0.00%	341	0.29%	-1.7	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	4:31			.	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	68	3:58	28	3:40	-0.74	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	0:49	.	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	26	92.31%			.	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	202	97.03%	109	92.66%	-1.89	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	51	94.12%	34	88.24%	-1.59	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	73	86.30%	37	75.68%	-1.85	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	100.00%	8	100.00%	.	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1238	1.70%	198	0.51%	-0.42	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	16151	1.05%	6916	1.07%	-1.07	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1759	0.57%	1059	0.00%	0.49	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	21	6:07	1	3:24	-0.87	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	170	3:27	74	3:34	-1.12	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	1:24			.	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%			.	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2017

State	Metric	Metric Name	Product	JULY 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	55	98.18%	26	96.15%	-1.33	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	83.33%	4	75.00%	-1.2	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	6	100.00%	20	55.00%	-2.24	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%				.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	229	3.06%	18	5.56%	-1.35	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3960	3.59%	2108	1.19%	2.31	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	420	0.95%	330	0.00%	-0.21	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	5:24	1	3:56	-1.21	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	142	6:19	25	7:28	-1.49	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	3:30				.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	50.00%				.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	55	94.55%	31	100.00%	-0.6	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	1	100.00%	6	66.67%	-1.42	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	13	84.62%	12	75.00%	-1.37	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%		.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	267	1.87%	40	5.00%	-1.75	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2993	1.14%	1503	1.33%	-1.34	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	290	0.69%	236	0.85%	-1.13	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	12:00	2	81:42	-1.87	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	34	18:45	20	23:38	-1.2	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	3:22	2	4:03	-1.15	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%	1	100.00%		.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	80	100.00%	32	93.75%	-2.37	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	75.00%	9	88.89%	-0.93	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	29	86.21%	17	82.35%	-1.21	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	4	100.00%		.
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	420	1.43%	95	5.26%	-2.42	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5852	1.33%	2515	1.47%	-1.3	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	550	0.55%	447	0.45%	-1.15	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2017

				JULY 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	6:35	5	9:07	-1.35	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	78	5:34	37	5:42	-1.08	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	3:08	2	4:55	-1.3	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%	1	100.00%	.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	98	98.98%	42	100.00%	-1.32	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	100.00%	5	100.00%	.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0						
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	23	95.65%	21	90.48%	-1.41	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	268	1.12%	23	4.35%	-1.78	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5798	3.21%	3620	2.96%	-0.58	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	708	1.13%	631	0.63%	-0.42	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	5:22	1	8:50	-1.95	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	186	3:44	107	4:17	-1.61	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	4:43	4	3:03	-0.78	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	100.00%	4	75.00%	-2.39	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	137	100.00%	90	93.33%	-2.86	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	19	89.47%	13	84.62%	-1.25	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	24	79.17%	26	96.15%	-0.14	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	9	100.00%	.	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	614	1.47%	14	0.00%	-1.55	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9662	0.85%	4395	0.91%	-1.22	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1103	0.36%	932	0.43%	-1.15	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	2:51			.	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	82	4:46	40	4:27	-0.86	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:34	4	5:00	-1.64	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%			.	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	33	96.97%	17	100.00%	-1.25	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	2	50.00%	-1.7	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2017

				JULY 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	13	100.00%	5	80.00%	-2.01	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			2	100.00%		.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	178	1.12%	33	0.00%	-1.34	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2527	1.50%	1158	1.30%	-0.7	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	254	0.79%	177	0.00%	-0.76	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	19:42				.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	38	5:05	15	5:19	-1.08	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	2:04				.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	100.00%				.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	147	97.96%	88	96.59%	-1.39	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	100.00%	7	85.71%	-1.94	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	35	85.71%	15	80.00%	-1.31	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	265	0.38%	16	12.50%	-3.79	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8308	1.71%	3397	1.41%	-0.3	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	915	0.00%	649	0.15%	-1.72	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:55	2	9:23	-2.13	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	142	3:26	48	5:54	-1.79	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	1:50		.
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	27	96.30%	1	100.00%	-2.1	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	257	98.05%	98	98.98%	-0.96	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	23	100.00%	1	100.00%		.
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%				.
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	76	92.11%	39	87.18%	-1.52	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	4	50.00%	-1.88	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	754	0.13%	196	2.04%	-3	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15764	0.96%	6793	0.75%	-0.08	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1672	0.24%	1121	0.09%	-0.44	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	12:17	4	16:58	-1.22	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	151	3:51	51	4:19	-1.46	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2017

				JULY 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	11:06	1	2:12	-0.59	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	0.00%			.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	29	100.00%	17	100.00%	.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%			.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	13	46.15%	7	57.14%	-1	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	144	6.94%	29	3.45%	-0.88	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2467	2.72%	1614	2.54%	-0.79	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	230	2.61%	162	1.23%	-0.66	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	6:08	1	5:43	-1.1	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	67	4:19	41	14:14	-1.69	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	3:21	2	1:31	-0.7	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2017

				AUGUST 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	30	100.00%				.
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	409	98.53%	175	97.71%	-1.26	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	31	100.00%	11	63.64%	-3.15	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	141	92.20%	66	84.85%	-1.99	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	19	100.00%	2	100.00%		.
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	570	2.46%	78	2.56%	-1.04	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18416	3.90%	10030	2.75%	2.07	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1852	0.65%	1383	0.07%	0.56	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	14	13:49	2	1:42	-0.01	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	719	4:33	276	5:33	-2.63	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	12	4:17	1	1:48	-0.82	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	34	94.12%	2	100.00%	-1.75	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	415	99.04%	252	98.02%	-1.41	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	34	94.12%	11	81.82%	-1.76	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	127	88.19%	91	74.73%	-2.57	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	100.00%	4	75.00%	-1.84	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	670	0.60%	108	0.00%	-1.08	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	19035	1.52%	10408	1.42%	-0.6	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2017	0.89%	1470	0.41%	0.04	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	4:36				.
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	289	3:48	148	4:19	-1.71	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	18	2:24	6	5:31	-1.82	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	75.00%				.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	144	97.22%	85	98.82%	-0.82	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	100.00%	6	83.33%	-1.68	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%				.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	45	75.56%	31	74.19%	-1.08	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%				.
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	544	0.55%	34	0.00%	-1.59	

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				AUGUST 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10501	1.06%	5305	1.19%	-1.45	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1073	0.09%	925	0.11%	-1.06	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	3:42			.	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	111	5:41	63	4:07	-0.22	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:15	1	1:36	.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%	1	100.00%	.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	61	98.36%	43	100.00%	-1.13	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	88.89%	2	100.00%	-1.55	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0						
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	25	60.00%	24	70.83%	-0.7	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	153	1.96%	5	0.00%	-1.81	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3912	1.61%	3125	0.93%	0.52	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	455	0.66%	341	0.29%	-0.89	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	9:24			.	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	63	3:54	29	5:36	-1.78	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:20	1	1388:26	-2635.79	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	22	81.82%	7	85.71%	-1.24	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	233	97.00%	122	95.90%	-1.27	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	40	97.50%	31	80.65%	-2.44	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0						
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	79	88.61%	32	87.50%	-1.1	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	87.50%	11	63.64%	-1.71	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1223	0.90%	198	2.53%	-2.22	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15981	1.12%	6926	1.56%	-2.67	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1752	0.51%	1047	0.00%	0.41	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	12:35	5	5:08	-0.57	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	179	4:18	108	3:59	-0.73	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	2:13			.	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%			.	

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State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	67	91.04%	23	100.00%	-0.4	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	71.43%	3	66.67%	-1.09	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	16	87.50%	16	68.75%	-1.78	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			3	66.67%	.	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	228	0.44%	18	0.00%	-1.88	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3937	1.07%	2122	0.80%	-0.39	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	418	0.24%	331	0.00%	-1.09	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	134:25			.	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	42	4:24	17	4:38	-1.12	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:24			.	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	1	100.00%	.	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	74	100.00%	19	94.74%	-2.21	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	4	100.00%	.	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	21	28.57%	21	57.14%	-0.05	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%	.	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	267	0.75%	40	2.50%	-1.64	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2953	2.17%	1524	1.77%	-0.46	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	288	0.35%	236	0.00%	-1.08	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	11:17	1	3:24	-0.6	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	64	9:03	27	10:24	-1.15	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	3:31			.	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	2	100.00%	.	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	113	98.23%	45	100.00%	-1.02	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	87.50%	1	100.00%	-1.74	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0						
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	38	86.84%	23	69.57%	-2	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%	1	0.00%	-1.53	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	415	1.45%	99	0.00%	-0.64	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5807	1.41%	2511	1.39%	-0.96	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	545	0.37%	445	0.00%	-0.69	

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				AUGUST 2017				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	6:02			.
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	82	3:50	35	6:02	-2.15
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	0:19			.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	100.00%	1	100.00%	.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	116	94.83%	66	96.97%	-0.84
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	80.00%	2	100.00%	-1.34
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	47	85.11%	23	91.30%	-0.81
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	50.00%			.
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	252	3.97%	22	0.00%	-0.89
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5734	4.48%	3610	3.88%	-0.14
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	702	0.57%	629	0.48%	-0.86
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	5:09			.
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	257	4:03	140	4:17	-1.33
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	2:33	3	4:00	-1.3
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	100.00%	5	100.00%	.
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	202	97.52%	124	98.39%	-0.95
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	25	100.00%	8	100.00%	.
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0					
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	53	79.25%	45	91.11%	-0.18
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	3	66.67%	-1.55
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	609	0.33%	14	0.00%	-2.03
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9533	0.87%	4456	1.17%	-2.02
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1094	0.55%	919	0.22%	-0.29
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	2:57			.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	83	3:42	52	4:06	-1.37
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	2:32	2	1:35	-0.17
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%	2	100.00%	.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	73	98.63%	17	100.00%	-1.54
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	3	66.67%	11	100.00%	-0.52

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				AUGUST 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	10	70.00%	11	72.73%	-1.21	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	6	100.00%		
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	178	1.12%	32	0.00%	-1.35	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2482	1.93%	1155	0.52%	1	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	253	0.40%	183	0.55%	-1.14	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	2:47				
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	48	2:44	6	3:45	-1.38	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:41	1	1:26		
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	2	100.00%		
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	139	97.84%	53	100.00%	-0.81	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	17	100.00%	7	100.00%		
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	34	70.59%	22	36.36%	-2.54	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	10	90.00%	1	0.00%	-2.35	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	261	1.15%	16	6.25%	-2.01	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8150	1.71%	3387	1.21%	0.19	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	916	0.87%	649	0.77%	-0.87	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	6:19	1	3:07	-1.19	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	139	4:07	41	3:45	-0.78	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	3:19	5	2:09	-0.83	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	72	100.00%	4	50.00%	-4.7	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	253	98.42%	90	98.89%	-1.14	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	32	100.00%	11	100.00%		
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0						
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	58	79.31%	41	85.37%	-0.7	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	66.67%	2	50.00%	-1.26	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	731	0.55%	195	2.56%	-2.55	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15529	1.25%	6784	1.14%	-0.56	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1661	0.54%	1121	0.09%	0.19	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	2:15	5	5:16	-1.88	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	194	3:24	77	4:14	-2.14	

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				AUGUST 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	2:33	1	1:42	-0.89	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0						
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	16	93.75%	19	94.74%	-1.34	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	100.00%	1	0.00%	-2.49	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	8	100.00%	4	75.00%	-1.9	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	142	0.70%	29	0.00%	-1.58	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2404	1.16%	1594	1.07%	-0.82	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	231	0.00%	162	8.02%	-3.66	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:28			.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	28	3:15	17	4:06	-1.59	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			13	10:15	.	

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Qwest 272 Sunset Special Access Measurements
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				SEPTEMBER 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	37	100.00%	6	100.00%		.
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	334	97.01%	166	99.40%	-0.46	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	93.75%	7	100.00%	-1.31	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	134	82.09%	60	66.67%	-2.44	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	83.33%	1	100.00%	-1.65	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	546	0.92%	78	1.28%	-1.19	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18248	2.87%	9983	2.54%	-0.04	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1819	0.33%	1384	0.14%	-0.37	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	7:27	1	9:18	-1.77	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	523	4:09	254	4:28	-1.77	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	3:07	2	1:46	-0.19	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	36	100.00%	3	100.00%		.
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	275	98.18%	222	97.30%	-1.33	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	22	95.45%	10	90.00%	-1.36	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	105	80.00%	61	73.77%	-1.57	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	80.00%	1	0.00%	-1.94	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	661	0.91%	108	0.00%	-0.85	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18812	1.50%	10288	1.22%	0.18	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1991	0.55%	1463	0.27%	-0.25	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	6:26				.
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	283	3:38	126	5:03	-2.39	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	2:54	4	7:01	-1.95	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	18	100.00%				.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	124	96.77%	104	99.04%	-0.58	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	100.00%	6	83.33%	-1.98	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0						
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	54	83.33%	34	73.53%	-1.67	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			3	33.33%		.
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	539	0.93%	34	2.94%	-1.68	

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				SEPTEMBER 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10412	1.06%	5301	1.15%	-1.33	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1057	0.28%	927	0.11%	-0.47	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	3:42	1	10:35	-6.12	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	110	4:16	61	3:56	-0.85	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	4:03	1	1:14	-0.39	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	100.00%			.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	42	92.86%	25	100.00%	-0.57	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	100.00%	1	100.00%	.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0						
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	28	67.86%	8	37.50%	-1.94	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%			.	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	150	0.00%	5	0.00%	.	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3868	1.34%	3110	0.77%	0.39	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	453	0.44%	341	0.59%	-1.17	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	52	3:57	24	3:59	-1.04	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:34	2	11:34	-3.94	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	32	100.00%	3	100.00%	.	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	165	98.79%	101	97.03%	-1.51	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	23	95.65%	24	100.00%	-0.98	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%	.	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	49	85.71%	41	73.17%	-1.9	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	13	92.31%	-1.35	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1201	0.75%	192	1.04%	-1.26	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15798	0.94%	6901	1.07%	-1.58	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1731	1.04%	1008	0.20%	0.52	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	5:07	2	48:04	-1.56	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	148	3:40	74	4:40	-1.89	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	18	3:37	2	2:02	-1.09	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	1	100.00%	.	

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				SEPTEMBER 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	58	98.28%	22	100.00%	-1.36	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	100.00%				.
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	13	92.31%	12	75.00%	-1.72	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	1	0.00%	-2.22	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	223	0.90%	18	0.00%	-1.65	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3871	1.96%	2120	1.51%	-0.23	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	420	0.24%	342	0.00%	-1.08	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	1:38				.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	76	4:44	32	4:15	-0.84	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:18				.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	100.00%				.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	46	97.83%	20	100.00%	-1.31	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	100.00%	8	75.00%	-1.8	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	20	80.00%	29	89.66%	-0.67	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%	1	100.00%	-1	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	261	0.00%	39	2.56%	-2.58	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2940	0.95%	1536	0.91%	-0.92	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	288	0.69%	237	0.00%	-0.68	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			1	41:20		.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	28	7:02	14	6:28	-0.85	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	2:48				.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	88.89%	4	100.00%	-1.31	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	85	100.00%	42	100.00%		.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	1	100.00%	5	80.00%	-1.3	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%		.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	19	100.00%	20	90.00%	-1.86	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	2	50.00%	-1.53	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	411	0.97%	100	1.00%	-1.01	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5717	1.87%	2504	1.20%	0.33	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	538	0.19%	447	0.22%	-1.08	

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				SEPTEMBER 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	12:36	1	0:01	-0.28	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	107	7:45	30	15:26	-1.96	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	4:15	1	1:03		.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	14	100.00%				.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	110	98.18%	68	98.53%	-1.28	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	100.00%	4	100.00%		.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0						
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	30	96.67%	12	91.67%	-1.42	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	33.33%				.
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	238	0.84%	22	0.00%	-1.6	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5673	2.93%	3571	1.68%	1.3	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	697	0.43%	628	0.16%	-0.45	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	0:34				.
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	166	3:47	60	5:33	-2	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:21	1	3:47	-3.38	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	100.00%	3	100.00%		.
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	160	95.63%	72	98.61%	-0.63	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	20	85.00%	18	94.44%	-0.76	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0						
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	42	80.95%	39	82.05%	-1.1	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	2	50.00%	-1.53	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	599	0.33%	13	7.69%	-3.28	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9367	0.81%	4400	0.93%	-1.44	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1082	0.46%	917	0.65%	-1.35	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	9:20	1	9:44	-1.04	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	76	2:27	41	4:56	-3.76	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:13	6	3:39	-1.64	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%				.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	36	88.89%	17	100.00%	-0.49	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	4	100.00%	3	66.67%	-1.76	

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				SEPTEMBER 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	34	47.06%	10	90.00%	0.29	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%				.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	174	0.57%	32	0.00%	-1.62	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2488	1.17%	1153	1.56%	-1.6	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	251	0.80%	180	0.00%	-0.75	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	16:30				.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	29	3:36	18	4:02	-1.21	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	2:25				.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	32	96.88%				.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	174	93.68%	51	98.04%	-0.58	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	14	78.57%	49	100.00%	0.43	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	54	59.26%	16	93.75%	0.48	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	80.00%				.
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	256	0.00%	14	0.00%		.
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8057	1.95%	3361	0.86%	1.54	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	912	0.44%	645	0.16%	-0.41	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	157	3:34	29	3:30	-0.97	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	2:01	1	2:07	-1.05	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	19	100.00%	5	100.00%		.
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	165	95.15%	100	100.00%	0.02	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	19	78.95%	16	93.75%	-0.54	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0						
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	69	88.41%	37	86.49%	-1.17	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	66.67%	1	100.00%	-1.41	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	702	0.14%	193	2.07%	-2.94	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15319	0.89%	6746	1.01%	-1.52	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1617	0.31%	1119	0.54%	-1.56	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:16	4	7:14	-1.78	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	136	4:17	68	5:38	-1.81	

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				SEPTEMBER 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	3:14	6	2:32	-0.68	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%			.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	26	100.00%	38	97.37%	-1.51	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	1	100.00%			.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	17	35.29%	6	100.00%	0.43	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	140	0.00%	29	3.45%	-2.34	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2389	1.30%	1565	1.02%	-0.53	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	229	0.00%	162	0.62%	-1.72	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			1	0:51	.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	31	5:12	16	2:55	0.19	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	2:34	.	

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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	87	100.00%	10	100.00%	.
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1045	97.32%	528	98.67%	-0.54
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	80	96.25%	26	84.62%	-2.26
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	427	89.23%	203	79.80%	-2.19
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	37	97.30%	6	66.67%	-2.66
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	570	1.75%	78	2.56%	-1.3
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18443	3.79%	10079	3.01%	1.09
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1843	0.60%	1384	0.22%	-0.01
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	29	11:27	5	3:31	0.06
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	2098	4:22	909	5:24	-4.2
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	32	3:04	10	2:18	-0.89
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	94	97.87%	5	100.00%	-1.78
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	949	98.52%	655	97.86%	-1.27
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	101	95.05%	34	88.24%	-1.84
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	349	86.25%	239	78.24%	-1.94
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	14	92.86%	6	66.67%	-1.91
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	688	0.58%	108	0.93%	-1.26
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	19106	1.53%	10393	1.45%	-0.67
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2024	0.79%	1467	0.82%	-1.05
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	13	5:25	2	2:31	-0.64
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	879	3:49	454	4:48	-2.88
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	49	3:06	36	7:18	-1.87
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	48	89.58%	5	100.00%	-1.15
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	369	97.02%	271	98.15%	-0.76
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	32	100.00%	15	80.00%	-2.59
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%			.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	158	77.85%	97	79.38%	-0.94
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	100.00%	4	50.00%	-2.09
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	544	0.74%	34	0.00%	-1.48

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State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10531	1.19%	5316	1.26%	-1.24	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1071	0.28%	925	0.22%	-0.83	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	11:49	1	10:35	-2.01	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	374	5:00	201	5:00	-0.99	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	2:33	5	1:41	-0.29	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	23	100.00%	1	100.00%	.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	149	95.30%	108	100.00%	0.24	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	17	88.24%	4	100.00%	-1.23	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	33.33%			.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	72	68.06%	48	64.58%	-1.24	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%			.	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	152	1.32%	5	0.00%	-1.93	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3910	1.56%	3111	0.87%	0.57	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	454	0.44%	341	0.29%	-1.16	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	6:57			.	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	183	3:56	81	4:27	-1.58	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:26	4	353:06	-1.62	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	80	92.50%	10	90.00%	-1.17	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	600	97.50%	332	95.18%	-1.7	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	114	95.61%	89	88.76%	-2.13	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%	1	100.00%	.	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	201	87.06%	110	78.18%	-2.02	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	19	94.74%	32	84.38%	-1.68	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1221	1.15%	196	1.53%	-1.28	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15977	1.04%	6914	1.23%	-1.77	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1747	0.69%	1038	0.10%	0.34	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	41	7:38	8	15:39	-1.42	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	497	3:49	256	4:04	-1.39	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	37	2:41	2	2:02	-1.17	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	15	100.00%	1	100.00%	.	

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State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	180	95.56%	71	98.59%	-0.62	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	22	86.36%	7	71.43%	-1.55	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	35	91.43%	48	64.58%	-2.72	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	4	50.00%	-1.99	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	227	1.32%	18	0.00%	-1.5	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3923	2.22%	2117	1.18%	0.73	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	419	0.48%	334	0.00%	-0.7	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	17:33	1	3:56	-1.2	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	260	5:33	74	5:25	-0.89	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	2:47				
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	95.00%	1	100.00%	-2.01	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	175	97.71%	70	98.57%	-1.07	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	100.00%	18	77.78%	-1.93	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	54	61.11%	62	75.81%	-0.08	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%	3	100.00%	-0.59	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	265	0.75%	40	2.50%	-1.63	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2962	1.42%	1521	1.31%	-0.83	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	289	0.69%	236	0.42%	-1.12	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	11:48	4	52:02	-1.89	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	126	11:13	61	13:50	-1.3	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	3:10	2	4:03	-1.22	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	94.12%	7	100.00%	-1.33	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	278	99.28%	119	98.32%	-1.44	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	17	82.35%	15	86.67%	-1.1	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	1	100.00%		
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	86	89.53%	60	80.00%	-1.98	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	80.00%	7	71.43%	-1.21	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	415	1.20%	98	2.04%	-1.39	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5792	1.54%	2510	1.35%	-0.62	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	544	0.37%	446	0.22%	-1.11	

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State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	16	7:53	6	7:36	-0.96	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	267	5:55	102	8:41	-2.05	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	2:23	3	3:37	-1.32	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	33	100.00%	2	100.00%		.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	324	97.22%	176	98.30%	-0.85	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	28	96.43%	11	100.00%	-1.35	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	100	91.00%	56	91.07%	-1.18	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	50.00%				.
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	253	1.98%	22	0.00%	-1.25	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5735	3.54%	3600	2.83%	0.14	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	702	0.71%	629	0.48%	-0.66	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	15	4:35	1	8:50	-3.09	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	609	3:53	307	4:32	-2.13	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	3:28	8	3:30	-1.01	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	57	100.00%	12	91.67%	-2.33	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	499	97.60%	286	96.85%	-1.23	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	64	92.19%	39	92.31%	-1.23	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	119	79.83%	110	89.09%	0.06	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	100.00%	14	85.71%	-1.59	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	607	0.66%	14	0.00%	-1.83	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9521	0.84%	4417	1.00%	-1.55	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1093	0.46%	923	0.43%	-0.95	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	13	3:52	1	9:44	-4.01	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	241	3:40	133	4:28	-2.13	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	1:50	12	3:45	-1.76	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	2	100.00%		.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	142	95.77%	51	100.00%	-0.38	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	88.89%	16	87.50%	-1.06	

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				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	57	63.16%	26	80.77%	-0.17	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	75.00%	8	100.00%	-0.74	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	177	1.13%	32	0.00%	-1.35	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2499	1.52%	1155	1.13%	-0.42	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	253	0.79%	180	0.00%	-0.75	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	12:17				
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	115	3:43	39	4:29	-1.54	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	2:20	1	1:26	-0.47	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	51	98.04%	2	100.00%	-2.08	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	460	96.30%	192	97.92%	-0.7	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	47	93.62%	63	98.41%	-0.51	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	123	69.92%	53	66.04%	-1.31	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	15	86.67%	1	0.00%	-2.31	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	261	0.38%	15	6.67%	-2.7	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8172	1.79%	3382	1.15%	0.5	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	914	0.44%	648	0.31%	-0.75	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	5:28	3	7:18	-1.26	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	438	3:42	118	4:34	-1.65	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	12	2:53	7	2:06	-0.69	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	118	99.15%	10	80.00%	-3.34	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	675	97.48%	288	99.31%	-0.54	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	74	94.59%	28	96.43%	-1.12	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%				
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	203	87.19%	117	86.32%	-1.11	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	75.00%	7	57.14%	-1.49	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	729	0.27%	195	2.05%	-2.67	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15537	1.03%	6774	0.96%	-0.71	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1650	0.36%	1120	0.27%	-0.74	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	3:55	13	9:28	-1.75	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	481	3:47	196	4:44	-2.36	

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				QTR					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	18	4:38	8	2:23	-0.5	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	80.00%			.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	71	98.59%	74	97.30%	-1.33	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	100.00%	1	0.00%	-2.82	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	38	52.63%	17	76.47%	-0.16	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%			.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	142	2.82%	29	3.45%	-1.11	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2420	1.74%	1591	1.57%	-0.76	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	230	0.87%	162	3.09%	-1.99	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	5:43	2	3:17	-0.58	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	126	4:18	74	9:27	-1.65	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	3:21	16	8:41	-2.49	

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