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VIA E-MAIL and ECFS

November 14, 2018

Ben Childers (ben.childers@fcc.gov)
Pam Megna (pam.megna@fcc.gov)
Competition Policy Division
Wireline Competition Bureau
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

**Re: CenturyLink QC 3rd Quarter 2018 Special Access Metrics Report No. 1
WC Docket No. 05-333 (via ECFS)**

Dear Mr. Childers,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* (*MO&O*) released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207, CenturyLink QC¹ files its Special Access Metrics Report for the Third Quarter of 2018. This Report No. 1 includes all of the metrics required in the *MO&O* with the exception of the New Installation Trouble Report Rate which, as ordered, will be filed as Report No. 2 up to fifteen days later. As set forth in the *MO&O*, the metrics are "[due] to the Commission by the 45th day after the end of the quarter with the exception of the New Installation Trouble Report Rate, which will be provided by the 60th day after the end of the quarter."²

If you have questions regarding this report, please contact me at 206-346-9428 or at Glenda.weibel@centurylink.com.

Sincerely,

/s/Glenda R. Weibel

Attachment

¹ Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

² *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

State	Metric	Metric Name	Product	JULY 2018					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	25	100.00%	30	100.00%		.
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	255	98.43%	147	96.60%	-1.6	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	30	90.00%	21	100.00%	-0.48	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%		.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	81	87.65%	84	85.71%	-1.22	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%		.
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	458	1.31%	70	2.86%	-1.6	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14978	4.59%	10111	3.11%	2.59	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1360	0.44%	1513	0.59%	-1.35	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	11:01	2	3:04	-0.87	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	688	4:56	314	6:13	-2.75	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	4:02	9	15:53	-1.9	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	50.00%	7	28.57%	-1.34	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	239	98.74%	134	97.01%	-1.59	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	19	100.00%	6	100.00%		.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%		.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	79	92.41%	68	72.06%	-2.99	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	66.67%	2	100.00%	-1.15	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	607	0.99%	112	1.79%	-1.45	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14512	2.46%	10601	1.75%	1.34	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1508	0.46%	1717	0.12%	0.14	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	24:25	2	74:26	-1.42	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	357	4:21	185	5:01	-1.71	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:55	2	1:59	-1.08	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%				.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	139	97.84%	59	98.31%	-1.24	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	85.71%	4	100.00%	-1.21	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0						.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	32	87.50%	22	63.64%	-2.26	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%				.
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	486	2.06%	35	2.86%	-1.19	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8390	1.41%	5291	1.36%	-0.86	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	894	0.22%	959	0.00%	-0.11	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

				JULY 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	4:05	1	3:53	-0.86	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	118	5:11	72	4:00	-0.15	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	2:33			.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%	4	100.00%	.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	18	100.00%	59	100.00%	.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%			.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	17	88.24%	39	92.31%	-0.97	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	143	0.70%	6	0.00%	-2.06	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3223	2.05%	3460	0.64%	2.08	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	380	0.26%	375	0.27%	-1.01	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:52			.	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	66	2:57	22	3:55	-2.03	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	4:24	1	3:23	.	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%	4	100.00%	.	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	193	98.45%	68	100.00%	-0.88	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	47	97.87%	5	100.00%	-1.79	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	69	88.41%	34	73.53%	-2.16	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	1	100.00%	.	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	930	0.75%	211	0.95%	-1.18	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13247	1.38%	8095	1.32%	-0.78	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1515	0.66%	1084	0.28%	-0.17	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	11:04	2	4:49	0.14	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	183	5:43	107	6:39	-1.42	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	17:29	3	4:45	-0.55	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%	2	100.00%	.	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	55	87.27%	25	96.00%	-0.52	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	100.00%			.	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	17	94.12%	19	89.47%	-1.31	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%			.	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	194	0.00%	22	0.00%	.	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3397	0.82%	2300	0.91%	-1.22	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	387	0.26%	357	0.00%	-1.03	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

				JULY 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	28	3:53	21	4:17	-1.17	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:22				
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	90.00%	2	100.00%	-1.59	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	78	100.00%	12	100.00%		
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	26	7.69%	2	50.00%	-0.5	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	8	62.50%	5	80.00%	-0.98	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%				
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	224	1.79%	37	0.00%	-1.06	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2604	1.54%	1550	1.23%	-0.5	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	266	0.00%	231	0.00%		
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	4:53				
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	40	3:27	19	4:29	-1.51	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%				
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	59	98.31%	111	99.10%	-1.11	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	3	66.67%	2	50.00%	-1.23	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0						
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	15	73.33%	12	83.33%	-0.91	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%				
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	343	0.87%	95	1.05%	-1.1	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4729	1.78%	2631	1.06%	0.45	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	483	0.41%	427	0.47%	-1.08	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	10:49	1	2:47	-1.6	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	84	4:31	28	6:08	-1.91	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	2:09	2	1:33	-0.32	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	80.00%				
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	86	98.84%	57	96.49%	-1.58	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	1	100.00%	8	100.00%		
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	21	71.43%	33	93.94%	0.13	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	197	1.02%	19	5.26%	-1.92	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4470	3.91%	3711	2.83%	0.63	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

				JULY 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	581	0.17%	686	0.15%	-0.93	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	1:04	1	5:11	-11.34	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	175	3:15	105	13:35	-1.71	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	44:19	1	3:47		.
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	66.67%				.
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	100	94.00%	51	98.04%	-0.59	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	100.00%	3	66.67%	-1.84	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0						
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	16	87.50%	31	74.19%	-1.64	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	513	0.19%	31	0.00%	-1.96	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8109	0.60%	5238	0.65%	-1.2	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	881	0.34%	951	0.21%	-0.68	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:22				.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	49	3:20	34	4:42	-1.91	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:44	2	4:01	-2.06	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	2	100.00%		.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	46	100.00%	19	100.00%		.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	100.00%	2	100.00%		.
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	1	0.00%	3	33.33%	-1.41	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%	1	0.00%		.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	165	1.21%	28	3.57%	-1.57	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2053	1.32%	1215	1.32%	-1	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	220	0.45%	187	0.00%	-1.06	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	7:29	1	8:17	-1.07	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	27	4:01	16	6:03	-2.17	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	3:20				.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	5	80.00%	-1.42	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	125	98.40%	59	96.61%	-1.47	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	90.00%	3	66.67%	-1.6	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	39	79.49%	17	82.35%	-1.09	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	211	0.00%	12	0.00%		.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

				JULY 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6759	1.85%	3393	1.06%	0.82	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	791	1.01%	638	1.10%	-1.1	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	125	5:26	36	4:59	-0.91	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	6:24	7	4:41	-0.37	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	4	75.00%	-1.72	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	83	96.39%	130	96.92%	-1.09	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	3	100.00%	8	100.00%		
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	19	84.21%	34	91.18%	-0.79	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	0.00%	1	0.00%		
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	617	0.65%	204	1.47%	-1.67	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	12379	0.95%	7400	0.85%	-0.59	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1318	0.38%	1243	0.08%	-0.05	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	3:36	3	6:37	-2.05	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	117	4:06	63	5:05	-1.88	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	3:33	1	1:54	-0.9	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%	2	100.00%		
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	35	100.00%	18	100.00%		
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	2	100.00%		
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%		
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	13	46.15%	6	50.00%	-1.2	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	129	0.78%	31	3.23%	-1.67	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2084	1.44%	1555	1.16%	-0.55	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	215	0.00%	171	0.00%		
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	6:11	1	2:31		
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	30	4:11	18	5:23	-1.68	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

State	Metric	Metric Name	Product	AUGUST 2018					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	1	100.00%		.
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	430	98.37%	177	100.00%	-0.5	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	17	94.12%	20	55.00%	-2.62	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0						
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	115	79.13%	75	93.33%	0.55	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	0.00%	2	50.00%	-1	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	453	1.32%	69	4.35%	-2.09	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14783	5.11%	10065	3.21%	3.38	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1329	0.15%	1512	0.46%	-1.9	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	13:09	3	7:31	-0.62	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	755	7:08	323	6:32	-0.25	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	2:39	7	13:07	-3.38	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	1	100.00%		.
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	312	99.04%	163	98.77%	-1.1	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	100.00%	10	100.00%		.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0						
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	76	81.58%	103	82.52%	-1.02	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			4	75.00%		.
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	606	1.49%	111	0.00%	-0.53	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14242	1.88%	10592	1.56%	0.17	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1487	1.01%	1714	0.82%	-0.65	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	7:25				.
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	268	4:38	165	4:43	-1.08	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	3:46	14	9:41	-2.72	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%	4	50.00%	-1.88	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	121	100.00%	90	98.89%	-1.71	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	20	95.00%	4	100.00%	-1.59	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%				.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	32	87.50%	16	75.00%	-1.67	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%				.
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	479	1.25%	34	2.94%	-1.5	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8256	1.83%	5271	1.25%	0.58	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	883	0.00%	958	0.21%	-1.83	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

				AUGUST 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	9:58	1	1:21	-0.42	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	151	4:13	66	5:18	-1.61	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			2	4:29	.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	13	100.00%	.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	33	93.94%	37	100.00%	-0.53	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	1	100.00%	5	100.00%	.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	15	46.67%	30	83.33%	0.33	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	143	0.70%	6	0.00%	-2.06	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3194	1.13%	3485	0.89%	-0.41	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	379	0.26%	375	0.00%	-1	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	7:56			.	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	36	4:28	31	4:11	-1	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	8:36			.	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	100.00%	8	100.00%	.	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	240	100.00%	91	100.00%	.	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	18	100.00%	6	100.00%	.	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	46	93.48%	26	84.62%	-1.74	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	100.00%	2	100.00%	.	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	924	1.08%	208	1.44%	-1.27	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13191	1.13%	8084	1.22%	-1.38	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1502	0.53%	1086	0.55%	-1.04	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	5:37	3	2:41	-0.3	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	149	3:45	99	5:57	-2.19	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	4:13	6	9:09	-1.46	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%			.	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	137	100.00%	17	100.00%	.	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	93.75%	2	100.00%	-1.74	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	12	91.67%	15	93.33%	-1.32	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	1	0.00%	-2.05	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	193	1.04%	22	0.00%	-1.52	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3361	0.95%	2312	0.78%	-0.58	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	381	0.52%	359	0.00%	-0.62	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

State	Metric	Metric Name	Product	AUGUST 2018					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	0:01				.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	32	3:32	18	8:50	-1.65	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	3:19				.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	50.00%	2	100.00%	-0.85	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	69	100.00%	17	94.12%	-2.23	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	100.00%	3	100.00%		.
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	13	92.31%	2	0.00%	-2.85	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			2	100.00%		.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	223	0.00%	36	0.00%		.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2565	2.50%	1554	2.19%	-0.62	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	263	1.52%	233	0.00%	-0.14	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	64	3:51	34	4:43	-1.46	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:42				.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	2	100.00%		.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	89	100.00%	40	97.50%	-1.91	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	4	100.00%		.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0						.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	10	80.00%	20	50.00%	-1.96	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%				.
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	341	0.59%	95	1.05%	-1.3	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4662	2.47%	2639	1.78%	0.16	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	479	1.67%	427	0.23%	0.16	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	5:01	1	4:34	-1.01	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	115	5:40	47	6:31	-1.52	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	11:12	1	2:41	-0.74	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%				.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	64	98.44%	55	100.00%	-1.06	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	87.50%	2	100.00%	-1.51	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	13	84.62%	17	100.00%	-0.44	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%				.
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	197	1.02%	19	15.79%	-3.49	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4341	4.28%	3682	2.61%	1.47	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

				AUGUST 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	578	0.69%	686	0.15%	-0.06	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	13:54	3	16:21	-1.11	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	186	4:44	96	3:47	-0.5	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	10:49	1	4:54	-0.82	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	88.89%	4	100.00%	-1.31	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	65	96.92%	48	100.00%	-0.73	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	100.00%	10	100.00%		.
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	23	82.61%	27	81.48%	-1.06	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%		.
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	502	1.59%	31	0.00%	-1.18	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7947	1.12%	5206	0.33%	2.03	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	878	0.57%	953	0.31%	-0.5	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	15:46				.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	89	4:24	17	4:16	-1.15	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	3:14	3	3:33	-1.11	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	100.00%	1	100.00%		.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	30	100.00%	19	94.74%	-1.77	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	4	100.00%	1	100.00%		.
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1			7	100.00%		.
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	158	0.00%	28	0.00%		.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2030	1.87%	1216	1.15%	-0.04	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	217	0.00%	187	0.00%		.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	38	5:32	14	5:09	-1.23	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	2	100.00%		.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	118	100.00%	35	100.00%		.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	100.00%	2	100.00%		.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	35	71.43%	23	91.30%	-0.07	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	1	0.00%	-1.86	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	208	0.48%	12	0.00%	-1.97	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

				AUGUST 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6664	1.65%	3390	1.30%	-0.17	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	728	0.14%	639	0.31%	-1.42	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	7:51				.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	110	5:05	44	5:13	-1.09	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:35	2	2:14	-1	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	88.89%	16	93.75%	-1.15	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	160	100.00%	113	100.00%		.
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	100.00%	4	100.00%		.
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	49	87.76%	52	88.46%	-1.12	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%				.
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	594	0.34%	204	0.98%	-1.68	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	12224	0.92%	7372	0.76%	-0.27	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1299	0.31%	1240	0.24%	-0.81	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	7:52	2	7:37	-1.24	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	113	4:27	56	4:16	-0.92	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	5:45	3	21:54	-3.08	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%	1	100.00%		.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	30	96.67%	19	100.00%	-1.17	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	3	100.00%		.
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0						
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	8	62.50%	6	66.67%	-1.25	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%		.
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	128	0.78%	31	0.00%	-1.52	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2050	1.22%	1559	1.15%	-0.89	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	211	0.00%	171	0.00%		.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	6:47				.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	25	3:00	18	3:11	-1.11	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

				SEPTEMBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%				
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	304	97.37%	118	99.15%	-0.73	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	18	100.00%	60	98.33%	-1.34	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0						
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	85	76.47%	61	75.41%	-1.09	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	66.67%				
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	450	1.33%	68	2.94%	-1.61	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14472	3.03%	10106	2.65%	0.05	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1302	0.23%	1506	0.07%	-0.3	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	9:33	2	4:01	0.03	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	438	7:03	268	7:24	-1.34	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	18:02	1	4:23	-1.29	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%	2	100.00%		
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	158	94.94%	202	96.53%	-0.75	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	100.00%	11	90.91%	-1.59	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0						
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	55	81.82%	66	95.45%	0.3	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	600	0.50%	111	0.90%	-1.32	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13967	1.27%	10561	0.97%	0.37	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1463	1.09%	1712	0.35%	0.53	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	3:28	1	2:59	-0.98	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	178	3:32	102	3:48	-1.45	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	16	3:22	6	18:59	-1.64	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	1	100.00%		
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	74	98.65%	66	98.48%	-1.05	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	100.00%	14	92.86%	-1.44	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0						
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	44	84.09%	16	62.50%	-2.09	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			8	100.00%		
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	474	0.42%	34	2.94%	-2.13	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8172	1.95%	5223	1.32%	0.66	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	877	0.46%	946	0.11%	-0.13	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

				SEPTEMBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	26:24	1	0:06	-0.64	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	159	8:28	69	5:13	-0.44	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	6:14	1	0:57	-1.17	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%			.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	12	100.00%	18	100.00%	.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	1	100.00%	1	100.00%	.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0						
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	9	55.56%	16	68.75%	-0.86	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	129	2.33%	6	0.00%	-1.69	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3158	1.11%	3513	0.83%	-0.28	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	378	0.26%	373	0.27%	-1.01	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	46:22			.	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	35	5:22	29	2:41	0.75	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:57	1	5:49	.	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	16	100.00%	2	100.00%	.	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	326	98.16%	88	100.00%	-0.73	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	100.00%	13	100.00%	.	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	192	89.06%	18	77.78%	-1.71	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%	.	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	915	0.55%	207	1.93%	-2.23	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13075	1.31%	8067	1.40%	-1.35	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1488	0.47%	1087	0.46%	-0.98	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	3:40	4	6:34	-1.81	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	171	4:17	113	4:42	-1.43	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	13:22	5	4:43	-0.9	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0						
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	56	98.21%	19	100.00%	-1.4	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	4	75.00%			.	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	16	100.00%	14	42.86%	-3.15	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	100.00%			.	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	189	0.00%	22	0.00%	.	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3332	0.81%	2322	0.65%	-0.57	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	379	0.00%	359	0.00%	.	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

				SEPTEMBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	27	2:17	15	4:16	-2.05	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%	2	50.00%	-1.53	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	37	100.00%	23	100.00%		.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	4	100.00%	2	100.00%		.
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	18	77.78%	8	62.50%	-1.49	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	220	0.00%	35	0.00%		.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2561	1.37%	1541	1.17%	-0.67	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	263	0.00%	233	0.00%		.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	35	4:04	18	10:01	-1.98	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	4	50.00%	-1.74	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	58	98.28%	17	100.00%	-1.46	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	100.00%				.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%		.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	19	100.00%	10	70.00%	-2.53	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			2	100.00%		.
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	338	0.89%	96	0.00%	-0.96	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4613	1.69%	2618	0.92%	0.63	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	475	0.63%	429	0.23%	-0.77	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	7:39				.
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	78	6:56	24	5:14	-0.23	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	6:12	1	0:37	-1.56	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%				.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	48	100.00%	39	97.44%	-1.68	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	3	100.00%	1	100.00%		.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	29	72.41%	17	76.47%	-1.04	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%				.
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	193	0.00%	19	0.00%		.
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4322	2.27%	3663	2.38%	-1.19	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

				SEPTEMBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	576	0.00%	686	0.00%	.	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	98	3:38	87	3:54	-1.24	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%	4	50.00%	-1.88	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	66	98.48%	35	100.00%	-1.24	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	3	100.00%	4	100.00%	.	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	20	90.00%	22	95.45%	-0.94	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	501	0.20%	31	0.00%	-1.95	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7848	0.76%	5161	0.39%	0.64	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	872	0.57%	953	0.00%	0.42	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:41			.	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	60	2:57	20	3:04	-1.12	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	5:22			.	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	0.00%			.	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	35	97.14%	17	100.00%	-1.27	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	1	100.00%	7	100.00%	.	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	16	100.00%	3	66.67%	-2.44	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	157	2.55%	27	3.70%	-1.21	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2023	1.58%	1206	1.82%	-1.32	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	215	0.00%	186	0.00%	.	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	12:15	1	25:28	-7.84	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	32	2:16	22	5:31	-2.58	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	1	100.00%	.	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	77	97.40%	36	100.00%	-0.94	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	83.33%	1	100.00%	-1.65	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	24	70.83%	17	82.35%	-0.72	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	1	0.00%	-2.22	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	204	0.49%	12	0.00%	-1.97	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

				SEPTEMBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6553	1.54%	3387	0.83%	0.81	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	697	0.72%	638	0.00%	0.3	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:28			.	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	101	2:56	28	4:11	-1.97	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	6:16			.	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%	1	100.00%		
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	125	99.20%	125	100.00%	-1	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	87.50%	4	75.00%	-1.33	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	29	72.41%	58	84.48%	-0.36	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			2	50.00%	.	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	588	0.68%	204	0.49%	-1.18	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	12068	0.60%	7338	0.70%	-1.46	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1294	0.39%	1241	0.32%	-0.84	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	4:06	1	3:57	-1.2	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	73	4:41	51	4:03	-0.8	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	4:24	4	24:59	-1.71	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0			1	100.00%	.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	39	100.00%	17	100.00%	.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	4	100.00%			.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0						
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	7	71.43%	12	75.00%	-1.21	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	128	0.00%	31	0.00%	.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2043	1.22%	1561	0.83%	-0.31	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	211	0.00%	171	0.00%	.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	25	4:46	13	3:09	-0.37	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	35	100.00%	31	100.00%		
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	989	98.08%	442	98.64%	-0.86	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	65	93.85%	101	90.10%	-1.52	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%		
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	281	80.78%	220	85.45%	-0.37	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	40.00%	3	66.67%	-1	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	454	1.32%	69	2.90%	-1.6	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14744	4.25%	10094	2.99%	2.13	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1330	0.30%	1510	0.40%	-1.26	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	18	11:14	7	5:15	-0.05	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1881	6:18	905	6:41	-1.77	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	7:36	17	14:04	-1.64	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	94.12%	10	50.00%	-2.62	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	709	98.03%	499	97.39%	-1.2	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	44	100.00%	27	96.30%	-1.78	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%		
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	210	85.71%	237	83.12%	-1.38	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	66.67%	6	83.33%	-1.13	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	604	0.99%	111	0.90%	-1.32	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14240	1.88%	10585	1.43%	0.68	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1486	0.87%	1714	0.41%	0.02	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	18	12:25	3	50:37	-1.49	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	803	4:16	452	4:38	-1.66	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	38	3:15	22	11:32	-2.21	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%	5	60.00%	-2.18	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	334	98.80%	215	98.60%	-1.07	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	34	94.12%	22	95.45%	-1.25	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%				
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	108	86.11%	54	66.67%	-2.76	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%	8	100.00%	-0.49	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	480	1.25%	34	2.94%	-1.5	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8273	1.73%	5262	1.31%	0.16	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	885	0.23%	954	0.10%	-0.61	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	18	8:32	3	1:47	0.15	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	428	6:03	207	4:49	-0.14	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	5:01	3	3:18	-1.08	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	100.00%	17	100.00%		
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	63	96.83%	114	100.00%	-0.3	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	4	100.00%	6	100.00%		
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%				
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	41	65.85%	85	84.71%	0.3	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	138	1.45%	6	0.00%	-1.85	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3192	1.44%	3486	0.77%	0.59	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	379	0.26%	374	0.27%	-1.01	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	29:59				
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	137	3:58	82	3:35	-0.67	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	5:19	2	4:36	-0.89	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	34	100.00%	14	100.00%		
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	759	98.81%	247	100.00%	-0.62	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	80	98.75%	24	100.00%	-1.45	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	307	89.58%	78	78.21%	-2	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	10	100.00%	4	100.00%		
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	923	0.76%	209	1.44%	-1.57	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13171	1.28%	8082	1.31%	-1.14	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1502	0.53%	1086	0.46%	-0.84	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	22	6:54	9	4:53	-0.44	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	503	4:38	319	5:44	-2.08	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	25	12:05	14	6:37	-0.44	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	100.00%	2	100.00%		
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	248	96.77%	61	98.36%	-0.93	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	27	92.59%	2	100.00%	-1.67	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	45	95.56%	48	77.08%	-2.56	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	100.00%	1	0.00%	-2.92	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	192	0.52%	22	0.00%	-1.77	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3363	0.86%	2311	0.78%	-0.79	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	382	0.26%	358	0.00%	-1.02	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	0:01				.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	87	3:16	54	5:48	-1.88	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	2:40				.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	15	80.00%	6	83.33%	-1.29	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	184	100.00%	52	98.08%	-1.94	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	35	31.43%	7	85.71%	0.37	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	39	79.49%	15	60.00%	-1.89	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	2	100.00%		.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	222	0.45%	36	0.00%	-1.66	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2577	1.79%	1548	1.55%	-0.66	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	264	0.38%	232	0.00%	-1.05	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	4:53				.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	139	3:48	71	6:00	-2.17	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:42				.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	100.00%	6	66.67%	-2.29	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	206	99.03%	168	98.81%	-1.1	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	90.00%	6	83.33%	-1.24	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%		.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	44	86.36%	42	64.29%	-2.45	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	2	100.00%		.
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	341	0.88%	95	1.05%	-1.1	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4668	1.97%	2629	1.26%	0.38	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	479	0.84%	428	0.23%	-0.54	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	8:11	2	3:40	-1.01	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	277	5:41	99	6:06	-1.42	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	8:39	4	1:36	0.01	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	91.67%				.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	198	98.99%	151	98.01%	-1.38	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	91.67%	11	100.00%	-1.03	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	63	74.60%	67	91.04%	0.39	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%				.
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	196	0.51%	19	5.26%	-2.25	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4378	3.49%	3685	2.61%	0.4	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	578	0.35%	686	0.15%	-0.56	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	7:29	4	13:33	-1.44	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	459	3:56	288	7:24	-1.64	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	17:31	2	4:20	-0.15	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	15	86.67%	8	75.00%	-1.43	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	231	96.10%	134	99.25%	-0.25	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	100.00%	17	94.12%	-1.58	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%				
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	59	86.44%	80	82.50%	-1.38	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%		
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	505	0.59%	31	0.00%	-1.59	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7968	0.83%	5202	0.46%	0.52	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	877	0.46%	952	0.21%	-0.44	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	13:01				
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	198	3:42	71	4:08	-1.49	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	3:43	5	3:44	-1.01	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	92.31%	3	100.00%	-1.54	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	111	99.10%	55	98.18%	-1.31	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	21	100.00%	10	100.00%		
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	17	94.12%	13	76.92%	-1.83	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%	1	0.00%		
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	160	1.25%	28	3.57%	-1.55	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2035	1.57%	1212	1.40%	-0.77	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	217	0.00%	187	0.00%		
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	10:39	2	16:52	-1.43	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	97	4:02	52	5:35	-2.01	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	3:20				
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	100.00%	8	87.50%	-1.76	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	320	98.75%	130	98.46%	-1.09	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	24	91.67%	6	83.33%	-1.37	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	98	74.49%	57	85.96%	-0.09	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	2	0.00%	-2.49	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	208	0.48%	12	0.00%	-1.97	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2018

State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6659	1.68%	3390	1.06%	0.48	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	739	0.68%	638	0.47%	-0.69	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	5:10				
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	336	4:34	108	4:52	-1.35	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	6:05	9	4:08	-0.32	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	95.00%	21	90.48%	-1.34	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	368	98.91%	368	98.91%	-1	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	23	95.65%	16	93.75%	-1.16	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	97	82.47%	144	87.50%	-0.45	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	50.00%	3	33.33%	-1.27	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	600	0.50%	204	0.98%	-1.46	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	12224	0.83%	7370	0.77%	-0.76	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1304	0.38%	1241	0.24%	-0.61	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	4:39	6	6:31	-1.76	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	303	4:23	170	4:30	-1.19	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	4:29	8	20:57	-2.15	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	4	100.00%		
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	104	99.04%	54	100.00%	-1.25	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	100.00%	5	100.00%		
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%		
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	28	57.14%	24	66.67%	-0.75	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%		
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	128	0.78%	31	0.00%	-1.52	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2059	1.31%	1558	1.03%	-0.52	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	212	0.00%	171	0.00%		
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	6:29	1	2:31	-0.59	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	80	4:00	49	3:59	-1	

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