

November 16, 2018

VIA ECFS

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

**Re: Notification of Substantive Change
CG Docket Nos. 13-24, 10-51, and 03-123**

Dear Ms. Dortch:

In accordance with 47 C.F.R. §64.606(f)(2), ClearCaptions, LLC (“ClearCaptions” or “Company”) submits this Notification of Substantive Change to report a substantive change in the services and features provided by the Company as a provider of Internet Protocol Captioned Telephone Service (“IP CTS”).

ClearCaptions discontinued web-based IP CTS applications as of September 21, 2018. The Company notified all of its customers who were using the web application of the discontinuance and advised them of the continued availability of alternative methods of obtaining IP CTS. ClearCaptions certifies that this change did not affect its compliance with applicable minimum standards following the implementation of this substantive change.

Should you have any questions concerning the foregoing please contact the undersigned.

Respectfully submitted,

CLEARCAPTIONS, LLC

/s/ Michael Strecker

Michael Strecker
Vice President of Regulatory and
Strategic Policy
ClearCaptions, LLC
3001 Lava Ridge Ct, Suite 100
Roseville, CA 95661
(916) 274-8429
mike.strecker@clearcaptions.com

cc: Eliot Greenwald
Bob Aldrich
TRSreports@fcc.gov