Hi, my name is Hannah Zhao and I'm a concerned customer from Lubbock, Texas. I'm calling to express my disapproval that the FCC is trying to kill net neutrality and the strong Title II oversight of Internet Service Providers. Preserving an open internet is crucial for fair and equal access to the resources and information available on it. [Optional: Explain why net neutrality is personally important to you or your work] Thank you for your time and attention.