My Form 486 was filed and certified on 10-31-16. The form 486 number is 161049456. I got a form 486 notification on 6-23-17. I assumed at the time that everything was taken care of because I got the Form 486 notification notice. About 3 weeks ago, I was alerted by our bookkeeping department that we were invoiced the full amount in FY 16-17 for our ISP bill. The FRN for this vendor/award is 1699116201.

I contacted our vendor (Wiscnet) and they informed me that they never received a contract service start date and they would not be able to issue a refund for us. They suggested I call USAC.

I opened up a help ticket with USAC on 11-17-2017 and got a response. I had a few more questions so I contacted the help line with USAC on 11-20-17. They told me that the form 486 notification letter generated but did not “release” the 486 to an out of review and completed status. They told me the notification letter issuing and the form not changing to a completed status is a “known issue” and they are aware of it and it should not have happened. Because I thought that everything was good to go and I did not find out about the discount not applied until recently, I have missed the deadline to file an extension to my Form 486. They suggested that I file an appeal with the FCC since I have missed the deadline

I am respectfully requesting an extension of my Form 486 filing deadline since the original funding notification letter was issued in error. The error was not of my doing and is a known issue according to USAC.

Thank you for the consideration of this appeal

Respectfully submitted,

Paul Schaeve

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