



November 22, 2017

Via Electronic Filing

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

RE: Notice of Substantive Change, *Structure and Practices of Video Relay Service Program*, CG Docket No. 10-51; *Telecommunications Relay Service and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123

Dear Ms. Dortch:

Pursuant to 47 C.F.R § 64.606(f)(2), Convo Communications, LLC (“Convo”) is providing the Commission with notification of the following substantive changes. On or around October 18, 2017, Convo released version 3.0 of Convo for MacOS. The new software contains the following additions and updates:

- User interface changes only; added call kit capability for instant notification

On or around November 6, 2017, Convo released version 2.0.5 for Windows. The new software contains the following additions and updates:

- Added an internal directories for organizations; made changes to the user interface

Convo Communications continues to meet the Federal minimum standards for telecommunication relay services with this new substantive change.

Sincerely,

/s/

Amanda Montgomery

cc: Eliot Greenwald, Deputy Chief
trsreports@fcc.gov