

From: Turner, Michael
Sent: Thursday, February 02, 2017 5:21 PM
To: 'WADLEY, CHRIS'
Cc: Rooney, Michael
Subject: RE: Explanation of Additional Charges

Chris,

This is the year that the rules evidently changed for the vendors (AT&T) and I worked with you and Terea to move all circuits onto the Library separate club bills.

904 M07 4790 790 (LIBRARY VOICE CLUB)

904 M07 4791 791 (LIBRARY DATA CLUB)

So this should not be denied. I spent a lot of time going back and forth getting this corrected.

Please help with this as we did everything that was required to make sure the discounts were realized.

Thanks,

Michael S. Turner
Phone: 904.255.8413 | Cell: 904.487.7399
mturner@coj.net

From: Turner, Michael
Sent: Thursday, February 02, 2017 4:41 PM
To: 'WADLEY, CHRIS'; Rooney, Michael
Subject: RE: Explanation of Additional Charges

Chris,

I need to see the Program Integrity Assurance (PIA) review to dispute this.

Why were we not contacted prior to being billed?

Thanks,

Michael S. Turner
Phone: 904.255.8413 | Cell: 904.487.7399
mturner@coj.net

From: WADLEY, CHRIS [<mailto:cw3669@att.com>]
Sent: Thursday, February 02, 2017 4:32 PM
To: Turner, Michael; Rooney, Michael
Subject: RE: Explanation of Additional Charges

Michael and Michael,

Attachment B

After some research we have been able to determine that the charge of \$130,732.51 is correct and needs to be paid. Here is some information to help explain.

We originally invoiced SLD for eRate credits awarded (total credits = \$156,972.86 funded amount for FRN) Jacksonville Public Library for FRN 2486072 on Feb 2014 as follows:

State	Account Number	Application Number	FRN	Reward	Total
FL	(904) M07-4790 790	893171	2486072	2,449.80	\$2,449.80
FL	(904) M07-4791 791	893171	2486072	23,790.55	\$23,790.55
FL	(904) M75-0330 812	893171	2486072	130,732.51	\$130,732.51

The invoice to School Libraries Division (SLD) went into a Program Integrity Assurance (PIA) review, and the result was we were denied payment due to “services to entity not approved on Form 471.”

143004824	2486072	131201401	-	SLD Invoice Number:1970754;L
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Therefore, we had no choice but to charge back accounts for eRate credits awarded the customer. I have attached copies of the billing statements for Feb 2014 to show where we awarded credits to each BTN.

As you can see the credits were originally issued in February 2014 and after PIA review (Audit) it was determined that the E-rate credit that was issued on 904-M75-0330 812 was not approved and therefore failed the audit and we were required to recover the money credited.

Thank you

Chris Wadley
AT&T Account Manager
Government and Education
Office – 904-407-2751
Cell – 904-476-3100
Email – cw3669@att.com

Jacksonville FCC Waiver
Attachment D