



To Whom It May Concern:

On April 4, 2019, service provider e-Polk, Inc. (SPIN 143028099) submitted Form 474 for customer Rutherford County Schools with the following information:

- Invoice ID: 2924695
- Amount \$10,849.14

Unfortunately, this invoice contained the incorrect Form 471 number for the corresponding FRN and was evidently rejected. However, e-Polk, Inc. was not notified.

On November 4, 2019, e-Polk, Inc. re-submitted Form 474 for April 2019, as was advised by the USAC representative. This was Invoice ID 3035771 with amount \$10,849.14

e-Polk, Inc. received a notification on November 15, 2019 that the reimbursement amount was \$0.

On 11/27/2019, another three representatives informed e-Polk, Inc. that we had to submit an FCC Waiver since the funding year had changed. We were advised by Derrick Hill with USAC to use FRN # 1899075311 and 471# 181038842 for this waiver.

Attached are invoices 2924695 and 3035771, as referenced above. Additionally, attached is USAC notification for \$0 reimbursed. Please approve reimbursement to e-Polk, Inc. for the amount of \$10,849.14.

Please call Ron Walters at 828-859-3072 with any questions or information.

Thank you very much.