

November 28, 2019



Federal Communications Commission  
Portals II  
ATTN: Letter of Appeal  
445 Twelfth Street, SW, Room 5-B516  
Washington, DC 20554

RE: Rural Health Care Program: WC Docket No. 02-60

Dear Madam/Sir,

In the matter of Request for Review by the NY Community Broadband Partnership (HCP # 35645), of which Finger Lakes Community Health is the administrator / lead health care provider, of Decision of Universal Service Administrator to deny the appeal submitted on 3/6/19 to reverse the denial of Form 462 Funding Request # 18470881 for expense items # 1-4 and 6-7. The initial denial received on 1/11/19 and further clarified in email from Seth Toplin on 1/17/19 stated that the bandwidth for these line items was unable to be confirmed on the signed contract with Spectrum / Time Warner Cable that was submitted.

In an email on 3/6/19, Rachel Mehlenbacher submitted an appeal to the USAC RHC-Appeals regarding the bandwidth for items 1-4 and 6-7. The service order # 10778698 was signed on 9/21/18 via an electronic signature program with the document name "Finger Lakes Community Health – HSD upgrades\_6 sites \_ 100x10". The very name of the document that we signed indicates the upgrade to a bandwidth of 100x10 for all 6 sites included in that document.

FLCH is requesting that the denial of our funding be reversed and approved for items # 1-4 and 6-7 since the bandwidth for items on service order # 10778698 can clearly be seen in the title of the document and on the signature page of the document that was submitted.

The contact person who can discuss this appeal in detail is Rachel Mehlenbacher, Consortium Program Coordinator. Her phone number is 607-329-4826, and her email is [rachelm@flchealth.org](mailto:rachelm@flchealth.org). Her mailing address is PO Box 423, Penn Yan, NY 14527.

Finger Lakes Community Health has participated in the Rural Health Care and Healthcare Connect Fund programs as part of a pilot program from the inception of this funding in 2007.

We hope that you will not penalize Finger Lakes Community Health, which is a Federally-Qualified Health Center with a network of 10 clinics in many rural communities in New York State that depends on USAC funding to provide health care to agricultural workers and under-served populations.

Also, with a significant infrastructure of telemedicine and EMR systems deployed between our 10 clinics and a network of specialists and clinical providers, the subsidized broadband through the HCF program is vital for our on-going sustainability.

Thank you for your time and consideration.

Sincerely,

A handwritten signature in black ink, appearing to read "Mary Zelazny", written in a cursive style.

Mary Zelazny  
CEO  
Finger Lakes Community Health

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