



November 29, 2019

VIA ECFS

Ms. Marlene Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

Re: Structure and Practices of the Video Relay Service Program, CG Docket No. 10-51

Dear Ms. Dortch:

On November 26, 2019, the undersigned of Convo Communications, LLC (“Convo”) met with Michael Carowitz, Special Counsel, Chairman Pai, and separately with Michael Scurato, Acting Legal Advisor for Media and Consumer Protection, Commissioner Starks.

In our discussion, I reviewed Convo’s comments responding to the Consumer and Governmental Affairs Bureau’s Public Notice regarding Convo’s request for clarification related to the commonly-controlled VRS providers CSDVRS, LLC dba ZVRS’ and Purple Communications, LLC’s extensive giveaways of free expensive multi-equipment packages conditioned on existing VRS customers porting their ten digit numbers to them along with their signing an agreement regarding the equipment.

Sincerely,

/s/

Jeff Rosen
General Counsel

cc: Michael Carowitz
Michael Scurato