Joey Zocher, Ph.D.

414-988-7960

[joey@escuelaverde.org](mailto:joey@escuelaverde.org)

To Whom It May Concern:

This letter is an appeal to our USAC Funding Commitment Decision Letter for Funding Year 2016 because “Our records show that your appeal was filed more than 60 days after the date your decision letter was issued. Your appeal was filed on 5/1/2017. The Funding Commitment Decision Letter was issued on 7/29/2016. Federal Communications Commission (FCC) rules require appeals to be filed within 60 days of the date on the decision letter being appealed. FCC rules do not permit the Universal Service Administrative Company (USAC) to consider your appeal.”

Appellant and Applicant Name

Joey Zocher with Escuela Verde and Spectrum (formally Time Warner Cable)

BEN, SPIN, 471 and FRN

BEN: 16076257

SPIN: 143048275

FCC Form 471 Application Number: 161043999

Funding Request Number (FRN): 1699097285

As a principal of a small urban high school with 85% free and reduced lunch, I have been extremely excited to be working with e-rate for the past several years. I am not an IT expert, but have been working with a team to navigate the process and feel like I have a pretty good grasp most days. However, the past two years have been more difficult for us.

To begin, Time Warner Cable was purchased by Spectrum, and it took many months for the SPIN update to get approved. Additionally, there were issues in the beginning with Time Warner using a router that was not approved by USAC. We went through many discussions and ultimately our category 2 was approved. We were asked to submit additional information for the 2017 category 2 that detailed our specific WIFI access points, and we assumed the 2016 hold was also due to this. We were very nervous about the funding, but it seemed like everything was finally in order.

Unfortunately, somewhere along the way the copy of our signed contract was not passed along to USAC, so our 2016 FRN was not approved. After speaking with someone at USAC, it was brought to our attention that the reason the 471 for category two was denied was that you did not have a copy of our signed contract. I uploaded the signed contract for them, and again for you here, but I was confused because it was the same contract from the past several years. By the time I realized what the real issue was, our 60 day window had passed so they were not able to consider the appeal.

After a long conversation with a representative today, they suggested I submit this appeal. I understand we have missed some deadlines and this should have been an easy fix earlier, but I hope you will work with us. This is money we dedicate to updating our school’s technology every year, and it is very valuable to us.

Please let me know if you have any additional questions I can help you with.

Joey Zocher, Ph.D.

[joey@escuelaverde.org](mailto:joey@escuelaverde.org)

414-988-7960