



**CenturyLink™**

**Glenda R. Weibel**  
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206-346-9428

***VIA E-MAIL and ECFS***

November 29, 2017

William Dever (william.dever@fcc.gov)  
Ben Childers (ben.childers@fcc.gov)  
Competition Policy Division  
Wireline Competition Bureau  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

**Re: CenturyLink QC 3<sup>rd</sup> Quarter 2017 Special Access Metrics Report No. 2  
WC Docket No. 05-333 (via ECFS)**

Dear Mr. Dever and Mr. Childers,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207,<sup>1</sup> CenturyLink QC<sup>2</sup> is filing its Special Access Metrics Report for the Third Quarter of 2017. This Report No. 2 provides the New Installation Trouble Report Rate metric and completes the reporting requirement for the Third Quarter of 2017.

If you have questions regarding this report, please contact me at 206-346-9428 or at glenda.weibel@centurylink.com.

Sincerely,

/s/ Glenda R. Weibel

Attachment

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<sup>1</sup> *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

<sup>2</sup> Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2017

State	Metric	Metric Name	Product	JULY 2017				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0					
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	152	90.79%	83	97.59%	-0.11
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	12	91.67%	3	100.00%	-1.51
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	120	94.17%	90	98.89%	-0.13
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	1	100.00%	.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	64	96.88%	34	97.06%	-1.36
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	1	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0	3	100.00%			.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	19	100.00%	16	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	73	97.26%	40	100.00%	-0.87
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	85.71%	8	100.00%	-0.95
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	6	100.00%	20	95.00%	-1.34
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	15	93.33%	14	100.00%	-1.03
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	32	93.75%	18	100.00%	-0.85
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	0.00%	4	100.00%	-0.09
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0					.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	26	92.31%	21	90.48%	-1.14
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	29	100.00%	27	100.00%	.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	9	88.89%	-1.37
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	14	92.86%	5	100.00%	-1.39
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			2	100.00%	.
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	35	97.14%	15	100.00%	-1.32

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2017

				JULY 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0	3	100.00%			.	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	84	97.62%	40	100.00%	-0.93	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	4	100.00%	.	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	14	92.86%	7	100.00%	-1.26	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2017

				AUGUST 2017				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	144	96.53%	75	94.67%	-1.4
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	21	95.24%	2	50.00%	-2.32
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	127	98.43%	92	98.91%	-1.18
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	100.00%	4	75.00%	-1.84
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	54	96.30%	33	96.97%	-1.28
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%			.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0					
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	25	96.00%	23	100.00%	-1.03
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0					
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	83	92.77%	33	100.00%	-0.31
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	9	100.00%	11	100.00%	.
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	23	100.00%	16	100.00%	.
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			3	100.00%	.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	22	100.00%	26	100.00%	.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	1	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0					
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	41	90.24%	24	100.00%	-0.37
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	1	100.00%	.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	50	92.00%	24	95.83%	-0.96
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%			.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0					
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	54	77.78%	51	98.04%	0.83
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	3	100.00%	.
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	10	90.00%	11	100.00%	-0.96
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	6	100.00%	.
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	37	97.30%	24	100.00%	-1.16

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2017

				AUGUST 2017				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	12	100.00%	1	100.00%	.
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0					
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	61	95.08%	41	97.56%	-0.95
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	8	100.00%	2	100.00%	.
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	8	100.00%	5	80.00%	-1.8
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2017

				SEPTEMBER 2017				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	129	96.12%	59	98.31%	-0.83
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	100.00%	2	100.00%	.
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	98	95.92%	61	96.72%	-1.12
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	75.00%	1	100.00%	-1.51
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0					
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	56	96.43%	41	97.56%	-1.18
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	3	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0					
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	27	92.59%	8	100.00%	-1.14
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	52	100.00%	41	100.00%	.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	13	92.31%	-1.35
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	13	100.00%	14	92.86%	-1.6
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	50.00%	1	100.00%	-1.15
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	23	100.00%	29	96.55%	-1.55
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	1	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	20	70.00%	20	100.00%	0.41
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	2	100.00%	.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0					
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	32	87.50%	16	100.00%	-0.45
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%			.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0					
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	43	93.02%	40	97.50%	-0.74
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	2	100.00%	.
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	33	72.73%	10	100.00%	-0.1
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%			.
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	52	98.08%	16	100.00%	-1.44

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2017

				SEPTEMBER 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%			.	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0						
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	70	100.00%	37	97.30%	-1.84	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	0.00%	1	100.00%	-0.74	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	15	93.33%	6	100.00%	-1.34	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			.	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2017

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			.
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	425	94.35%	217	96.77%	-0.57
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	40	95.00%	7	85.71%	-1.56
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	345	96.23%	243	98.35%	-0.53
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	13	92.31%	6	83.33%	-1.36
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	174	96.55%	108	97.22%	-1.03
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	6	100.00%	4	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0	3	100.00%			.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	71	95.77%	47	100.00%	-0.52
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%			.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%	1	100.00%	.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	208	96.15%	114	100.00%	-0.05
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	20	95.00%	32	96.88%	-1.2
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	42	100.00%	50	96.00%	-1.8
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	60.00%	4	100.00%	-0.64
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	60	98.33%	69	98.55%	-1.35
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	3	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%	1	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	93	87.10%	62	100.00%	0.79
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	60.00%	7	100.00%	-0.37
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	108	90.74%	61	95.08%	-0.57
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	8	100.00%			.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	126	88.10%	118	98.31%	0.83
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	6	100.00%	14	92.86%	-1.41
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	57	80.70%	26	100.00%	0.38
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	8	100.00%	.
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	124	97.58%	55	100.00%	-0.73

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.



Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2017

				QTR					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	14	100.00%	1	100.00%	.	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0	3	100.00%			.	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	215	97.67%	118	98.31%	-1.03	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	14	85.71%	7	100.00%	-0.9	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	37	94.59%	18	94.44%	-1.01	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%			.	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.