Applicant:
Cooper Independent School District
BEN# 140577

Contact:
Charles Rutledge
PO Box 478
Cooper, TX 75432
903-249-2015

Documentation:
Attached: USAC Form 472 BEAR Notification Letter and Decision

472 BEAR
USAC Invoice Number- 2429898

471 Application# 1015617

We are seeking a waiver of the 120 day time frame to submit forms 472 BEAR or requesting an extension. With the changes to how the 472 BEAR is now being submitted in the system, it took us longer than anticipated to file our form 498 to be certified and for us to file within the filing window. We received a letter from USAC stating that reimbursement had been denied based on the fact the invoice was received on 11/9/2016 –Later Than, which would be 12 days past the allowed 120 time frame. With better understanding on how the 472 BEAR will now be submitted and with the Form 498 now certified, we do not see this to be an issue in the future.

Thank you for your consideration in this matter,

Charles Rutledge

USAC
Universal Service Administrative Company

Schools and Libraries Division

Form 472 (BEAR) Notification Letter

November 16, 2016

Rocky Byrd
Personal Touch Communications, L.P.
201 Frisco Street
P.O. Box 619
Cumby, TX 75433-0649

Re: Invoice Number - as assigned by USAC: 2429898
Service Provider Identification Number: 143023825
Reimbursement Form Number: 2015-472A
Billed Entity Number: 140577

Charles Rutledge
COOPER INDEP SCHOOL DISTRICT
PO Box 478
COOPER, TX 75432

Preferred Mode of Contact: E-mail at crutledge@cooperisd.net
Total Amount of Reimbursement Approved for Payment: $0.00

This letter is your notification that the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has processed an FCC Form 472, "Billed Entity Applicant Reimbursement (BEAR)" Form from the above named applicant listing you as the service provider. USAC has committed to reimburse the discounted portion of the cost of eligible services provided to eligible entities pursuant to one or more FCC Forms 471, "Description of Services Ordered and Certification Form".

In certain instances, a line may not have been paid. Review the BEAR Letter Applicant Reimbursement Report (Report) following this letter for the reason(s) this may have occurred. For more information about lines that have not been paid, see the explanation of Invoice Error Codes in Step 9 on our website. Work with the applicant (your customer) to correct any errors. Once corrected, your customer may submit a new BEAR using the BEAR Online tool from the Apply Online area or Required Forms section of our website to request reimbursement for any unpaid lines.

If a new BEAR cannot be submitted before the invoice deadline passes, you or your customer may submit a request for a deadline extension. (See "Invoice Deadlines and Extension Requests" posted in the SLD section of our website for more information.)

TO APPEAL THIS DECISION:

If you wish to appeal a decision in this letter to USAC, your appeal must be received by USAC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and email address for the person who can most readily discuss this appeal with us.

2. State outright that your letter is an appeal. Include the following to identify the USAC decision letter (e.g., FCDL) and the decision you are appealing:
- Appellant name,
- Applicant name and service provider name, if different from appellant,

- Applicant BEN and Service Provider Identification Number (SPIN), - FCC Form 471 Application Number and the Funding Request Number (FRN) or Numbers as assigned by USAC,
- "Funding Commitment Decision Letter for Funding Year 2015," AND
- The exact text or the decision that you are appealing.

3. Please keep your letter to the point, and provide documentation to support your appeal. Be sure to keep a copy of your entire appeal, including any correspondence and documentation.

4. If you are the applicant, please provide a copy of your appeal to the service provider(s) affected by USAC's decision. If you are the service provider, please provide a copy of your appeal to the applicant(s) affected by USAC's decision.

5. Provide an authorized signature on your letter of appeal.

We strongly recommend that you use one of the electronic filing options. To submit your appeal to USAC by email, email your appeal to appeals@sl.universalservice.orgor submit your appeal electronically by using the "Submit a Question" feature on the USAC website. USAC will automatically reply to incoming emails to confirm receipt.

To submit your appeal to USAC by fax, fax your appeal to (973) 599-6542. To submit your appeal to USAC on paper, send your appeal to:

Letter of Appeal
Schools and Libraries Division - Correspondence Unit
30 Lanidex Plaza West
PO Box 685
Parsippany, NJ 07054-0685

For more information on submitting an appeal to USAC, please see "Appeals" in the Schools and Libraries section of the USAC website.

The maximum remaining amount available for each Funding Request Number (FRN) listed on the Report will be the original commitment less the amount approved herein for reimbursement and less any earlier disbursements to your customer.

PLEASE NOTE: The type of invoice form (BEAR or SPI) for the funding year is established by the receipt and approval of the first invoice submitted for the FRN for the funding year. For example, if we successfully process a BEAR for an FRN, we will not approve a SPI for that same FRN at a later time.

Please see the Guide to Letter Reports posted on our website for an explanation of the items listed in the attached Report.

COMPLETE PROGRAM INFORMATION is posted on our website. You may also contact our Client Service Bureau using the "Submit a Question" link on our website, toll-free by fax at 1-888-276-8736 or toll-free by phone at 1-888-203-8100.

Schools and Libraries Division
Universal Service Administrative Company

CC: COOPER INDEP SCHOOL DISTRICT

BEAR NOTIFICATION LETTER APPLICANT REIMBURSEMENT REPORT

Form 471 Application Number: 1015617
Funding Request Number: 2756215
Funding Year 2015: 07/01/2015 - 06/30/2016
Contract Number: MTM
Funding Commitment Decision: $3840.00
Reimbursement Amount for this FRN: $0.00
Reimbursement Request Decision Explanation:
Invoice Received Date [11/09/2016] Later Than;

Form 471 Application Number: 1029674
Funding Request Number: 2812070
Funding Year 2015: 07/01/2015 - 06/30/2016
Contract Number: 02252015
Funding Commitment Decision: $8854.27
Reimbursement Amount for this FRN: $0.00
Reimbursement Request Decision Explanation:
Invoice Received Date [11/09/2016] Later Than;

P6ASQV00100637

Charles E. Rutledge

From: Charles E. Rutledge
Sent: Thursday, September 8, 2016 11:49 AM
To: 'Rocky Byrd'
Subject: RE: 472 Question

You are awesome!

From: Rocky Byrd [mailto:rockyb@cumbytel.com]
Sent: Thursday, September 8, 2016 11:33 AM
To: Charles E. Rutledge <crutledge@cooperisd.net>
Subject: RE: 472 Question
Importance: High

Hey Charles,

Mike Wahweotten, of USAC's Schools & Libraries Division Customer Support, told me that as of July 1st, the reimbursement procedure was revised. Now the applicant must complete an on-line Form 498 prior to completing the BEAR Form. Once completed, the "Drop-Down" will be populated with the Form 498 information. He also stated that your reimbursement will be paid directly to the school, using the bank information provided in your Form 498.

For the best result, you might want to call the Customer Support number **1(888)203-8100** and reference **Case No. 114797** (copy attached). Mike was very helpful and I'm certain that Customer Support would walk you through the Form 498 completion process.

However, if you prefer an adventure... he told me that **[1]** from "My Landing Page" of the e-Rate Productivity Center, **[2]** select "Entity Name" (search BEN 140577), then **[3]** select "Related Actions" from the list in the left margin under "Summary", then **[4]** select "Create FCC Form 498" (maybe under Manage Organization).

Please let me know if I can help with anything else, Charles.

Have a great Thursday!

Rocky R. Byrd, Accountant

Cumby Telephone Cooperative, Inc.
P. O. Box 619
Cumby, TX 75433
☎ *(903)994-2211*
🖷 *(903)300-3099*
✉ *rockyb@cumbytel.com*

From: Charles E. Rutledge [mailto:crutledge@cooperisd.net]
Sent: Wednesday, September 07, 2016 10:50 AM
To: Rocky Byrd
Subject: 472 Question

Rocky,

I am ready to submit the form 472 BEAR for services from July 1, 2015 to June 30, 2016. I have the form filled out but I am unable to select ID for Applicant FCC form 498 ID. The drop down is blank. The system will not allow me to submit without this. Have you seen this issue before?

Thanks

My Landing Page | BEAR Invoice

https://www2.sl.universalservice.org/bear/bear.aspx?ViewType=edit&id=2429898

Apps | Market Report

Edit BEAR Invoice

The following invoice has been successfully sa
Invoice ID: 2429898
Created on 9/7/2016 11:32 AM
Last updated on 9/7/2016 11:32 AM

Applicant Form Identifier 2015-472A

Block 1: Header Information

1. Billed Entity Name
COOPER INDEP SCHOOL DISTRICT

2. Billed Entity N
140577

Applicant FCC Form 498 ID

4. Contact Name CHARLES RU

5. Contact Telephone Phone (903) 395 -

Contact Fax (903) 395

Contact Email crutledge@coc

6. Total Reimbursement Amount
(total from Block 2, Column 14)
$ 11117.96

Block 2: Line Item Information Per Funding Re

Need Help?

	7. FCC Form 471 Application Number (from Funding Commitment Decision Letter)	8. Funding Request Number (FRN) (from Funding Commitment Decision Letter)	9. Bill Frequency	1 E
1)	1015617	2756215	MONTHL	
2)	1029674	2812070	MONTHL	

Block 3: Billed Entity Certification

I declare under penalty of perjury that the foregoi
Applicant Reimbursement Form on behalf of the
and I certify to the best of my knowledge, informa

Charles E. Rutledge

From: portal@usac.org on behalf of EPC Application Administrator <EPC.Application.Administrator@usac.org>
Sent: Wednesday, November 30, 2016 9:08 AM
To: Charles E. Rutledge
Subject: USAC Notification: New Customer Service Case Created

Hello,

The USAC Client Service Bureau has created the following case:

Description: Charles had a question on a Form 472.
Priority: Medium
Created By: Danita Stands
Received: 11/30/2016 10:07 AM EST
Case Number: 137307

If the details of the case are not correct, you may view/modify the case record here or contact us by phone at (888) 203-8100.

Thank you.

Universal Service Administration Company

NOTE: Please do not reply to this email.

This message has been sent by EPC