

Copy to:
Federal Communications Commission
Mass Media Complaints
1919 M. Street N.W.
Washington, DC 20554

Fairfax County Government
Attn: Cable Regulatory Division
1200 Government Center Parkway
Suite 433
Fairfax, VA 22035

The Washington Post Company
Attn: Investigative Dept.
1150 15th Street N.W.
Washington, DC 20071

EX PARTE OR LATE FILED

13080054

92-266

Mass Media Div.
2025 M St. N.W.
M/s 1800 C1
Washington, D.C. 20554

2/24/93

RECEIVED

MAR 22 1993

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

RECEIVED

Dear Sirs:

I am writing to voice my complaint about the increase rate in my cable service. The total rate of increase since the 10/23/92 billing is 19%. The major increase has been for the Disney service which has gone up a dollar or two every month since the 10/23/92 to make a rate of 45% increase since the 10/23/92 billing.

The cable company has up dated our cable box by their choice on Jan 19, 1993. We were not told that it would be reflected in our monthly bill, but has.

I understand rate increases as part of business but I feel that what has happened this past four months is unfair.

The cable company has waved the \$3.29 rate adjustment on the 2/23/93 billing after my complaint. That doesn't totally satisfy me though.

0

1008

I have enclosed copies of the rest

18 Shilling Way
Jackson, NJ 08527
23 February 1993

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MAR 22 1993

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

92-266

Federal Communications Commission
1919 M Street NW
Washington, DC 20554

ATTN: Cable Regulations

Dear Sirs:

I am writing to you concerning regulating Cable Service.

Enclosed you will find bills for December 1992 and January 1993 and a sheet from the local newspaper guide showing the channel selections.

I have several questions/concerns:

1. Why is it acceptable for the cable company to charge every household the same amount, even though they do not all get the same channels (encl 1)?
2. Why is acceptable for the cable company to, one day charge a specific fee for what was "basic cable" then the next day split the basic cable to basic cable and satellite tier service (encl 2 and 3)?

There must be some way to regulate the cable companies because they are, in effect, monopolies and can charge almost anything they please because the consumers are stuck with one of three possibilities: cable service, lousy air waves (if you can put up an antenna), or nothing at all.

Something must be done to get the cost of cable under control.

Thank you for you time.



Sincerely,

Mary Jean Hunt

Number of Copies rec'd 0
DATE

MAR 1 3 59 PM '93

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03030124

Colman J. ...

July 23, 1943

Dear Mrs

92-266

I am sorry to get your news
I hope that your return
of the laboratory is
was to ...

CABLE CONVERSION CHART

TO USE THIS CHART: Find station number or name in left-hand column, then find name of your cable provider at top of chart. Read down appropriate column to station you selected.

CHANNEL	MONMOUTH CABLE						STORER CABLE			TKR CABLE	
	Adelphia Cable	Freehold	Wall/Asbury	Jackson	Lakewood Howell	Seaside	Monmouth	Central	Brick	L. Beach Island	TRI System
2	2	2	2	2	2	2	2	2	2	30	2
3	3	3	3	3	3	3	37 ¹	37	31	3	
4	4	4	4	4	4	4	4	4	4	28	4
5	5	5	5	5	5	5	5	5	5	7	5
6	6 ¹	6	6	6	6	6		38	18	6	
7	7	7	7	7	7	7	7	7	7	22	7
8	8						8	8			
9	9	9	9	9	9	9	9	9	9	9	9
10	10	10	10	10	10	10		39	34	10	
11	11	11	11	11	11	11	11	11	11	11	11
12	12	31		12	12	12		41		12	
13	13	13	13	13	13	13	13	13	13		13
17	30					25		18	17	17	
29	16	27	27	27	27	27		40	23	29	
31		25	25		25		37				14/19/14 ²
41		29	29		29	26	22	44			16/15/15 ²
47	8/47 ¹	30	26	26	26		23	24			18/15/15 ²
52	24	23	23	23	23	23	18	21	19	23	23
57	15							22			
AMC	23	49	49		56	41					26
A&E	25/42 ¹	48	31		51	14	25	35	24	27	35
BET			33		33		22				17 ¹
BRAVO	63 ¹										
CNBC	29/35 ¹	53	53	20	53	14	10	10	36	34	26
CNN	28	17	17	17	17	17	3	3	3	4	8
C-SPAN	35/44 ¹	42	21		16		19	15	26	31	24
CTN	20/25 ¹	51	51	21	21	29	8	43			41
DISC	20/40 ¹	52	52	25	52	29	6	14	29	32	34
DIS	32	46	46	18	18	19	29	28	27		27

NOTES:
 1. East Brunswick only.
 2. Parlin area, Metuchen area, Aberdeen area.
 3. Non-rebuild areas.
 4. Eagleswood Township, Tuckerton, Little Egg Harbor, Stafford Township, Crestwood VI.

5291 006883

MONMOUTH CABLEVISION

SERVICE INVOICE

03-01-1375441-1	HUNT, MARY JEAN	11/21/92	0872985
SUBSCRIBER NUMBER	SUBSCRIBER NAME	INVOICE DATE	INVOICE NO.

RECEIPTS FROM YOU THROUGH INVOICE DATE HAVE BEEN CREDITED.

DATE	REFERENCE NO.	DESCRIPTION	AMOUNT	BALANCE
EFFECTIVE JANUARY 1993 BILLS WILL BE RECEIVED APPROXIMATELY 5 DAYS LATER THAN THE PRESENT SCHEDULE.				
SPECIAL! PAY PER VIEW MOVIES IN DECEMBER ARE JUST \$2.95.				
GREAT NEWS HBO SUBSCRIBERS. LOOK FOR AN EXPANDED CHANNEL OF HBO STARTING JANUARY 1.				
THE DISNEY CHANNEL FREE PREVIEW NOW THROUGH 12/6 ON CH-18. PARENTAL CONTROL FEATURE OF REMOTE CAN BLOCK PREVIEWS.				
10/24/92		BALANCE FORWARD		.00
11/01/92	113092	CABLE SERVICE	45.75	45.75
11/18/92		PAYMENT REC'D - THANK YOU	45.75CR	.00
		CHARGES- FROM 12/01 TO 12/31		
12/01/92	123192	STD CABLE SVC-ALL HOOKUPS	26.75	26.75
12/01/92	123192	HOME BOX OFFICE	10.50	37.25
12/01/92	123192	THE MOVIE CHANNEL	8.50	45.75
<i>Received 12/5/92</i>				
DUE DATE	PRIOR BALANCE	CHARGES	CREDITS	PAY THIS AMOUNT
12/15/92	.00	91.50	45.75CR	45.75

FOR CUSTOMER SERVICE CALL: 367-2008
FOR SERVICE REPAIR CALL: 367-2582

end

3201 003521

H
MONMOUTH CABLEVISION

SERVICE INVOICE

03-01-1375441-1	HUNT, MARY JEAN	12/31/92	0891366
SUBSCRIBER NUMBER	SUBSCRIBER NAME	INVOICE DATE	INVOICE NO.

RECEIPTS FROM YOU THROUGH INVOICE DATE HAVE BEEN CREDITED.

DATE	REFERENCE NO	DESCRIPTION	AMOUNT	BALANCE	
EFFECTIVE JANUARY 1ST, THE FOLLOWING CHANGES WERE MADE TO THE CHANNEL LINEUP.					
HBO 2 PREMIERS ON CH-47 (AS AN ADD-ON TO HBO SERVICE)					
*** PLAYBOY (CH-40) HAS BEEN DROPPED ***					
ACCESS (P/T ON CH-25) IS NOW PART OF OUR BASIC ANTENNA SERVICE.					
PARENTAL CONTROL FEATURE OF REMOTE CAN BLOCK PREVIEWS.					
11/23/92		BALANCE FORWARD		.00	
12/01/92	123192	CABLE SERVICE	45.75	45.75	
12/15/92		PAYMENT REC'D - THANK YOU	45.75CR	.00	
CHARGES- FROM 01/01 TO 01/31					
01/01/93	013193	BASIC CABLE ANTENNA SERVI	8.95	8.95	
01/01/93	013193	SATELLITE TIER SERVICE	15.55	24.50	
01/01/93	013193	ADD'L OUTLET BASIC ANTENN	2.00	26.50	
01/01/93	013193	ADD'L OUTLET SATELLITE TI	5.00	31.50	
01/01/93	013193	HOME BOX OFFICE	11.50	43.00	
01/01/93	013193	THE MOVIE CHANNEL	8.50	51.50	
DUE DATE PRIOR BALANCE CHARGES CREDIT PAY THIS AMOUNT					
1/23/93		.00	97.25	45.75CR	51.50

FOR CUSTOMER SERVICE CALL: 367-2008
FOR SERVICE REPAIR CALL: 367-2582

end 3

13030115



City of Cannon Falls

Goodhue County

306 W. Mill Street • Cannon Falls, MN 55009 • (507) 263-3954

February 25, 1993

Office of Secretary
Federal Communications Commission
Washington, DC 20554

Re: Cable Television Company Regulation

To Whom it May Concern:

RECEIVED

MAR 22 1993

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

92-2663

MAR 23 1993 3 15 PM '93

RECEIVED

The City of Cannon Falls wishes to offer comment on the proposed rules relating to regulation of rates of cable television franchise holders.

The City of Cannon Falls issued a cable television franchise for the first time in 1984. The franchise provided for a two tier rate system at a cost of \$5.95 for economy with an added \$3.95 per month for the second level of service. At about the same time the Federal Government preempted our authority to regulate rates. The Company immediately created a single tier system at \$8.95 per month.

Since the original franchise, the system has been sold twice and rates increased steadily to the current rate of \$22.00 per month. This increase to two and one-half times the original cost, far exceeds the inflation rate for the same period and cannot be justified.

The cable television companies have abused the discretion that was granted to them and it is now time to reign in this abuse. Our citizens are being victimized by these excessive charges and have no voice in the rate setting process.

The City Council of Cannon Falls expresses its support for the points made in the filing of the National League of Cities on this matter. The City strongly urges the FCC to return regulation of rates to the local communities. We have the capacity to monitor the rates and will make sure that the interests of the consumer are properly protected. Thank you.

Yours truly,

Dallas Larson,
City Administrator

cc: Midwest Cablevision

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[Handwritten signature]

