



OABCIG



Odebolt Arthur Battle Creek Ida Grove Community School District

Julie Weeda
Director of Technology &
Innovation
OABCIG Community
School District
900 John Montgomery Dr.
Ida Grove, IA 51445
712-364-3371
jweeda@oabcig.org

November 30, 2018

Letter of Appeal
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

To Whom It May Concern:

This is a letter of appeal to the FCC on an E-Rate program (CC Docket No. 02-6) as a result of an appeal denial by USAC and a Revised Commitment Adjustment Letter for Funding Year 2017 issued by USAC on October 16, 2018 for the following:

Applicant/Organization Name	Odebolt-Arthur Community School District
BEN	132374
Form 471	171043125
Funding Request Number	1799098784
Service Provider	Rick's Computers
Service Provider Identification Number	143004942
Funding Year	FY 2017/8

The Odebolt-Arthur School District merged with the Battle Creek-Ida Grove School District, effective July 1, 2018, FY 2018-2019. At the instruction of USAC a newly created district named Odebolt Arthur Battle Creek Ida Grove Community School District, OABCIG was created. This district was created in January, 2018 with USAC in EPC. The new BEN is 17017115. All entities that were under each individual district were moved under the new district in January, 2018.

On May 10, 2017 I submitted and certified our 471 Form 171043125 for the Odebolt-Arthur School District. I received no inquiries or review questions during the form 471 review by USAC. On July 13, 2017 we received our Funding Commitment Decision Letter stating the 471 form 171043125 was funded. The 486 form with FCC registration #0002568261 was submitted and approved on 8/28/2017. At the conclusion of the work, we submitted a BEAR request to USAC on 11/6/2017. This request was denied with USAC on 12/11/2017 as the reviewer stated we had not sent complete documents for review. On 1/30/2018 a new BEAR request was submitted with complete documentation, including highlighted fields on the invoice to comply with documentation requirements. On March 12, 2017 we created a Customer Service Request case number 228267 with USAC to check on the status of the BEAR request. Over the phone I was advised to wait a full 60 days before requesting the status/further review to give it time to move through the review process. The case was closed, with USAC noting the "user has been deactivated."

Additionally, on March 12, 2018 at 1:45PM I was emailed by Frank Joseph with USAC Case Management Program Integrity Assurance. In this email it stated, "USAC has identified an issue with your FCC Form 471 applications and funding requests included in the attachment to this e-mail and we need additional information to complete our review." In his email attachment it stated, "the products and services in Funding Request Number (FRN) 1799098784 were not posted on the FCC Form 470 170063362 that you cited." I reviewed the FRN and 470 documents, responding to Frank Joseph on March 12, 2018 at 5:41PM. In my response, I noted that I had made a clerical error on the FRN 1799098784 by marking "Basic Maintenance of Internet Connections" instead of "Internal Connections." I also noted that the establishing form 470 was correct for the service requested and I included the invoice as evidence that the services performed was Internal Connections service/s. I will also note that after sending this email to Frank Joseph, I was never contacted again by the PIA reviewer.

I contacted USAC Customer Service on April 9, 2018 case #233481 to request a status update on the PIA review and to ensure there were no further questions for me, as previously mentioned I was never contacted again, not even to let me know my response had been received. USAC Customer service noted that they were unable to see any communication from anyone at USAC to me therefore the case was being closed. I received three responses from Customer Service on this case but basically, they could not help until the review was finalized. As a result, I did contact Frank Joseph via email, using the same email thread he originally sent to me and I sent my review inquiry to, on April 9, 2018 and again on April 11, 2018. No response was received. In April, 2018 Pam Jacobs, our Iowa E-Rate Coordinator at the Iowa Department of Education, had me complete a write up of the process up to this point, including all my documentation, and she escalated it internally with USAC herself. Also, upon recommendation from Pam I called the phone number listed from Frank Joseph and left several voicemails with him. No response was received.

On July 24, 2018 we received an E-Rate Commitment Adjustment Letter for the Odebolt-Arthur Community School District. In this letter, we were notified that our funding was reduced to \$0.00 as a result of "*Failure to post a FCC Form 470 for the category of service for which the applicant sought funding on the FCC Form 471.*" As a result of this notification, on July 25, 2018 I tried to submit an appeal in EPC to USAC on this decision, citing that the 470 was posted correctly but on the 471 I made a clerical error, which the USAC review did not catch (but I would have happy fixed had known of the issue). However, the EPC system would not let me as there were no longer any related entities under the BEN/EPC system for Odebolt-Arthur. The creation of the new OABCIG district/BEN in USAC's EPC system, and the moving of the associated entities, now made it so I could not use the EPC system for my appeal. Therefore, on July 25, 2018 I emailed my appeal to USAC at: appeals@usac.org, and appeals@sl.universalservice.org. I noted in my email and appeal letter that I was not able to use the EPC system to submit my appeal therefore I was submitting it via email. I did not hear or receive anything from USAC, nor did I see anything in the Odebolt-Arthur EPC. So on September 25, 2018 I called USAC Customer Service, case #249535 as requested a status inquiry of my appeal. At this time I was told that they could not find record of my appeal and I was asked to send my documentation to them to attached to my case. On September 25, 2018 at 11:50AM, using my original July 25, 2018 email, I again sent to USAC, at the email addresses appeals@usac.org, and appeals@sl.universalservice.org, a copy of my original message and appeal letter. I also noted with the email that I had sent this originally on July 25, 2018 and that I was not able to file the appeal in the USAC EPC system. Additionally, I contacted Pam Jacobs, Iowa E-Rate Coordinator with the Iowa Department of Education regarding USAC not having any record of my appeal email. She then contacted John Noran with USAC. He responded to Pam, who forwarded the message to me. His response was, "*The system problem that was preventing the applicants from filing appeals also prevented us from creating the appropriate appeal records in EPC. That system problem was recently fixed, and the appeals were created yesterday. The appeals should show up under the 'FRN Appeals' menu item for the entity profile page for each of these districts in EPC.*"

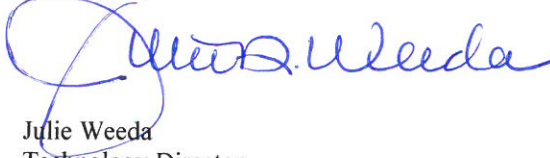
On October 16, 2018 we received a Revised Funding Commitment Decision letter as a result of my appeal request which was put into EPC by USAC on September 25, 2018. The RFCDL stated that the appeal had been denied; "*Our records show that your appeal was filed more than 60 days after the date your decision letter was issued. Your appeal was filed on Sept 25, 2018. Commitment Adjustment Letter was issued on July 23, 2018. Federal Communications Commission (FCC) rules require appeals to be filed within 60 days of the date on the decision letter being appealed. FCC rules do not permit the Universal Service Administrative Company (USAC) to consider your appeal.*" On October 17, 2018 I created a new Customer Service case #251932 with USAC. In this case I was asked to submit my documentation again about the process I had been through with them from start to finish, and information about the system glitch that caused me not to be able to file the appeal in USAC in July originally, and that my appeal was re-submitted to USAC on September 25 when the system glitch had been corrected and allowed my appeal to be created by USAC.

Upon receiving the appeal denial for Odebolt-Arthur, Pam Jacobs, our Iowa E-Rate Coordinator with the Iowa Department of Education sent all my documentation to Leslie Freeelow at USAC to make sure they were aware of my case and this issue with EPC. It is important to note that I have also had the same issue and process described in this letter with the Battle Creek-Ida Grove Community School District, which was the other district to merge with Odebolt-Arthur. However, I do not yet have a final RFCDL based on my appeal to USAC for the Battle Creek-Ida Grove Community School District at the time of this letter to you.

Therefore, I am writing this letter to the FCC to appeal USAC's decision. In summary, the equipment/service requested within FRN# 1799098784 is E-Rate eligible equipment/service under the Internal Connections service category, which the establishing FCC Form 470 # 170063362 does state the Internal Connections service category. I made a clerical error when selecting the service type on the form 471 #171043125 by marking Basic Maintenance of Internal Connections; instead of Internal Connections. I did not receive any inquiries from a PIA reviewer during the review of my form 471. If the clerical error had been brought to my attention during the review, I would have acknowledged my clerical error and corrected it with the reviewer at that time. Instead, this clerical error was not found until I submitted for reimbursement. Additionally, the district merger, and subsequent creation of the new district with USAC and EPC was a part of the problem which lead to this letter of appeal to the FCC.

I am respectfully requesting to amend the FRN# 1799098784, form 471 #171043125 to correct my clerical error, marking the service type as Internal Connections. Additionally, I request the dismissal of the Commitment Adjustment and Revised Commitment Adjustment made by USAC in its entirety for the Funding Request # 1799098784. And further requesting that our funding be re-instated so we may submit for reimbursement. I have attached all the pertinent documentation to follow this process, as noted in this letter. If you have any further questions, please contact at the email and phone numbers listed below.

Thank you,



Julie Weeda
Technology Director
OABCIG Community School District
PH: 515-971-8192 (cell)
PH: 712-364-3371 ext. 236
jweeda@oabcig.org



Revised Funding Commitment Decision Letter

Funding Year 2017

Contact Information:

Julie Weeda
ODEBOLT-ARTHUR COMMUNITY SCHOOL
DISTRICT
600 S MAPLE ST
ODEBOLT, IA 51458
jweeda2@oabcig.org

BEN: 132374

Post Commitment Wave: 31

Totals

Original Commitment Amount	\$19,610.50
Revised Commitment Amount	\$0.00

What is in this letter?

Thank you for submitting your post-commitment request for Funding Year 2017 Schools and Libraries Program (E-rate) funding. Attached to this letter, you will find the revised funding statuses and/or post commitment changes to the original Funding Commitment Decision Letter (FCDL) you received. Below are the changes that were made:

- Appeals

The Universal Service Administrative Company (USAC) is providing this information to both the applicant(s) and the service provider(s) so that all parties are aware of the post-commitment changes related to their funding requests and can work together to complete the funding process for these requests.

Next Steps

1. **File the FCC Form 486**, Service Confirmation and Children's Internet Protection Act (CIPA) Certification Form, for any FRNs included in this RFCDL, if you have not already done so. Please review the CIPA requirements and file the form(s).



BEN Name: ODEBOLT-ARTHUR COMMUNITY SCHOOL DISTRICT

BEN: 132374

Post Commitment Wave: 31

- o **If USAC approved funding on an FRN in your original FCDL**, the deadline to submit the FCC Form 486 is 120 days from the date of the original FCDL or from the service start date (whichever is later).
 - o **If a new FRN was created for this RFCDL or funding was not approved on an FRN in your original FCDL but is approved in this RFCDL**, the deadline to submit the FCC Form 486 is 120 days from the date of this RFCDL or from the service start date (whichever is later).
2. **Invoice USAC**, if you or your service provider have not already done so. Work with your service provider(s) to determine if your bills will be discounted or if you will request reimbursement from USAC after paying your bills in full.
- **If you (the applicant) are invoicing USAC:** You must pay your service provider(s) the full cost for the services you receive and file the [FCC Form 472](#), the Billed Entity Applicant Reimbursement (BEAR) Form, to invoice USAC for reimbursement of the discounted amount.
 - **If your service provider(s) is invoicing USAC:** The service provider(s) must provide services, bill the applicant for the non-discounted share, and file the [FCC Form 474](#), the Service Provider Invoice (SPI) form, to invoice USAC for reimbursement for the discounted portion of costs. Every funding year, service providers must file an [FCC Form 473](#), the Service Provider Annual Certification Form, to be able to submit invoices and to receive disbursements.
 - **To receive an invoice deadline extension, the applicant or service provider** must request an extension on or before the last date to invoice. **If you anticipate, for any reason, that invoices cannot be filed on time**, USAC will grant a one-time, 120-day invoice deadline extension if timely requested.

How to Appeal or Request a Waiver of a Decision

You can appeal or request a waiver of a decision in this letter **within 60 calendar days** of the date of this letter. Failure to meet this deadline will result in an automatic dismissal of your appeal or waiver request.

Note: The Federal Communications Commission (FCC) will not accept appeals of USAC decisions that have not first been appealed to USAC. However, if you are seeking a waiver of E-rate program rules, you must submit your request to the FCC and not to USAC. USAC is not able to waive the E-rate program rules.

- **To submit your appeal to USAC**, visit the Appeals section in the [E-rate Productivity Center \(EPC\)](#) and provide the required information. USAC will reply to your appeal submissions to confirm receipt. Visit USAC's [website](#) for additional information on submitting an appeal to USAC, including step-by-step instructions.
- **To request a waiver of the FCC's rules or appeal USAC's appeal decision**, please submit it to the FCC in proceeding number CC Docket No. 02-6 using the [Electronic Comment Filing System \(ECFS\)](#). Include your contact information, a statement that your filing is a waiver request,



BEN Name: ODEBOLT-ARTHUR COMMUNITY SCHOOL DISTRICT

BEN: 132374

Post Commitment Wave: 31

identifying information, the FCC rule(s) for which you are seeking a waiver, a full description of the relevant facts that you believe support your waiver request and any related relief, and any supporting documentation.

For appeals to USAC or to the FCC, be sure to keep a copy of your entire appeal, including any correspondence and documentation, and provide a copy to the affected service provider(s).

Obligation to Pay Non-Discount Portion

Applicants are required to pay the non-discount portion of the cost of the eligible products and/or services to their service providers. Service providers are required to bill applicants for the non-discount portion of costs for the eligible products and/or services. The FCC stated that requiring applicants to pay the non-discounted share of costs ensures efficiency and accountability in the program. If using the BEAR invoicing method, the applicant must pay the service provider in full (the non-discount plus discount portion) **before** seeking reimbursement from USAC. If using the SPI invoicing method, the service provider must first bill the applicant **before** invoicing USAC.

Notice on Rules and Funds Availability

The applicants' receipt of funding commitments is contingent on their compliance with all statutory, regulatory, and procedural requirements of the Schools and Libraries Program and the FCC's rules. Applicants who have received funding commitments continue to be subject to audits and other reviews that USAC and/or the FCC may undertake periodically to assure that funds that have been committed are being used in accordance with such requirements. USAC may be required to reduce or cancel funding commitments that were not issued in accordance with such requirements, whether due to action or inaction, including but not limited to that by USAC, the applicant, or the service provider. USAC, and other appropriate authorities (including but not limited to the FCC), may pursue enforcement actions and other means of recourse to collect improperly disbursed funds.



BEN Name: ODEBOLT-ARTHUR COMMUNITY SCHOOL DISTRICT
BEN: 132374
Post Commitment Wave: 31

Revised Funding Commitment Decision Overview

Funding Year 2017

Funding Request Number (FRN)	Service Provider Name	Request Type	Revised Committed	Review Status
1799098784	Rick's Computers, Inc.	Appeals	\$0.00	Denied



BEN Name: ODEBOLT-ARTHUR COMMUNITY SCHOOL DISTRICT

BEN: 132374

Post Commitment Wave: 31

Post Commitment Request Number: 123874	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1799098784	Service Type: Basic Maintenance of Internal Connections	Original Status: Funded	Revised Status: Funded
FCC Form 471: 171043125			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$0.00	Total Eligible One Time Charges	\$0.00
Total Pre-Discount Charges		\$0.00	
Discount Rate		70.00%	
Revised Committed Amount		\$0.00	

Dates	
Service Start Date	7/1/2017
Contract Expiration Date	6/30/2018
Contract Award Date	5/8/2017
Service Delivery Deadline	9/30/2018
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	Rick's Computers, Inc.
SPIN (498ID)	143004942
Contract Number	
Account Number	
Establishing FCC Form 470	170063362

Consultant Information	
Consultant Name	
Consultant's Employer	
CRN	

Revised Funding Commitment Decision Comments:
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Post Commitment Rationale:

Our records show that your appeal was filed more than 60 days after the date your decision letter was issued. Your appeal was filed on Sept 25, 2018. Commitment Adjustment Letter was issued on July 23, 2018. Federal Communications Commission (FCC) rules require appeals to be filed within 60 days of the date on the decision letter being appealed. FCC rules do not permit the Universal Service Administrative Company (USAC) to consider your appeal.

BEN	BEN Name	Post-Comrr Post-Comrr FRN	Post-Comrr Post-Commitment Rationale (FRN Level)	Original FRN Revised FRN RFCDL Corr FCC Form 47 Service Type	Establishing F SPIN	Service Provi
	ODEBOLT- ARTHUR COMMUN TITY SCHOOL DISTRICT	132374	Appeals	Our records show that your appeal was filed more than 60 days after the date your decision letter was issued. Your appeal was filed on Sept 25, 2018. Commitment Adjustment Letter was issued on July 23, 2018. Federal Communications Commission (FCC) rules require appeals to be filed within 60 days of the date on the decision letter being appealed. FCC rules do not permit the Universal Service Administrative Company (USAC) to consider your appeal.	Funded	Funded
		17990987	Denied	Basic Maintenance of Internal Connections	171043125	170063362
		123874	84			143004942
						Rick's Computers, Inc.

Contract N Account N Service Star Contract E Contract A Contract E Months Of Total Eligib Total Eligib Total Pre-D Discount R Revised Col Invoice De Wave Num Service Del Consultant CRN

Consultant Employer Name

01-Jul-2017	30-Jun-2018	08-May-2017	12	\$0.00	\$0.00	\$0.00	70.00%	\$0.00	28-Jan-2019	30-Sep-31 2018
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Julie Weeda <jweeda@oabcig.org>

Fwd: YOUR E-RATE PROGRAM REMITTANCE STATEMENT: 443023795

1 message

Kathy Leonard <kleonard@oabcig.org>
To: Julie Weeda <jweeda@oabcig.org>

Mon, Dec 11, 2017 at 3:20 PM

----- Forwarded message -----

From: <CustomerSupport@usac.org>

Date: Mon, Dec 11, 2017 at 3:14 PM

Subject: YOUR E-RATE PROGRAM REMITTANCE STATEMENT: 443023795

To: kleonard2@oabcig.org



**Universal Service
Administrative Co.**

**SCHOOLS AND LIBRARIES BEAR PROGRAM REMITTANCE STATEMENT
As Of December 11, 2017**

Attn: Kathy Leonard

ODEBOLT-ARTHUR COMMUNITY SCHOOL DISTRICT

RE: FCC Form 498 ID 443023795

This notice provides an explanation of your entity's **Billed Entity Applicant Reimbursement (BEAR) payment** for the following invoices.

	Approved
12/11/2017143004942 Rick's Computers, Inc. 1799098784 OA Cat 2 BEAR 17-18	\$0.00
Applicant Name:ODEBOLT-ARTHUR COMMUNITY SCHOOL DISTRICT;SLD	
Invoice Number:2722962;BEAR Letter Date:12/11/2017;Line Item Detail	
Number:8932174;Amount Requested:16471.03;Incomplete documents provided for review;1239;	
Total Approved Disbursement	<u>\$0.00</u>
Total Actual Disbursement:	<u>\$0.00</u>

If you have any questions, please contact USAC Customer Operations at (888) 641-8722 or CustomerSupport@usac.org. You may also visit us at www.usac.org.

#228267

Summary News Related Actions

Case Details

Topic FCC Form 472 - BEAR - Status Inquiry
Status Closed
Priority Medium
Inquiry Type Phone

Created By User has been deactivated
Created On 3/12/2018 8:56 AM CDT
Organization BATTLE CREEK-IDA GROVE COMMUNITY SCHOOLS

Case Description

Description I need to check the status of two invoices, #2764617 and #2764621.

Case Artifacts

Documents

Name	Uploaded By	Upload Date
No items available		

Attachments

Attachment	Attachment Type
No items available	

Case Thread

User	Note	Date
No items available		

Case Contact

Case Contact Julie Weeda



Julie Weeda <jweeda@oabcig.org>

APPLICATION #171043125

5 messages

Joseph, Frank <Frank.Joseph@sl.universalservice.org>
To: "jweeda2@oabcig.org" <jweeda2@oabcig.org>

Mon, Mar 12, 2018 at 1:45 PM

Subject: E-rate Application Information Request

Response Due Date: 03/19/2018

USAC has identified an issue with your FCC Form 471 applications and funding requests included in the attachment to this e-mail and we need additional information to complete our review. In order to complete this review efficiently, this request for information has been sent to you via an external email server rather than via EPC system. Please respond to the information requests in the attachment. We advise you to provide responses to all of the questions before submitting your answers.

Additionally, you will be contacted by a PIA reviewer within the next couple of days after receiving this e-mail to assist you with answering this request. Please review the request for any questions you may have when PIA reviewer gets in touch with you.

Please respond to this request at your earliest convenience and provide all of the information requested. Otherwise, your commitments may be rescinded in full.

Frank Joseph

Case Management, USAC SLP

Program Integrity Assurance

USAC, Schools and Libraries Program

Phone: 973-581-5105

E-mail: frank.joseph@sl.universalservice.org

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 **Part411.pdf**
71K

Julie Weeda <jweeda@oabcig.org>
To: "Jacobs, Pam [IDOE]" <pam.jacobs@iowa.gov>

Mon, Mar 12, 2018 at 2:42 PM

I also got this one too for OA.

Julie D. Weeda

Director of Innovation & Technology Integration

OA & BCIG Community School Districts

jweeda@oabcig.org

712-364-3371 ext. 236

712-668-2289 ext. 302

"While we try to teach our children all about life, our children teach us what life is all about." ~ Angela Schwindt

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 **Part411.pdf**
71K

Julie Weeda <jweeda@oabcig.org>
To: "Joseph, Frank" <Frank.Joseph@sl.universalservice.org>
Cc: Julie Weeda <jweeda@oabcig.org>

Mon, Mar 12, 2018 at 5:41 PM

Hello.

Thank you for your email and request. I have attached the completed page with my response and documentation.

As noted in the attached response, I mistakenly put "basic maintenance of internal connections" as the service type on the 471 form when I should have put "internal connections." Would you please change the service type on the 471 forms to "internal connections" (which will then match what I put on the form 470). I am also sending the invoice as a separate attachment (it is also given in the attached response) as well so you can see evidence of this.

Thank you for your assistance. Please let me know if you have any other questions.

Julie D. Weeda

Director of Innovation & Technology Integration

OA & BCIG Community School Districts

jweeda@oabcig.org

712-364-3371 ext. 236

712-668-2289 ext. 302

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[Quoted text hidden]

2 attachments

 **OA Response.pdf**
758K

 **Odebolt Cat 2 Invoice.pdf**
688K

Julie Weeda <jweeda@oabcig.org>
To: "Joseph, Frank" <Frank.Joseph@sl.universalservice.org>

Mon, Apr 9, 2018 at 4:52 PM

Frank,

I am writing to find out the status of this issue and where we are at with my request to correct my clerical error on the form 471. I have set up a Customer Service Case (#233481) but they do not see our communication and cannot assist me. Additionally, your first email stated that I would be contacted by a PIA reviewer to assist me in gathering data. I did want to let you know that no one (no PIA reviewer) contacted me.

Please let me know what I can do to help moved this issue and a resolution forward. I have submitted my invoices for reimbursement but as a result of this clerical error that process cannot move forward until the clerical error is fixed. I would greatly appreciate you help with this. You may reach my in my office at 712-364-3371 ext 236 or via my cell phone (as I travel between 3 buildings) at 515-971-8192.

Thank you in advance for your assistance!

Julie D. Weeda

Director of Innovation & Technology Integration

OA & BCIG Community School Districts

jweeda@oabcig.org

712-364-3371 ext. 236

712-668-2289 ext. 302

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[Quoted text hidden]

2 attachments

 **OA Response.pdf**
758K

 **Odebolt Cat 2 Invoice.pdf**
688K

Julie Weeda <jweeda@oabcig.org>
To: "Joseph, Frank" <Frank.Joseph@sl.universalservice.org>

Wed, Apr 11, 2018 at 12:19 PM

Frank,

I am writing to find out the status of this issue and where we are at with my request to correct my clerical error on the form 471. I have set up a Customer Service Case (#233481) but they do not see our communication and cannot assist me. Additionally, your first email stated that I would be contacted by a PIA reviewer to assist me in gathering data. I did want to let you know that no one (no PIA reviewer) contacted me.

Please let me know what I can do to help moved this issue and a resolution forward. I have submitted my invoices for reimbursement but as a result of this clerical error that process cannot move forward until the clerical error is fixed. I would greatly appreciate you help with this. You may reach my in my office at 712-364-3371 ext 236 or via my cell phone (as I travel between 3 buildings) at 515-971-8192.

Thank you in advance for your assistance!

Julie D. Weeda

Director of Innovation & Technology Integration

OA & BCIG Community School Districts

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712-364-3371 ext. 236

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[Quoted text hidden]

2 attachments



OA Response.pdf

758K



Odebolt Cat 2 Invoice.pdf

688K

FCC Form 470 Does not Support the Form 471 Request

Issue

USAC is currently reviewing your FCC Form 471 application, and we have identified an issue that we need you to help us resolve.

What is the issue?

We have determined that the products and services in Funding Request Number (FRN) **1799098784** were not posted on the FCC Form 470 **170063362** that you cited.

This is an issue because you are required to competitively bid all products and services on which you are seeking E-rate discounts. (For reference, please read USAC's information on the [competitive bidding process](#).) This FRN is a request for products and services for the service type **Basic Maintenance of Internal Connections**, which was not posted on the referenced FCC Form 470.

Please read all of the questions, descriptions, and requests below. Please give enough detail, insight, and clarity to help the reviewers fully understand your specific situation.

Check the boxes for statements that apply, and where applicable, type the information requested into the text boxes. If your information is too detailed for the text box, or if you need to provide additional documentation, click "Browse" to upload relevant files or documentation.

Question(s)

Your response to PIA's questions:

#	Question	Your Response
1	<p>Is the FCC Form 470 mentioned above the correct FCC Form 470 that was posted for the service type requested on the FRN mentioned above?</p> <p>1a If Yes, you have no further questions.</p> <p>1b If No, please provide the correct FCC Form 470 Number that was posted for the requested service type.</p>	<p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <hr/>
2	<p>If you would like to provide any additional information about these issues that have not been addressed above:</p> <p>Use the text box to type information, or upload additional documentation using the "Browse" button.</p>	<p>I mistakenly put "basic maintenance of internal connections" as the service type on the 471 form when I should have put "internal connections." Would you please change the service type on the 471 forms to "internal connections" (which will then match what I put on the form 470). I am also sending the invoice along as well so you can see evidence of this.</p>



Rick's Computers Inc.

4482 Highway 175
Danbury, IA 51019
Phone: 712-893-2444
Fax: 712-893-2277
e-mail: sales@riks.com
www: http://www.riks.com/

Frank Joseph
-documentation
to Support
Clerical error on 471

Invoice

Invoice No.
95224

Bill To

Odebolt-Arthur Community School
* electronic mailing
600 S. Maple St.-P.O.Box 475
Odebolt, IA 51458

Ship To

Odebolt-Arthur Community School
Office of Superintendent
600 S. Maple St.-P.O.Box 475
Odebolt, IA 51458

* work performed is "Internal Connections"

P.O. Number	Terms	Due Date	Sold By	Ship Via	Date
NETWORK	Net 15	09/29/17	MB	DELIVERED	09/14/17

Item	Description	Qty	Price Each	Amount
01-SSC-4271	WIFI & NETWORKING PROJECT - MIDDLE SCHOOL		0.00	0.00
	SONICWALL NSA 3600 SECURE UPG PLUS 3YR	1	5,615.00	5,615.00
	SER.# C0EAE4F0873E			
	MSRP of e-rate eligible hardware is \$3,995.00			
AH-ER-NG-5YR-2	AEROHIVE AP250, FCC, 5 YEARS SELECT	12	525.00	6,300.00
50	SER.# 02501706011055, 02501706011163, 02501706011244, 02501706011551, 02501706011624, 02501706011632, 02501706011637, 02501706012129, 02501706012701, 02501706012939, 02501706013664, 02501706013669			
AH-ER-NG-5YR-5	AEROHIVE AP550, 5 YEARS SELECT SUPPORT, MFR	1	720.00	720.00
50	STANDARD WARRANTY			
	SER.# 05501706021210			
LABOR	ON-SITE LABOR & TRAVEL TIME	25	75.00	1,875.00
MILEAGE	MILEAGE	124	0.40	49.60
6000031	CABLE CAT6 ETHERNET	439	0.25	109.75
	WIFI & NETWORKING PROJECT - ELEMENTARY		0.00	0.00
JL386A	HPE 1920S 48G 4SFP PPoE+ 370W SWITCH	1	1,090.00	1,090.00
	SER.# CN76K3R061			
J9981A	HP 1820-48G SWITCH U.S	1	600.00	600.00
	SER.# CN57GMX1PL			
AH-ER-NG-5YR-2	AEROHIVE AP250, FCC, 5 YEARS SELECT	11	525.00	5,775.00
50	SER.# 02501706011130, 02501706011202, 02501706011610, 02501706011679, 02501706011727, 02501706011917,			
THANK YOU FOR DOING BUSINESS WITH RICK'S COMPUTERS!			Subtotal	\$25,150.05
			Sales Tax (0.0%)	\$0.00
			Total	



Rick's Computers Inc.

4482 Highway 175
Danbury, IA 51019
Phone: 712-893-2444
Fax: 712-893-2277
e-mail: sales@riks.com
www: http://www.riks.com/

Invoice

Invoice No.

95224

Bill To

Odebolt-Arthur Community School
* electronic mailing
600 S. Maple St.-P.O.Box 475
Odebolt, IA 51458

Ship To

Odebolt-Arthur Community School
Office of Superintendent
600 S. Maple St.-P.O.Box 475
Odebolt, IA 51458

P.O. Number	Terms	Due Date	Sold By	Ship Via	Date
NETWORK	Net 15	09/29/17	MB	DELIVERED	09/14/17

Item	Description	Qty	Price Each	Amount
AH-ER-NG-5YR-5 50	02501706012010, 02501706012635, 02501706012668, 02501706013165, 02501706203081 AEROHIVE AP550, 5 YEARS SELECT SUPPORT, MFR STANDARD WARRANTY SER.# 05501706021324	1	720.00	720.00
LABOR	ON-SITE LABOR & TRAVEL TIME	25	75.00	1,875.00
MILEAGE	MILEAGE	124	0.40	49.60
6000031	CABLE CAT6 ETHERNET	440	0.25	110.00
UPS1000	TRIPPLITE 1000VA UPS SER.# 2706GVHOM823401222	1	149.00	149.00
2910B	WIREMOLD 2900 END CAP	1	2.00	2.00
569014-2	Amp 110 Female RJ45 Jack	2	6.00	12.00
5-557315	AMP MALE RJ45 ROUND	1	0.60	0.60
GIG03BK	CABLE GIGABIT PATCH CORD 03FT BLACK	1	3.00	3.00
GIG07BK	CABLE GIGABIT PATCH CORD 07FT BLACK	1	4.50	4.50
923-00864	SVC,BATTERY,RAID CARD, XSERVE	1	90.00	90.00

THANK YOU FOR DOING BUSINESS WITH RICK'S COMPUTERS!

Subtotal	\$25,150.05
Sales Tax (0.0%)	\$0.00
Total	\$25,150.05

- ineligible Soniowall 23,530.05
items
(only \$395 eligible)

#233481 - OA 17-18 471 Corrections

[Summary](#) [News](#) [Related Actions](#)

Case Details

Topic FCC Form 471 - Other
Status Closed
Priority High
Inquiry Type Web

Form Type FCC Form 471
Form Number 171043125
Created By Julie Weeda
Created On 4/9/2018 4:45 PM EDT
Organization ODEBOLT-ARTHUR COMMUNITY SCHOOL DISTRICT

Case Description

Description I have not gotten a response back regarding the change in my 471 form #171043125, regarding Funding Request Number (FRN) 1799098784. I was contacted via email on March 12 by Frank Joseph, Case Management, requesting information on my form 471. In my return email response on March 12th (see attachment) I noted that I made a clerical error on the 471 service type by marking the "basic maintenance of internal connections" instead of "internal connections." The form 470 was marked correctly, but I made the clerical error on the form 471. I requested that the change be made to my form 471 #171043125, regarding Funding Request Number (FRN) 1799098784 to change to the correct category service. I also sent invoice documentation with my response to show that the service type should be internal connections. I have also attached this documentation here as well.

Additionally, I believe this issue has created an invoicing problem with the BEAR I filed on January 30, 2018. The BEAR form ID is #2764617. If the clerical error on the form 471 could be fixed, I believe this would also help with the reimbursement status of the BEAR form. Please let me know if you need any additional information to help resolve my clerical error and these issues.

Case Artifacts

Documents

Name	Uploaded By	Upload Date
OA Response	Julie Weeda	4/9/18 4:45 PM
OA Email Response to 471 questions	Julie Weeda	4/9/18 4:45 PM

Attachments

Attachment	Attachment Type
No items available	

Case Thread

User	Note	Date
USAC	<p>Julie,</p> <p>This funding request has already finished review and has been funded, so it is too late to respond to PIA inquiries.</p> <p>Your invoice is still under review, so until a decision is reached there is nothing you could do with that except cancel it. If it ends up being rejected because of this clerical error, your option would be to submit an appeal to USAC stating that this was in fact an error and provide documentation backing this up. If the appeal is approved, you would be able to re-invoice at that time.</p> <p>If you have any additional questions or concerns, you may reopen the case and add a note. If the case cannot be reopened, please create a new customer service case or contact the Client Service Bureau at 888-203-8100.</p>	4/9/2018 6:05 PM EDT

User	Note	Date
Julie Weeda	I am requested to re-open this case. In the message from Frank Joseph with Case Management, it stated that I would be contacted by a PIA reviewer to assist me with supplying documentation regarding the request (please see the email in my first case attachments). I was never contacted by a PIA reviewer. I did submit a return email to Frank Joseph with my clerical error issue and request to have the form 471 changed but I was not contacted by a PIA reviewer. I have called and will also be emailing Frank Joseph about the status of his request and my return response but I am not sure why I was never contacted and the case/review has not been processed. As a result I believe that this issue is holding up my invoicing of the BEAR process. I am happy to supply any further documentation needed but I do not know how to move the case/review forward to resolve the issue.	4/9/2018 5:44 PM EDT
USAC	Julie, We see that you reopened this case but we have not received any new information. If you have a question or concern, please submit it as a note to the case.	4/9/2018 5:44 PM EDT
USAC	Julie, We are unable to see communication from anyone at USAC please reach out to the contact on the email to see if they have additional information on this issue. If you have any additional questions or concerns, you may reopen the case and add a note. If the case cannot be reopened, please create a new customer service case or contact the Client Service Bureau at 888-203-8100.	4/9/2018 5:23 PM EDT

Case Contact

Case Contact Julie Weeda

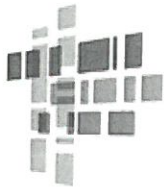


Julie Weeda <jweeda@oabcig.org>

USAC Notification - E-rate Commitment Adjustment Letter available for ODEBOLT-ARTHUR COMMUNITIY SCHOOL DISTRICT, BEN: 132374

EPC Application Administrator <EPC.ApplicationAdministrator@usac.org>
To: jweeda2@oabcig.org, kleonard2@oabcig.org

Mon, Jul 23, 2018 at 4:19 PM



Universal Service
Administrative Co.

We are informing you that a Commitment Adjustment Letter has been issued for your E-rate funding commitment. Attached are copies of the Commitment Adjustment Letter and supplement for your review. These documents provide important information about changes that USAC has determined are necessary for previously committed funds and any funds that now may be owed to USAC. The supplement is an Adjustment Report in a spreadsheet format that indicates the modifications that have been made to the funding commitments.

You may also view the Commitment Adjustment Letter and supplement in USAC's E-rate Productivity Center (EPC) by clicking on the link below. From your EPC landing page, navigate to the Notification Center and click on the "View Notification" link, or navigate to your News Feed to view the Commitment Adjustment details.

Log in to EPC

If you have questions, or believe that you received this notification in error, please Contact Us or call the USAC Client Service Bureau at (888) 203-8100 for further assistance. Instructions for submitting an appeal to USAC are available at <http://www.usac.org/about/about/program-integrity/appeals.aspx>. Do not reply to this email because it has been sent from an unmonitored email account.

Sincerely,
Universal Service Administrative Co.

This message has been sent by EPC

2 attachments



ODEBOLT-ARTHUR COMMUNITIY SCHOOL DISTRICT Commitment Adjustment Letter.pdf

16K



ODEBOLT-ARTHUR COMMUNITIY SCHOOL DISTRICT Commitment Adjustment Letter Supplement.xlsx

7K



Commitment Adjustment Letter

Julie Weeda

07/23/2018

ODEBOLT-ARTHUR COMMUNITY
SCHOOL DISTRICT
600 S MAPLE ST
ODEBOLT, IA 51458

Our review of your Schools and Libraries Universal Service Support Program (or E-rate) funding request has determined funds were committed in violation of Federal Communications Commission (FCC) rules. You have 60 days from the date of this letter to appeal the following decision(s). For more detailed information see below.

Total commitment adjustment:\$19,610.50

Total amount to be recovered:\$0.00

FCC Form 471	FRN	Commitment adjustment	Total amount to be recovered	Explanation(s)	Party to recover from
171043125	1799098784	\$19,610.50	\$0.00	Failure to post a FCC Form 470 for the category of service for which the applicant sought funding on the FCC Form 471	BEN

See Attached Adjustment Report for more information on the specific FRNs and Explanations listed above.

Commitment Adjustment

FCC rules require the Universal Service Administrative Company (USAC) to rescind commitments and recover funding when it is determined that funding was committed and disbursed in violation of the rules. This letter notifies you that USAC will be adjusting your funding commitment(s) and provides information on how to appeal this decision.

This is NOT a bill. If disbursed funds need to be recovered, USAC will issue a Demand Payment Letter. The debt referenced in the Demand Payment Letter will be due within 30 days of that letter's date. Failure to pay the debt may result in interest, late payment fees, and administrative charges and will invoke the FCC's "Red Light Rule."

FCC's Red Light Rule

The FCC Red Light Rule requires USAC to dismiss pending FCC Form 471 applications, appeals, and invoices or to net disbursements offsetting the debt if the entity responsible for paying the outstanding debt owed to the FCC has not paid the debt or made satisfactory arrangements to pay the debt within 30 days of the Demand Payment Letter. For information on the Red Light Rule, see

<https://www.fcc.gov/licensing-databases/fees/debt-collection-improvement-act-implementation>.

To Appeal This Decision

If you wish to contest any part of this letter, you must first file an appeal with USAC to seek review of the decision. Parties that have filed an appeal with USAC and received an adverse decision may, if they choose, appeal USAC's decision to



Universal Service Administrative Co.

the FCC. Parties seeking a waiver of a codified FCC rule should file a request for waiver directly with the FCC because USAC cannot waive FCC rules. Your appeal to USAC or waiver request to the FCC must be filed within 60 days of the date of this letter.

All appeals filed with USAC must be filed in EPC by selecting "Appeal" from the menu in the top right hand corner of your landing page and providing the requested information.

Your appeal should include the following information. (Because you file the appeal through your EPC account, the system will automatically fill in some of these components for you).

- 1) Name, address, telephone number, and email address for the contact person for this appeal.
- 2) Indicate specifically that your letter is an appeal. Include the following to identify the USAC decision letter (e.g., Commitment Adjustment Letter) and the decision you are appealing:
 - a. Appellant name;
 - b. Applicant name and service provider name, if different from appellant;
 - c. Applicant BEN and Service Provider Identification Number (SPIN);
 - d. FCC Form 471 Application Number and the Funding Request Number (FRN) or Numbers as assigned by USAC;
 - e. "Commitment Adjustment Letter," AND the exact text of the decision that you are appealing.
- 3) Identify the problem and the reason for the appeal and explain precisely the relief sought. Please keep your appeal to the point, and provide supporting documentation. Be sure to keep a copy of your entire appeal, including any correspondence and documentation. A copy will automatically be saved for you in EPC. USAC will reply to your appeal submission to confirm receipt.

For more information on submitting an appeal to USAC including step by step instructions on how to file the appeal through EPC, please see "Appeals" in the Schools and Libraries section of the USAC website.

As mentioned, parties seeking a waiver of FCC rules or that have filed an appeal with USAC and received a decision may file a request for waiver or appeal USAC's decision to the FCC. Waiver requests or appeals to the FCC must be made within 60 days of the issuance of USAC's decision and include all of the information referenced above for appeals to USAC.

The FCC recommends filing appeals or waiver requests with the Electronic Comment Filing System (ECFS) to ensure timely filing. Electronic waiver requests or appeals will be considered filed on a business day if they are received at any time before 11:59 PM ET. If you have questions or comments about using the ECFS, please contact the FCC directly at (202) 418-0193.

For more information about submitting waiver requests or appeals to the FCC, including options to submit the waiver request or appeal via U.S. mail or hand delivery, visit the FCC's website.

Schools and Libraries Division



Adjustment Report

FCC Form 471 Application Number:	171043125
Funding Request Number:	1799098784
Commitment Adjustment:	\$19,610.50
Total Amount to Be Recovered:	\$0.00
Explanation(s):	Failure to post a FCC Form 470 for the category of service for which the applicant sought funding on the FCC Form 471
Party to Recover From:	BEN
Funding Year:	2017
Billed Entity Number:	132374
Services Ordered:	Basic Maintenance of Internal Connections
Service Provider Name:	Rick's Computers, Inc.
SPIN:	143004942
Original Funding Commitment:	\$19,610.50
Adjusted Funding Commitment:	\$0.00
Funds Disbursed to Date:	\$0.00

Funding Commitment Adjustment Explanation:

After a thorough investigation, it has been determined that this funding commitment of \$19610.50 must be rescinded in full. FCC Form 470 did not include the service(s) for which funding was sought in the FCC Form 471 application, which is a violation of the FCCs competitive bidding rules. The applicant does not have a 470 that posts for Basic Maintenance of Internal Connections Service. FCC rules require that, except under limited circumstances, all eligible schools and libraries shall seek competitive bids for all services eligible for support by submitting a complete FCC Form 470 to USAC web site for potential service providers to evaluate. Since the services for which you sought funding were not properly posted to the website for competitive bidding, the commitment has been rescinded in full

Letter Type	Funding Year	Letter Date	Contact Person	Address 1	Address 2	City	State	Zip	Number (FRN)	Number	Nickname	Service Type	Number
Commitment Adjustment Letter	July 1, 2017 - June 30, 2018	July 23, 2018	Julie Weeda	600 S MAPLE ST		ODEBOLT	IA	51458	1799098784	171043125	OA Cat 2 471 2017-2018	Basic Maintenance of Internal Connections	132374

Name	Number	SPIN	Name	Commitment	Adjustment	Commitment	to Date	Recovered	Recovered From	Explanation
ODEBOLT- ARTHUR COMMUNITY SCHOOL DISTRICT	0002568261	143004942	Rick's Computers, Inc.	19610.5	19610.5	0	0		ODEBOLT- ARTHUR COMMUNITY SCHOOL DISTRICT	<p>After a thorough investigation, it has been determined that this funding commitment of \$19610.50 must be rescinded in full. FCC Form 470 did not include the service(s) for which funding was sought in the FCC Form 471 application, which is a violation of the FCC's competitive bidding rules. The applicant does not have a 470 that posts for Basic Maintenance of Internal Connections Service. FCC rules require that, except under limited circumstances, all eligible schools and libraries shall seek competitive bids for all services eligible for support by submitting a complete FCC Form 470 to USAC web site for potential service providers to evaluate. Since the services for which you sought funding were not properly posted to the website for competitive bidding, the commitment has been rescinded in full.</p>



Julie Weeda <jweeda@oabcig.org>

Odebolt-Arthur School District Appeal Request of Commitment Adjustment for FY 17-18

4 messages

Julie Weeda <jweeda@oabcig.org>

Wed, Jul 25, 2018 at 10:48 PM

To: appeals@usac.org, Appeals@sl.universalservice.org

Cc: Julie Weeda <jweeda@oabcig.org>, Kathy Leonard <kleonard@oabcig.org>

Hello,

Enclosed in this email is a letter of appeal to a Commitment Adjustment Letter for Funding Year 2017 issued by USAC on July 23, 2018 for the Odebolt-Arthur School District. I enclosed my contact information in the attached letter should I need to be reached for further questions.

Thank you for your time and assistance on this issue.

Julie D. Weeda

Director of Innovation & Technology Integration

OA & BCIG Community School Districts

jweeda@oabcig.org

712-364-3371 ext. 236

712-668-2289 ext. 302

"While we try to teach our children all about life, our children teach us what life is all about." ~ Angela Schwindt

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 **OA Letter of Appeal 2017-18.doc**
166K

Julie Weeda <jweeda@oabcig.org>

Tue, Sep 25, 2018 at 11:50 AM

To: appeals@usac.org, Appeals@sl.universalservice.org

Cc: Julie Weeda <jweeda@oabcig.org>

Hello,

Enclosed in this email is a letter of appeal to a Commitment Adjustment Letter for Funding Year 2017 issued by USAC on July 23, 2018 for the Odebolt-Arthur School District. I enclosed my contact information in the attached letter should I need to be reached for further questions. I sent this in this summer (as noted in the previous email thread it was sent on July 25, 2018 at 10:48 PM) but have not heard anything about it. I am re-sending my letter again.

Thank you for your time and assistance on this issue.

Julie D. Weeda

Director of Innovation & Technology Integration

OABCIG Community School District

jweeda@oabcig.org

712-364-3371 ext. 236

712-668-2289 ext. 302

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[Quoted text hidden]

 **OA Letter of Appeal 2017-18.doc**
166K

Julie Weeda <jweeda@oabcig.org>
To: "Jacobs, Pam [IDOE]" <pam.jacobs@iowa.gov>

Tue, Sep 25, 2018 at 11:53 AM

This is what I emailed to appeals in July and again today.

Julie D. Weeda

Director of Innovation & Technology Integration

OABCIG Community School District

jweeda@oabcig.org

712-364-3371 ext. 236

712-668-2289 ext. 302

"While we try to teach our children all about life, our children teach us what life is all about." ~ Angela Schwindt

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[Quoted text hidden]

 **OA Letter of Appeal 2017-18.doc**
166K

Jacobs, Pam <pam.jacobs@iowa.gov>
To: Julie Weeda <jweeda@oabcig.org>

Wed, Sep 26, 2018 at 12:29 PM

Hi Julie,

John responded back. Hopefully things get resolved very soon. You should get a deadline extension after the appeal is approved.

Pam
Pamela Pfitzenmaier Jacobs, Ph.D.
Iowa E-Rate Coordinator
Iowa Department of Education
400 E 14th Street
Des Moines, Iowa 50319
515-975-0071

----- Forwarded message -----


From: **John Noran** <John.Noran@usac.org>
Date: Wed, Sep 26, 2018 at 12:23 PM

Subject: RE: Odebolt-Arthur School District Appeal Request of Commitment Adjustment for FY 17-18
To: Jacobs, Pam <pam.jacobs@iowa.gov>

Pam –

Thanks for your question. I checked into the details and discovered the following:

 The system problem that was preventing the applicants from filing appeals also prevented us from creating the appropriate appeal records in EPC.

 That system problem was recently fixed, and the appeals were created yesterday. The appeals should show up under the "FRN Appeals" menu item for the entity profile page for each of these districts in EPC.

Appeal case # 123872 for Battle Creek-Ida Grove Community Schools Form 471 171043209 FRN 1799100508
BEN 132363

Appeal confirmation was sent to Julie Weeda

Contact person for questions is Julie Weeda

Appeal case # 123874 for Odebolt-Arthur Community School District 471 171043125 FRN 1799098784
BEN 132374

Appeal confirmation was sent to Julie Weeda

Contact person for questions is Julie Weeda

Sorry for the delay in getting this work started. If we have any questions, we will be sending them to Julie Weeda (email notification and posting the questions in EPC).

John

From: Jacobs, Pam [mailto:pam.jacobs@iowa.gov]

Sent: Tuesday, September 25, 2018 12:56 PM

To: John Noran

Subject: Fwd: Odebolt-Arthur School District Appeal Request of Commitment Adjustment for FY 17-18

Hi John,

This is the second of the two districts that merged effective July 1, 2018. We need your help.

Pam

Pamela Pfitzenmaier Jacobs, Ph.D.

Iowa E-Rate Coordinator

Iowa Department of Education

400 E 14th Street

Des Moines, Iowa 50319

515-975-0071

----- Forwarded message -----

From: **Julie Weeda** <jweeda@oabcig.org>

[Quoted text hidden]

[Quoted text hidden]

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Letter of
Appeal to
USAC



OABCIG



Odebolt Arthur Battle Creek Ida Grove Community School District

Julie Weeda
Director of Technology &
Innovation
OABCIG Community
School District
900 John Montgomery Dr.
Ida Grove, IA 51445
712-364-3371
jweeda@oabcig.org

July 24, 2018

Letter of Appeal
30 Lanidex Plaza West
PO Box 685
Parsippany, NJ 07054-0685

To Whom It May Concern:

This is a letter of appeal to a Commitment Adjustment Letter for Funding Year 2017 issued by USAC on July 23, 2018 for the following:

Appellant/Organization Name	Odebolt-Arthur Community School District
BEN	132374
Form 471	171043125
Funding Request Number	1799098784
Service Provider	Rick's Computers
Service Provider Identification Number	143004942
Funding Year	FY2017/8

The Odebolt-Arthur School District merged with the Battle Creek-Ida Grove School District, effective July 1, 2018, FY 2018-2019. The new district is called Odebolt Arthur Battle Creek Ida Grove Community School District, OABCIG. We now have a newly created district is USAC/EPC named Odebolt Arthur Battle Creek Ida Grove Community School District. The new BEN is 17017115. All entities that were under each individual district are now under the new one. I am submitting my appeal in writing/email as I cannot file them in the portal due to the merger of the districts.

The equipment/service requested within FRN# 1799098784 is E-Rate eligible equipment/service under the Internal Connections service category, which the establishing FCC Form 470 # 170063362 does state the Internal Connections service category. I made a clerical error when selecting the service type on the form 471 #171043125 by marking Basic Maintenance of Internal Connections; instead of Internal Connections. I did not receive any inquiries from a PIA reviewer during the review of my form 471. If the clerical error had been brought to my attention during the review, I would have acknowledged my clerical error and corrected it with the reviewer at that time. Instead, this clerical error was not found until I submitted for reimbursement.

I am respectfully requesting USAC to amend the FRN# 1799098784, form 471 #171043125 to correct my clerical error, marking the service type as Internal Connections. Additionally, I request the dismissal of the Commitment Adjustment in its entirety for the Funding Request # 1799098784.

Thank you,

Julie Weeda
Technology Director
Odebolt Arthur Community School District
PH: 515-971-8192 (cell)
PH: 712-364-3371 ext. 236
jweeda@oabcig.org

#249535 - OA Cat 2 Appeal

[Summary](#) [News](#) [Related Actions](#)

Case Details

Topic Appeals - Status Inquiry
Status Closed
Priority Medium
Inquiry Type Phone

Created By USAC
Created On 9/25/2018 7:20 PM EDT
Organization ODEBOLT-ARTHUR COMMUNITY SCHOOL DISTRICT

Case Description

Description Appeal Status

Case Artifacts

Documents

Name	Uploaded By	Upload Date
OA Letter of Appeal 2017-18	Julie Weeda	9/25/18 7:42 PM
OABCIG School District Mail - USAC Notification - E-rate Commitment Adjustment Letter available for ODEBOLT-ARTHUR COMMUNITY SCHOOL DISTRICT, BEN_132374	Julie Weeda	9/25/18 7:37 PM
OABCIG School District Mail : Invoice Deadline Extension Request for 1799098784 was denied	Julie Weeda	9/25/18 7:37 PM

Attachments

Attachment	Attachment Type
No items available	

Case Thread

User	Note	Date
USAC	Hello Ms. Weeda, The status of your Appeal is currently in review. Please understand that we are currently processing a high number of appeals, which is why our average processing time is currently 90 days. We greatly appreciate your patience while we work through our backlog. This case will now be closed since a status has been identified. Thank you.	10/1/2018 1:21 PM EDT
USAC	Thank you for contacting USAC Client Service Bureau regarding appeal status. We have escalated your case to USAC customer service management for a response. If you have additional questions, please contact us at (888)-203-8100. Thank you, Jasmine A. Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100	9/28/2018 2:51 PM EDT

User	Note	Date
USAC	<p>Thank you for contacting USAC Client Service Bureau. It was a pleasure speaking with you. Per our conversation I advised you I am going to reach out to our internal department regarding the appeal status and extension. Once we receive updated information I will update your case. If you have any additional questions or concerns in the meantime please do not hesitate to call us Monday through Friday 8 am - 8 pm EST.</p> <p>Thank you, Rashida K. Universal Service Administrative Company (USAC) Client Service Bureau Management (888) 203-8100</p>	9/25/2018 7:44 PM EDT
Julie Weeda	Here is the original appeal letter - my previous update did not include the actual letter I attached to my email on July 25, 2018.	9/25/2018 7:42 PM EDT
Julie Weeda	<p>I was asked to upload documentation showing that I tried to file this appeal on July 25, 2018 at 10:59 PM. I had to email my appeal to USAC's 2 appeals email addresses as it would not allowed me to create it in EPC due to the merger of this district into the Battle Creek Ida Grove school district, creating the new district Odebolt Arthur Battle Creek Ida Grove this past spring for the 2018-2019 fiscal year. Attached is my original email showing I sent an appeal to USAC's appeals email address on July 25, 2018 - and that I sent it again today September 25, 2018.</p> <p>I have also tried to file an extension for my invoices but am not allowed to as I show a \$0 balance since this appeal has not been processed. Now I am facing a September 30th deadline to file my invoices since I cannot extend it.</p> <p>I have tried several times to get assistance with this issue, through USAC, EPC, and with my state ERate advisor with the Department of Education since January (2018) when the clerical error was found in my 471 that was not found during the 471 review. I would have been able to fix this clerical error had it been found during review, instead it was found when I submitted for reimbursement. I have since been trying to complete all the proper steps but have been held up by the process, and due to the merger of the district and the moving of our entities into the new district.</p>	9/25/2018 7:37 PM EDT

5 items

Case Contact

Case Contact Julie Weeda

#251932

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Case Details

Topic Appeals - Status Inquiry**Status** Pending USAC**Priority** Medium**Inquiry Type** Phone**Created By** USAC**Created On** 10/17/2018 11:27 AM EDT**Organization** ODEBOLT-ARTHUR COMMUNITIY SCHOOL DISTRICT

Case Description

Description Appeal

Case Artifacts

Documents

Name	Uploaded By	Upload Date
No items available		

Attachments

Attachment	Attachment Type
No items available	

Case Thread

User	Note	Date
USAC	<p>Thank you for contacting USAC Client Service Bureau regarding Appeal Status. We have escalated your case to USAC customer service management for a response. If you have additional questions please contact us at (888)-203-8100.</p> <p>Thank you, Avila W. Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100</p>	10/17/2018 11:44 AM EDT

Case Contact

Case Contact Julie Weeda

